



**HENRICO COUNTY
2012-2013
ANNUAL REPORT**

**Stronger
Together**

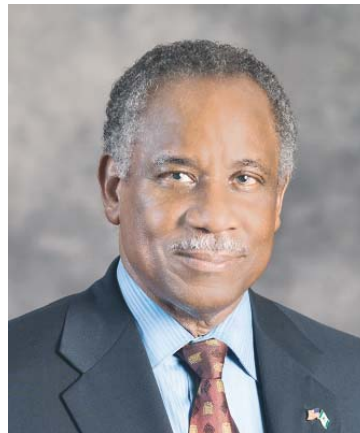
Honorable Board of Supervisors

CONTENTS

Administration and Officials.....	14, 15
Board of Supervisors.....	2, 4
Boards and Commissions.....	14, 15
Building Construction and Inspections.....	6
Capital Region Workforce Partnership	11
Circuit Court	7
Clerk of the Circuit Court	7
Commonwealth's Attorney	8
Community Corrections.....	8
Community Revitalization.....	5
County Attorney.....	6
County Manager's Office.....	4
Demographics	6
Economic Development.....	5
Extension Office.....	13
Finance.....	9
Financial Summary	9
Fire	4
General District Court.....	7
General Services	11
Health Department.....	13
Henrico Area Mental Health & Developmental Services	12
Henrico County Public Schools.....	10
Human Resources	12
Information Technology.....	10
Internal Audit	12
James River Juvenile Detention Center.....	9
Juvenile Detention	9
Juvenile and Domestic Relations District Court.....	8
Juvenile and Domestic Relations District Court Service Unit....	8
Permit Center, The	6
Planning	5
Police.....	4
Public Library	10
Public Relations & Media Services	10
Public Utilities	6
Public Works	6
Real Property	11
Recreation and Parks.....	10
Sheriff's Office	8
Social Services.....	13
Voter Registration and Elections.....	7



Patricia S. O'Bannon
Vice Chairman
Tuckahoe District
501-4208
tuckahoe@co.henrico.va.us



Frank J. Thornton
Fairfield District
501-4208
fairfield@co.henrico.va.us



David A. Kaechele
Chairman
Three Chopt District
501-4208
threechopt@co.henrico.va.us



Richard W. Glover
Brookland District
501-5292
office@dickglover.com



Tyrone E. Nelson
Varina District
501-4208
varina@co.henrico.va.us

MESSAGE FROM THE MANAGER

Henrico County has a long tradition of service to its residents, but each day requires us to prove this commitment once again. It's the reason we come to work.

Our dedication to service manifests in everything we do as a local government — how police officers and firefighters protect our neighborhoods, how schools, roads and other facilities are built and maintained, and how taxes are held as low as possible for both residents and businesses.

Henrico's customer-focused approach also demands accessibility to and accountability from county leaders. It's our pact with residents and other taxpayers.

As I present my first Annual Report as county manager, I am humbled by Henrico's record of service and inspired to build on it as we confront new challenges together. Looking back, I see many highlights of fiscal 2012-13, which ended June 30.

Under the leadership of the Board of Supervisors, we developed a budget that balances the county's needs and responsibilities against new obligations passed down by the state and significant financial constraints that define our post-recession reality.

The budget for fiscal 2013-14 maintains a real estate tax rate of 87 cents — still the lowest among the 15 largest localities in Virginia. At the same time, the budget requires sacrifice. It represents an overall 9 percent decrease from last year's plan, due largely to significant limits on capital spending.

The budget underscores one of the challenges we will face in the future. To continue growing and thriving as a community, Henrico must find ways to innovate and reinvest in our schools, parks, libraries and other community facilities.

A spirit of innovation recently led our divisions of Police and Fire to combine forces for an advanced training exercise based on an "active shooter" situation. The training is giving hundreds of firefighters and police officers a keen understanding of each other's roles, which will allow the county's first responders to better coordinate their efforts if such a crisis arises.

Among other highlights of fiscal 2012-13, Henrico activated a new Community Emergency Notification System to keep residents, businesses and others informed in the event of a major storm or other emergency.

The county completed two fire station projects that voters authorized in the 2005 bond referendum. The Henrico Citizens Academy held its inaugural class, giving residents a comprehensive, firsthand look at county operations. A long-needed extension of North Gayton Road opened, improving access to the northwestern area.

Also, in an effort to address the long-term funding needs of Henrico County Public Schools, the county proposed a meals tax on prepared food and beverages. On Election Day, Nov. 5, Henrico voters will decide whether to authorize a 4 percent meals tax in the county. If approved, the tax would generate an estimated \$18 million annually, which would be used entirely to boost funding for our public schools.

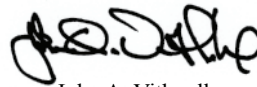
In January, Henrico marked the end of an era with the retirement of Virgil R. Hazelett as county manager. As a community, we applaud his four decades of service as a county employee and executive.

Our transition to new leadership has been seamless thanks to the steady hand of the Board of Supervisors and the support of our four deputy county managers. Joseph P. Casey completed our executive team in January when he became deputy county manager for administration. He joins Randall R. Silber, deputy county manager for community development; Timothy A. Foster, deputy county manager for community operations; and Jane D. Crawley, deputy county manager for community services.

Since becoming county manager, I have had the privilege of attending community meetings and talking individually with many residents and business owners about issues facing our county. These exchanges have underscored my belief that Henrico's future success depends on a close partnership between the community and the local government. We are truly stronger together.

To keep the lines of communication open — to uphold our promise of accessibility and accountability — I have included my phone number and those of the four deputy county managers at the bottom of this letter. Please do not hesitate to call. As always, we are here to serve you.

Sincerely,



John A. Vithoukas
County Manager
(804) 501-4386



Joseph P. Casey
Deputy County Manager for Administration
(804) 501-4288

Randall R. Silber
Deputy County Manager for Community Development
(804) 501-4270

Timothy A. Foster
Deputy County Manager for Community Operations
(804) 501-5470

Jane D. Crawley
Deputy County Manager for Community Services
(804) 501-4515

Board of Supervisors

Henrico County is divided into five magisterial districts: Brookland, Fairfield, Three Chopt, Tuckahoe and Varina.

Voters from each district elect one representative to the Board of Supervisors for a four-year term. The board, whose members are currently serving terms through Dec. 31, 2015, is responsible for appointing the county manager, who is the county's chief administrative officer, overseeing 36 agencies and the daily operations of the general government.

The board also appoints members to 40 local boards and commissions to ensure effective administration of the county.

County Manager's Office

John A. Vithoukas became county manager Jan. 17, following his appointment by the Board of Supervisors.

Vithoukas is the eighth top administrator to serve Henrico since it adopted a county manager form of government in 1934. He succeeded Virgil R. Hazelett, who retired after serving as county manager since 1992.

Vithoukas previously worked as Henrico's deputy county manager for administration and as a special economic advisor to the county manager. A county employee since 1997, he rose through the Department of Finance, serving as a budget analyst, budget director and director.

After growing up in Henrico,

new faces to the County Manager's Office, which includes four deputy county managers overseeing specific functions of government.

Jane D. Crawley in September 2012 became deputy county manager for community services, following the retirement of George T. Drumwright Jr.

A county employee since 1991, Crawley rose through the Department of Social Services, working as a program manager and later assistant director and director. She holds a bachelor's degree from Norfolk State University and a master's degree from VCU.

Joseph P. Casey in January took over as deputy county manager for administration, filling the vacancy created by Vithoukas' appointment as county manager.

Casey had worked since 1990 for Hanover County, serving as director of Finance and Management Services and as deputy county manager. He holds a bachelor's degree from the University of Richmond and a master's degree from VCU.

The County Manager's Office in May launched the Henrico Citizens Academy to give residents a firsthand look at county government operations. The Citizens Academy will continue each spring and fall, beginning in spring 2014.

Each session will take 30 participants — six from each of the county's five magisterial districts. Two-hour sessions, held once a week

a public library in Libbie Mill, an urban mixed-use development under construction off Staples Mill and Bethlehem roads, near Libbie Avenue.

The Libbie Mill Library will replace the Dumbarton Area Library, which opened in 1976 at 6800 Staples Mill Road.

Henrico will build the three-story library beside a lake with a fountain, creating an attractive gathering place surrounded by residences and shops. The library will feature 40,000 square feet of finished space, with an additional 20,000 square feet of unfinished space. The county plans to start construction in early 2014, with an opening slated for fall 2015.

Police

The Division of Police collaborated with the Division of Fire on a training program to improve the county's emergency response in the event of an active-shooter situation.

Police officers learned new Fire/EMS procedures for assembling victims for triage and initial treatment. Firefighters, who are trained to provide emergency medical services, learned current law-enforcement techniques for dealing with an active shooter.

The training reinforced the importance of quickly establishing a unified command for public-safety personnel and of using common terminology during the response. The effort focused on ensuring that injured victims receive medical treatment as quickly as possible, even under a continuing threat.

Also in fiscal 2012-13, Police established the Targeted Offender Program to identify violent, high-rate offenders for arrest and prosecution.

The program focuses on individuals charged or suspected in serious offenses, such as homicides, shootings, rapes, robberies, assaults and gang-related crimes. Some of the individuals may face charges, while others may be on parole or probation.

The program uses a variety of strategies, including proactive and reactive investigative techniques; apprehending offenders while they are committing a crime; increasing conviction rates and minimizing plea



Officers with the Division of Police participate in a drill to sharpen Henrico County's emergency response in the event of an active-shooter situation. Police collaborated with the Division of Fire on the training effort, which allowed the agencies to prepare for a more coordinated response.

bargaining with the assistance of the Commonwealth's Attorney's Office and court system; and working to identify offenders who have violated conditions of their probation or parole.

Also in fiscal 2012-13, Police launched Operation Innkeeper, a cooperative investigative and enforcement initiative that aims to identify, arrest and prosecute people and organizations engaged in crimes affecting hotels and other lodging establishments.

Police have led the effort with the assistance of the FBI, U.S. Department of Homeland Security and other area law enforcement agencies, as well as the Richmond Retail Merchants Association.

Operation Innkeeper focuses on such crimes as prostitution, human trafficking, narcotics use and distribution, and alcohol consumption by minors. The program helps patrol officers work with owners, managers and employees of hotels and motels to recognize crime and report suspicious activity to police.

As part of Operation Innkeeper, Police have participated in more than 30 operations, served 20 search warrants and arrested dozens of suspects on such charges as prostitution, solicitation, rape, drug distribution and firearm possession. Police have collected nine firearms and seized more than \$80,000 in currency and illegal narcotics. The effort has strengthened the trust between Police and the lodging industry, with officers logging 163 contacts with hotel managers.

Fire

The Division of Fire in October launched a new emergency alert system



John A. Vithoukas (center) takes the oath of office as Henrico's county manager on Jan. 16, 2013. Appearing left to right are Vithoukas' wife, Jenny; his mother, Georgia; his brother, Peter; and Chief Judge L.A. Harris Jr. of the Henrico Circuit Court.

Vithoukas earned a bachelor's degree from Virginia Commonwealth University and a master's degree from the University of North Carolina at Charlotte.

The retirement of Hazelett and other officials brought several

over five weeks, will spotlight county facilities, such as parks and the Water Treatment Facility, and provide an overview of various departments and functions.

Also in fiscal 2012-13, the County Manager's Office oversaw negotiations that resulted in an agreement to build

to replace a hybrid system introduced in 2007.

The new Community Emergency Notification System allows emergency officials to send audio, text and email alerts to residents and others in the community faster and more efficiently than before. Officials can send messages countywide or to a selected geography.

Fire and the Division of Police have used the system three times since its debut. In each instance, an emergency message helped bring about the safe return of a missing elderly resident. Staff also has used the system for internal notifications related to storms and other emergencies.

Powered by the CodeRED system, the Community Emergency Notification System is equipped automatically to distribute audio messages to landline phones at homes or businesses because each is assigned a physical address through the county's 911 system.

Also in fiscal 2012-13, Fire completed upgrades of several fire stations.

A new Fire Station 3 opened in July at 1310 E. Washington St., near North Airport Drive in eastern Henrico, replacing a smaller, nearby station built in 1956.

At 11,160 square feet, the \$4.5 million station features a three-bay, drive-through garage to accommodate an engine company, brush truck, ambulance, fire investigation response unit and a battalion chief's vehicle.

Fire Station 13 reopened in June following a \$3.2 million expansion and renovation.

The station, at 12491 Church Road in western Henrico, originally opened in 1986, with 5,445 square feet of space, including two apparatus bays. The expansion increased the station to 8,753 square feet, with three vehicle bays. Station 13 houses an engine company, a heavy rescue unit and an ambulance.

Voters approved funding for both fire station projects in the 2005 bond referendum.

Fire in March placed its 15th ambulance into service, at Fire Station 2, at 2400 Darbytown Road. Fire Medic 2 provides advanced life support response, treatment and transportation throughout eastern Henrico. In addition, the agency completed the deployment of state-of-the-art cardiac monitors and defibrillators to all fire apparatus and ambulances.

Also in fiscal 2012-13, Fire participated in a training initiative with the Division of Police to improve the

county's emergency response in the event of an active-shooter situation. In addition, 481 firefighters completed live fire training at the Woodman Road Drill Facility.

Fire's leadership also underwent changes in fiscal 2012-13. Anthony E. McDowell became chief in October, following the retirement of Edwin W. Smith, who had served as chief for five years.

McDowell came to Henrico as a firefighter in 1997 and rose to lieutenant and captain before becoming battalion chief of administration in 2011. He holds a bachelor's degree from Virginia Tech and a master's degree from the University of North Texas. In addition to McDowell's promotion, Fire saw 34 officers promoted to lieutenant, captain or chief officer during fiscal 2012-13.

Planning

The Department of Planning guided a process that resulted in the first comprehensive review and revision of the urban mixed use (UMU) district ordinance.

The UMU district has been part of Henrico's zoning ordinance since 2002 and was identified for review following the development of several UMU projects, such as Rocketts Landing and West Broad Village.

The revisions focused on giving developers greater flexibility to react to market changes while still ensuring a development that makes efficient use of available land and county services.

Planning staff made several presentations to the Board of Supervisors, which provided input and ultimately adopted the revised ordinance in September 2012. The ordinance will help promote redevelopment in the Innsbrook area.

In May, Planning assigned an iPad tablet to each member of the Planning Commission to improve electronic access to case information and further reduce costs of printing and paper.

The iPads have given Planning Commission members immediate and remote access to county email and case information.

Also in fiscal 2012-13, Planning completed a five-year project to organize its business management functions under a single electronic system. The system, which uses the Tidemark Advantage software, is expected to bring uniformity to the work of the department's three divisions, promote transparency with other county agencies and improve customer service.

Community Revitalization

The Department of Community Revitalization supported efforts that expanded the boundaries of the Henrico Enterprise Zone and extended the life of the zone by eight years.

The zone, which offers state and county incentives to spur business development and investment, was enlarged to include areas along Hermitage Road near Staples Mill Road, Darbytown Road near South Laburnum Avenue, Williamsburg Road near Leonard Avenue, Chamberlayne Road near Wilmer Avenue, Glenside Drive near Broad Street and on the property of Richmond International Airport. The zone now encompasses 3,643 acres — 197 acres below the maximum allowed.

At Henrico's request, the 2013 General Assembly approved legislation allowing the zone to continue until 2022. The zone, established in 2003, had been set to expire in 2014.

The zone has attracted significant activity, with more than \$427 million in real property investment through

Maine to Florida.

The sign and new landscaping enhance the Brook corridor and support Henrico's efforts to attract commercial investment.

The county also installed two gateway signs in the medians of Lakeside Avenue at either end of the Lakeside business corridor. The signs were designed to resemble wrought iron and include a logo for Lakeside developed for the 1995 Lakeside Enhancement Plan.

Also in fiscal 2012-13, Community Revitalization continued to focus on promoting healthy neighborhoods and found that the number of code violations in certain communities has dropped sharply.

A total of 3 percent of homes in surveyed neighborhoods had code violations in fiscal 2012-13. That represents an overall decrease from fiscal 2004-05, when 8 percent of homes in the survey had violations.

The decreases have been dramatic in several neighborhoods, falling from rates as high as 25 percent and



A new Fire Station 3 opened in July at 1310 E. Washington St., near North Airport Drive in eastern Henrico. The 11,160-square-foot, \$4.5 million station replaced a smaller, nearby station built in 1956.

2011. In addition, 93 businesses have shared \$7.6 million in state tax credits, job creation grants and property improvement grants since 2003.

Meanwhile, the state's property improvement grants have leveraged private investments totaling more than \$167 million from 2005 through 2011.

From 2003 to 2011, Henrico awarded 146 grants totaling more than \$946,000 for either design assistance or physical improvements to properties. In addition, the county approved more than \$1.5 million in property tax exemptions and more than \$922,000 in building permit fee waivers.

Community Revitalization in April unveiled a gateway sign along Brook Road north of its interchange with Interstate 95. The sign, which measures 10 feet wide and up to 9 feet tall, recognizes Brook as part of the historic U.S. Route 1 corridor, extending from

23 percent to about 3 percent and 5 percent, respectively.

The department has conducted the surveys annually to track neighborhood health and measure the effectiveness of efforts to reduce code violations. Neighborhoods included in the survey come from all five magisterial districts.

The survey began with 15 neighborhoods, which combined for about 12,600 homes. Last year, the survey encompassed 27 neighborhoods and nearly 17,600 homes.

Economic Development

The Economic Development Authority (EDA) worked with several companies to expand in or relocate to Henrico.

Best Bully Sticks, which manufactures pet supplies and products, in April moved to a 90,000-square-foot space in

the Eastport Business Center, near Richmond International Airport.

The company, previously based outside the county, has invested \$1 million and plans to grow to about 100 employees. Its name comes from one of its products, a dog treat called a Bully Stick.

EDA also worked to attract companies to the former Circuit City headquarters on Mayland Drive.

Aditya Birla Minacs has converted about 36,000 square feet of space at Deep Run I into a contact center for a high-tech, Fortune 200 company.

Minacs, a joint venture between firms from Canada and India, has invested \$2.5 million and plans initially 250 employees on-site.

Travelers Insurance plans to invest \$6 million as it moves 450 employees to Deep Run III. Renovations of its 71,800-square-foot space have begun and are scheduled to be complete in February 2014.

Essex Bank in May announced it had leased 27,487 square feet of space in Deep Run III. The company will relocate its headquarters from the Innsbrook Corporate Center and consolidate functions from other locations. Essex Bank plans initially 90 employees at Deep Run III with room for as many as 120 employees.

Also in fiscal 2012-13, EDA led efforts to bring a fast-growing company to the former Innsbrook Branch Library, at 4060 Innslake Drive in the Innsbrook Corporate Center.

GENETWORx, which specializes in personalized medicine based on an

The Innsbrook library operated from 1992 to 2007. The building later served as the Capital Region Employment Transition Center, which closed in June 2012 after providing job-placement services for three years.

Building Construction and Inspections

The Department of Building Construction and Inspections reported an increase in permits, indicating that construction activity continues to improve since the national recession.

In fiscal 2012-13, the department issued 14,274 permits, reflecting a construction value estimated at more than \$411.6 million. That represents a 3.6 percent increase in permits, but a 22 percent decrease in construction value compared with fiscal 2011-12.

Much of the reduced value stems from a drop in activity in nonresidential categories, particularly office and professional buildings.

The building permits for fiscal 2012-13 included 742 single-family attached or detached homes, an increase of 10 percent from the previous year. The department also completed 67,036 inspections, an increase of 19 percent.

The department issued 1,139 certificates of occupancy, an increase of 5 percent from the previous year.

It also completed 2,480 inspections of existing structures, up 4.2 percent; and completed 295 inspections of food-business controls for fats, oils and grease, up 34.7 percent.

card payments for various permits and applications. Longer term, the Permit Center hopes to offer online submittal of mechanical, electrical and plumbing permits.

With the Department of Information Technology, the Permit Center also is working to make its webpage easier to navigate and understand, with informative graphics and links to frequently requested information.

Public Utilities

The Department of Public Utilities (DPU) in April began construction of a refuse transfer facility at the Springfield Road Landfill.

The \$3.5 million facility will receive up to 400 tons of household waste per day beginning in 2014, when the Springfield Road Landfill is projected to reach capacity. The transfer facility will allow crews to load refuse into trucks for delivery to a private landfill.

DPU also painted the Eubank Road Drinking Water Storage Tank for the first time since 1991. The tank holds 1 million gallons of drinking water and cost \$699,337 to repaint.

The department proceeded with an \$8.7 million expansion of the Water Treatment Plant.

The project, which started in May 2012 and is slated for completion in August 2014, will increase the plant's treatment capacity to 80 million gallons per day, up from 55 million gallons. The additional capacity will accommodate existing and planned development countywide.

Also in fiscal 2012-13, DPU began buying properties for the planned 1,100-acre Cobbs Creek Reservoir in Cumberland County. The project will require about 42 properties, according to officials.

The reservoir will draw and hold water from the James River before releasing it to restore river flows during periods of drought. By keeping upriver flows at normal levels, Henrico will be able to draw up to 75 million gallons of water per day from its intake near Boshier Dam.

The \$280 million Cobbs Creek Reservoir is scheduled for completion in 2021 and is believed to be the largest project ever undertaken by the county. The facility will support Henrico's efforts to attract new businesses and other growth and allow the county to meet the demand for public water for an additional 50 years.

Public Works

The Department of Public Works (DPW) oversaw the completion

of a 2.1-mile extension of North Gayton Road, which opened to traffic in October after three years of construction.

Stretching northward from West Broad Street, the new, divided six-lane section of North Gayton provides an additional access to Henrico's northwestern area, with a bridge crossing Interstate 64.

North Gayton narrows to four lanes at a relocated Bacova Drive before connecting to Shady Grove Road at Pouncey Tract Road. The project also widened Shady Grove to a four-lane divided road between Pouncey Tract and Twin Hickory Road.

Officials expect the \$48 million North Gayton extension will accommodate as many as 18,000 vehicles per day, relieving traffic congestion on Pouncey Tract and at the intersection of Pouncey Tract/Pump Road and West Broad.

The project also installed sidewalks and a 10-foot-wide path, and, in some areas, curbs and gutters. The new sidewalks and path connect to sidewalks previously built along Twin Hickory, giving walkers and bicyclists a protected route that now extends about three miles, from Nuckols Road to West Broad.

Also in fiscal 2012-13, DPW began to implement an automated traffic management system for the county.

Under a contract awarded in April, a secure internet connection allows the department to make immediate adjustments to the county's 139 traffic signals. The project also provided additional battery backups at traffic signals and improved signal synchronization.

DPW also completed a floodplain study of North Run, which resulted in a map revision approved by the Federal Emergency Management Agency.

Using surveys plus topographical and hydrological data, the study looked at 118 homes and estimated the area that would be flooded during a 100-year storm. Based on its findings, the study adjusted the boundaries to remove eight homes from the floodplain. As a result, the owners of those properties no longer must buy flood insurance.

DPW initiated the study in 2009 after replacing the Hungary Road bridge over North Run. The study area encompassed a total of 131 acres between Parham and Mountain roads.

County Attorney

The County Attorney's Office oversaw efforts to close a legal

Demographics

Population:	318,158
Land area (square miles):	244.12
Total housing units:	131,652
Assessed value of taxable land and improvements:	\$30,776,111,900
Public schools:	71
Public school enrollment:	48,981
Roads (linear miles):	1,350.32
Roads (lane miles):	3,441.9
Voting precincts:	92
Total registered voters:	205,591

individual's genetic profile, plans to invest \$2 million to \$3 million to create a headquarters and operations center in the former library.

The company, which started in 2012 in Glen Allen, expects to have 50 to 100 employees on-site within two years. The Board of Supervisors supported the move by voting in March to transfer the 17,794-square-foot building and 2.5-acre property to the EDA. The EDA later approved a lease with GENETWORx.

6

The Permit Center

The Permit Center in January launched an online survey to get customer feedback on its services.

Customers who visit or receive an email from the center are invited to participate in the 10-question survey. The survey received 351 responses through its first six months, leading the Permit Center to pursue several initiatives and revisions to some of its processes.

For example, the center has been working to accept debit and credit

loophole that had allowed individuals to make solicitations in county roads as long as they were seated.

The Board of Supervisors addressed the issue with an ordinance amendment approved in October. The amendment makes it illegal for people to sit in median strips and solicit money or donations. Before, such activity could occur in medians as long as the solicitor did not stand.

The Division of Police had recommended the amendment to improve the safety of solicitors and remove a distraction for drivers. Soliciting donations remains legal along public sidewalks.

Also in fiscal 2012-13, the County Attorney's Office supported the county's efforts to consider the potential enactment of a meals tax.

Henrico will hold a referendum as part of the 2013 general election asking voters whether a 4 percent meals tax should be authorized.

To prepare for the referendum, the County Attorney's Office researched, prepared and submitted legal documents to the Department of Justice and Henrico Circuit Court.

The office also worked on a committee to review potential details of an ordinance that would enact a meals tax if authorized by voters. The ordinance would set an effective date and outline what would and would not be subject to the tax.

The Board of Supervisors would consider a draft ordinance following a public hearing.

The County Attorney's Office appeared before the country's highest court in fiscal 2012-13 as it successfully defended the constitutionality of the "citizens only" provision of the Virginia Freedom of Information Act (FOIA).

The U.S. Supreme Court in April upheld the FOIA provision in a unanimous opinion that followed oral arguments in February.

Henrico, like other governments and agencies, has declined requests for records under a provision of FOIA that extends the law only to citizens of Virginia and media outlets with audiences in the state.

In a 2008 lawsuit, a California man challenged Henrico's use of the "citizens only" rule to deny his request for real estate records on behalf of clients.

The U.S. Supreme Court considered the case after a panel of judges with the 4th U.S. Circuit Court of Appeals upheld the law's "citizens only" provision.

In explaining the Supreme Court's

decision upholding the Virginia law, Justice Samuel Alito wrote that FOIA "does not regulate commerce in any meaningful sense, but instead provides a service that is related to state citizenship."

Voter Registration and Elections

The Voter Registration and Elections Office remained one of the busiest local voter registration offices in Virginia.

The office conducted more than 50 hours of training for more than 1,100 election officials during fiscal 2012-13.

The office also continued to register new voters. Henrico had 212,254 registered voters as of February, an increase of 8,201 voters, or 4 percent, since July 2012. The total dropped back to 205,591 this spring after the office's annual purge of inactive voters.

Voter Registration and Elections conducted the general election of Nov. 6, 2012, which included elections of the president and vice president and members of the U.S. Senate and House of Representatives. A total of 163,988 voters cast ballots in Henrico, resulting in an overall turnout of 77.4 percent.

A total of 15,217 people voted by absentee ballot, with 8,871 ballots submitted in person at the Voter Registration and Elections Office.

General District Court

The General District Court assigned four additional deputy clerks to its traffic and criminal section, which accounts for about 75 percent of its caseload.

The new positions, approved by the state Committee on District Courts, effective July 1, 2012, gave the General District Court 16 positions for its traffic and criminal section and 34 positions total.

The court's overall staffing remains 6.7 positions below the number recommended by caseload standards of the Virginia Supreme Court. The Henrico court had nearly 125,000 cases in 2012, an increase of about 20,000 since 2001.

To accommodate the additional deputy clerks and to better serve customers, the court remodeled its offices to provide two service windows for the public in the traffic and criminal



A 2.1-mile extension of North Gayton Road opened in October, providing another access to Henrico's northwestern area. The \$48 million project, managed by the Department of Public Works, extended North Gayton northward from West Broad Street before connecting to Shady Grove Road at Pouncey Tract Road.

section. The section previously had a single window serving all customer needs.

The court receives payments at one window and handles all other inquiries at the other, reducing wait times for customers and improving workflow.

Judge Archer L. Yeatts III retired in January 2013 after serving the court for 17½ years. The General Assembly appointed lawyer G. Barton Chucker to the judgeship, effective July 1, 2013.

With its four judges, the General District Court handles most traffic violations, hears misdemeanor criminal cases and conducts preliminary hearings for felony criminal cases. It also has exclusive authority to hear civil cases with claims of less than \$25,000.

Circuit Court

The Circuit Court in November began serving as a pilot court for Virginia's immediate sanction probation program, which targets nonviolent offenders considered a higher risk of violating terms of probation.

Virginia modeled its program after one in Hawaii that aims to improve offender compliance by applying moderate sanctions that are swift and certain for each probation violation.

A review found that program participants had lower rates of recidivism as well as fewer technical violations and drug use.

The General Assembly has directed the Virginia Criminal Sentencing Commission to test an immediate sanction probation program in as many as four courts. So far, Henrico and Lynchburg have launched the program with the support of the chief judges of the circuit courts and the commonwealth's attorneys.

The program outlines quick, specific sanctions — usually a short jail term — for probation violations such as drug use, failure to report to probation officers and failure to follow other rules.

With five full-time judges, the Henrico Circuit Court is the 14th Judicial Circuit Court in Virginia and the trial court of general jurisdiction. The court, consistently one of the state's busiest, commenced 8,900 cases and concluded

8,774 cases during calendar 2012. The totals represented decreases of 7 percent and 9 percent, respectively, from 2011.

In criminal cases, the court has jurisdiction over the trials of misdemeanor and felony cases. The court also hears chancery/equity cases, such as divorces and disputes over wills, estates and guardianships. The Circuit Court exercises appellate jurisdiction over civil and criminal matters from the Henrico Juvenile and Domestic Relations District Court and General District Court.

Clerk of the Circuit Court

The Clerk of the Circuit Court updated the audio equipment in the courtrooms of the Henrico Courts Building to accommodate hearing-impaired individuals.

With limited storage space at the Courts Building, the Clerk's office continued a multiyear effort to digitally scan court records so the originals can be stored safely off-site.

An elected constitutional officer, the Clerk serves as the administrative officer of the Circuit Court, with more than 800 duties assigned under the Code of Virginia. The Clerk also registers deeds and acts as probate judge.

The office maintains the files of felony cases and civil claims exceeding \$15,000. It also oversees the records of equity matters, including adoptions, divorces and disputes over wills, estates and property. The office handles the records of misdemeanor and civil appeals from General District Court and Juvenile and Domestic Relations District Court.

The Clerk issues marriage licenses, notary certificates and

permits to carry concealed handguns.

Commonwealth's Attorney
The Commonwealth's Attorney is a constitutional officer responsible for prosecuting criminal and traffic offenses occurring in Henrico.

Backed by more than 60 employees, the Commonwealth's Attorney investigates and prosecutes perpetrators of violent crime and, using two multi-jurisdictional juries, pursues narcotics traffickers.

The office also works to reduce domestic violence and enforces Virginia Exile laws to reduce gun violence.

Attorneys in the Commonwealth's Attorney's Office try cases in Henrico's Circuit Court, General District Court and Juvenile and Domestic Relations District Court.

In addition to the preparation and trial of criminal cases, the office

both of its facilities, Jail East in New Kent County and Jail West on Parham Road.

The systems feature touch-screen controls, digital cameras, sound- and video-recording devices and an improved card reader system. Security staff now can monitor facility operations at a glance, with all activity recorded in real time. The systems have helped investigations and provided evidence for prosecutions as well as exonerations.

Also in fiscal 2012-13, the Sheriff's Office worked with the Department of Information Technology and Division of Police to implement computer-based systems that enable staff to track inmate information easily following an arrest.

The ArrestBuilder system allows information gathered during an arrest to be linked with information managed

medical needs throughout his or her incarceration. Medical personnel also can monitor medication use and manage acute and chronic conditions. The electronic system has reduced paper use by eliminating the need for forms and file folders.

Community Corrections
Community Corrections in January initiated a study that aims to better ensure that pretrial defendants will appear for their court hearings, minimizing risks to the community and helping defendants avoid further arrests or violations of court conditions.

The study, by Luminosity Inc. of Florida, recommends a variety of supervision skills and strategies to increase appearance and compliance rates by defendants.

Community Corrections also worked with the Commonwealth's Attorney's Office and community

organizations to plan, develop and implement programs aimed at reducing human sex trafficking in Henrico.

The programs include the John's School, which provides group counseling to individuals arrested for solicitation and emphasizes the consequences of prostitution, including legal and health problems and impacts on families and victims. The John's School also seeks to dispel myths, such as prostitution as a victimless crime.

From January through July, Henrico had 26 solicitation cases referred to the John's School and three prostitution cases forwarded to Safe Harbor and the Gray Haven Project.

Officials expect the referrals to increase as a result of Operation Innkeeper, a Division of Police initiative that works with lodging establishments to reduce crimes that affect their businesses.

Also in fiscal 2012-13, Community Corrections marked the 10th anniversary of the Henrico Drug Court, which helps qualifying individuals overcome their addictions by providing alternatives to incarceration.

The Drug Court has enrolled 321 participants, including 122 graduates, since its first docket in January 2003.

In general, drug court participants

reoffend less than defendants who pass through the traditional criminal justice system, according to the National Center for State Courts.

In addition, drug courts carry significantly lower costs — an estimated \$7,485 to \$14,615 per participant per year compared with \$29,678 for a person incarcerated in a local jail, according to the center.

Community Corrections has celebrated the Drug Court's decade of work with a series of events and recognitions attended by program staff and other supporters, as well as participants and their families.

Juvenile and Domestic Relations District Court

Judges Rondelle D. Herman and Randall G. Johnson Jr. filled vacancies on the Juvenile and Domestic Relations District Court in July 2012, following their appointments by the General Assembly.

Herman had worked as an attorney in private practice and served as a substitute judge on the General District Court. She succeeded Judge Sharon Will, who retired in spring 2010.

Johnson previously served as senior assistant commonwealth's attorney in Richmond. He filled the vacancy created when Judge Richard S. Wallerstein Jr. filled an opening on the Henrico Circuit Court.

The Juvenile and Domestic Relations District Court has five judges and exercises original jurisdiction over cases that involve people younger than 18 and all members of their families, regardless of age. The court also has jurisdiction over other cases — including spousal abuse, custody, visitation and support — involving adults related to individuals younger than 18.

The court manages cases involving delinquents; juveniles accused of traffic violations; children in need of services or supervision; children subjected to abuse, neglect or abandonment; adults accused of child abuse or neglect; adults involved in child custody, visitation and support cases; and others.

The court differs from other courts in its commitment to protect the privacy of juveniles appearing before the court as well as its commitment to rehabilitate those appearing before the court. A judge hears all cases.

Juvenile and Domestic Relations District Court Service Unit

The Juvenile and Domestic Relations District Court Service Unit, also known as Juvenile Probation, established an orientation program



The Department of Public Utilities has installed Jesco pumps to boost the capacity of the Water Treatment Plant's primary coagulant system, which combines and settles particles before filtration. The pumps are part of an \$8.7 million project to increase the plant's capacity to 80 million gallons per day, up from 55 million gallons.

advises law-enforcement agencies, consults with the Henrico Division of Police on policies and procedures, and provides assistance for ongoing investigations of the Division of Police and the Virginia State Police. The office also provides legal training for the Division of Police.

The office's Victim-Witness Assistance Program assists crime victims and offers information on their legal rights, as well as rehabilitative services and community resources.

Sheriff's Office
The Sheriff's Office installed new security systems throughout

by the medical staff related to the inmate's medical and mental health.

The Inmate Property Window application eliminates the need for police officers to inventory property following an arrest. Now, Sheriff's Office staff can quickly receive, photograph and upload all information into the Jail Management system. The process allows police officers to return to service more quickly.

The Sheriff's Office also implemented a comprehensive electronic medical records system, called Health Secure.

The system allows medical staff to screen, assess and manage an inmate's

that requires participation by all new probationers during their first month of supervision.

The program promotes consistency among probation cases and emphasizes the expectations for juveniles and their parents or guardians.

Juvenile Probation promoted the professional development of its staff by holding at least monthly sessions featuring guest speakers and trainers. The programs also helped implement new initiatives.

Also in fiscal 2012-13, Juvenile Probation collaborated with the Division of Police by meeting monthly with school resource officers to discuss behavioral trends in schools.

In addition, the agency expanded its office hours until 8 p.m. on Wednesdays to give clients greater access to probation officers.

The agency in June received a 100 percent score for recertification by the Virginia Department of Juvenile Justice. To prepare for the state evaluation, a committee had met twice per month to review new certification standards and compliance requirements.

Juvenile Detention

A state audit of the Henrico Juvenile Detention Home's case management system confirmed that all residents of the 20-bed facility had been placed appropriately based on their offenses.

The Virginia Department of Criminal Justice Services conducted the review, which was finalized in May.

The Juvenile Detention Home also fully implemented a mobile monitoring system that uses two handheld scanners to ensure that residents receive appropriate services.

Working with the Department of Information Technology, the Juvenile Detention Home developed a system that assigns all residents a wristband with a bar code, which provides quick access to their photograph and resident information.

A project that expanded the home's medical and training area included funding for the system.

In fiscal 2012-13, Juvenile Detention marked its 33rd year without any escapes or serious injuries to its juvenile residents and its 33 full-time staff. The center maintained its record of operating a safe, secure facility for both staff and detainees.

James River Juvenile Detention Center

James River Juvenile Detention Center continued to see encouraging results of home-based services offered

to juveniles upon their release from the post-dispositional program.

The services are designed to help juveniles transition back into society and reduce the likelihood that they will reoffend. The services include family counseling, activities to support life skills and employment, crisis intervention and behavior management.

About 45 juveniles completed the post-dispositional program in fiscal 2012-13, and nearly all agreed to receive three months of home-based services.

Located in Powhatan County, the 60-bed James River Juvenile Detention Center is jointly owned and operated by the counties of Henrico, Goochland and Powhatan. It houses and supervises juveniles who are serving sentences or awaiting trial on various criminal offenses.

The detention center in January organized a basketball team for boys ages 12 to 16 who are assigned to the post-dispositional program. The program serves juveniles whose cases have been adjudicated.

Coached by detention counselors, the James River Blue Devils

promote teamwork, self-esteem, communication, responsibility, pride and a sense of accomplishment among players.

The team completed its season with a record of 6-2 against other detention homes, a correctional center and church organizations from the counties of Goochland, Powhatan, Chesterfield, Hanover and the cities of Richmond, Chesapeake and Virginia Beach.

The detention center also continued to use volunteers to enhance its programs and build positive relationships with residents.

Volunteers logged 278 hours and provided time and services valued at approximately \$18,000. The volunteers, from Henrico, Goochland

and Powhatan, provided support for religious services, musical events and recreational activities, plus meals, flowers for special occasions, holiday gifts and mentoring services.

Finance

Despite lingering effects of the national recession, the Department of Finance's Office of Management and Budget developed a budget for fiscal 2013-14 that avoids a real estate tax rate increase, staff layoffs or significant service cuts.

overcame an initial shortfall of \$18.5 million. The plan retained schools and public safety as top priorities for funding, accounting for 76 percent of all general fund expenditures.

Also in fiscal 2012-13, Finance received two 2013 Achievement Awards from the National Association of Counties (NACo) for innovative programs.

NACo recognized the iRae program, or Internet Real Estate Assessment Express, for providing

Financial Resources & Requirements for Fiscal Year 2012-13 (A)

General Resources (A)	2012-13 (B)	2011-12	Difference
Current Property Taxes	\$348,471,189	\$348,585,062	(\$113,873)
Local Sales Tax	56,135,129	55,913,302	221,827
Business and Professional Licenses	29,644,917	28,486,699	1,158,218
Other Local Revenue	61,414,107	68,664,315	(7,250,209)
Total Local Revenue	495,665,342	501,649,378	(5,984,037)
State and Federal Sources	358,075,968	345,423,028	12,652,940
Total Revenue	\$853,741,310	\$847,072,406	\$6,668,904
Net Transfer/Adjustments to Fund Bal	(16,976,101)	(18,763,724)	1,787,624
Total Resources	\$836,765,209	\$828,308,682	\$8,456,527
General Requirements (A)	2012-13 (B)	2011-12	Difference
General Government (C)	\$208,575,079	\$216,797,644	(\$8,222,565)
School Operating	403,085,416	397,081,474	6,003,942
Public Safety	166,121,929	161,575,521	4,546,408
Debt Service (D)	58,982,785	52,854,043	6,128,742
Total Requirements (E)	\$836,765,209	\$828,308,682	\$8,456,527

Notes:

- (A) Includes both General and Debt Service Funds. FY2011-12 amounts reflect audited actuals.
- (B) Figures are preclosing and unaudited for FY2012-13.
- (C) Represents all other governmental expenditures inclusive of Recreation, Libraries and Social Services.
- (D) Amounts include general government and School debt service requirements.
- (E) The FY2012-13 estimated expenditures include a \$5.7 million net increase associated with the General Assembly mandated 5 percent increase in salaries partially offset by a reduction in the VRS requirement (Senate Bill 497).

The budget, approved unanimously by the Board of Supervisors in April, provides a \$747.2 million general fund for general government and school operations. That represents a 1.6 percent increase over fiscal year 2012-13.

Overall, the budget totals \$1.1 billion and represents a 9 percent decrease from the previous year's plan. The drop largely reflects severe restrictions on capital spending. The budget set aside \$30.2 million for capital projects, including only \$6.8 million for projects outside the water and sewer systems; Henrico last set aside a similar amount in fiscal 1961-62.

In developing the budget, Finance

convenient access to public real estate assessment information on the Internet.

NACo also applauded Finance's efforts to establish a dog tag that remains valid for the life of the animal and a multiyear license that runs concurrent with a rabies vaccination.

The permanent tag and multiyear license came after the General Assembly began requiring veterinarians to report rabies vaccines to local jurisdictions. By adopting these measures, the county could better manage its staff workload, as well as deliver conveniences and cost savings to residents with pets.

Finance also implemented a new personal property and business license tax system. The new RBS system replaced two systems that were

more than 20 years old.

Information Technology

The Department of Information Technology (IT) in January completed modifications to Henrico's emergency dispatch system to improve the county's response to calls for fire service.

Working with the Division of Fire, IT programmed the computer-aided-dispatch system to simplify the role of dispatchers and use technology to better ensure a proper deployment of resources following reports of a structure fire.

Under the new system, a dispatcher assigns a call as either a structure fire or a fire hazard inside a building. The dispatcher marks the call as a structure fire only if smoke or fire is visible.

Previously, a dispatcher assigned such calls to one of four categories based on information provided by the caller. The categories reflected the building type, such as a single-family home or a hospital, but not the level of hazard present.

As a result, the deployment of firefighters and equipment often was excessive or inappropriate given the actual emergency.

The new system uses information from the dispatcher and the county's Geographic Information System (GIS) to determine the appropriate response. GIS, which is updated continuously, provides information on the type of property in question, its hazard level and the location of the closest fire hydrant.

IT also developed three new reporting systems used by the Division of Police and Sheriff's Office. The systems allow authorities to track incidents and crimes, as well as arrests and jail bookings, and evidence gathered.

IT in November updated the county's Oracle eBusiness Suite to version 12. Oracle, a comprehensive system of integrated software applications, serves the county's human resources and finance functions.

Public Library

Henrico County Public Library (HCPL) in September 2012 launched its library services plan, which includes a new mission, vision and goals for the library.



New York Times best-selling author Adriana Trigiani greets a line of fans during All Henrico Reads 2013, organized in April by the Henrico County Public Library. In two appearances, Trigiani spoke about her career path, from playwriting to scriptwriting to author. She also signed books and appeared for photographs.

Beginning in late 2010, library staff worked with stakeholders to prepare a plan for HCPL's future. Through online and print surveys, listening sessions and interviews, more than 7,000 community members shared what they like about the library system and recommended improvements.

Some of the goals included in the library services plan call for expanding the eBook collection, exploring options to offer popular videos, offering more multicultural materials and programs, planning for the needs of a growing senior population, exploring online instruction opportunities and planning for equity among all library branches.

HCPL's All Henrico Reads 2013 program in April featured Adriana Trigiani, a New York Times best-selling author and a native of Big Stone Gap.

In a morning session, Trigiani spoke to 800 students about her career path, from playwriting to scriptwriting for "The Cosby Show" and "A Different World" to author. She later addressed more than 1,400 people at Glen Allen High School, before signing books and appearing for photographs.

Also in fiscal 2012-13, HCPL continued to offer eBook clinics and consultations to help residents become more familiar with eReaders, eBooks and electronic tablets.

HCPL conducted 16 clinics at libraries and held five clinics at local senior centers. Staff demonstrated how to check out audiobooks and eBooks in both the Kindle and ePub formats. Staff also provided nine one-on-one consultations on eBooks.

Henrico County Public Schools

Henrico County Public Schools (HCPS) achieved a 97 percent accreditation rate for its schools under the Virginia Standards of Learning

(SOL) program.

Sixty-four of 66 schools earned full or conditional accreditation based on student performance on standardized tests during 2011-12. The other two schools received accreditation with warning.

The overall 97 percent accreditation rate for HCPS compares with rates of 98.5 percent earned in each of the previous two years.

HCPS has about 49,000 students in 71 facilities, including schools, technical centers and alternative program centers. In fall 2013, HCPS opened its 72nd facility, David A. Kaechele Elementary School, on Pouncey Tract Road.

HCPS received several accolades during fiscal 2012-13. In May, Newsweek and The Daily Beast named six HCPS high schools to their 2013 America's Best High Schools list.

Deep Run, Godwin, Freeman, Tucker, Hermitage and Henrico high schools were recognized among the nation's top 2,000 high schools. With its six entries, Henrico had the second largest number of schools on the list among school divisions in Virginia, trailing Virginia Beach.

HCPS in March received praise for its ongoing commitment to music education.

For the 14th consecutive year, the NAMM Foundation named Henrico among the Best Communities for Music Education. HCPS is the only school division recognized in each of the award's 14 years.

The honor considers music education funding, staff, commitment to standards and access to music instruction.

The nonprofit NAMM Foundation, which promotes lifelong active participation in music, recognized 307 school divisions and 66 schools in 2013. HCPS was among the 10 divisions or schools recognized from Virginia.

Recreation and Parks

The Division of Recreation and Parks launched the Visit Henrico County campaign to promote Henrico as a premier destination for sports, leisure and historical travel.

The campaign includes a website, www.VisitHenrico.com, and a free app for mobile devices that directs visitors

to hotels, restaurants, shops and other entertainment.

A kickoff event at The Cultural Arts Center at Glen Allen highlighted local attractions and the benefits of increased tourist spending for businesses and the county.

Visit Henrico County promotes the county as a site for youth and adult sports tournaments. Recreational sports tourism accounted for \$32 million in spending on meals, lodging and retail sales in Henrico during fiscal 2011-12.

In April, Recreation and Parks launched a new system to accommodate online registration for its programs and services.

The HCRP Connect Online Registration system, supported by the ActiveNet software, allows residents to view and register for programs and services, set up family accounts and search programs and services by category, age or location. The system improves communication with residents and accommodates transactions by credit card.

HCRP Connect Online Registration began by accepting registrations for camps and other summer programs. Registrants completed 91 percent of all transactions online.

The Elko Community Center reopened in October following a \$289,185, seven-month renovation project to preserve the building's history and give the community a modern gathering place.

The center, at 6216 White Oak Road in Sandston, features new paint, light fixtures and flooring, a new roof and siding, plus electrical, plumbing and HVAC system upgrades.

The renovation project also brought the building into compliance with the Americans with Disabilities Act and created interpretive panels highlighting the property's history.

Built in 1924, Elko Community Center initially served as a neighborhood and community meeting hall.

Henrico bought the 3,242-square-foot building in 2011, with plans to renovate it for public use and historical preservation. So far, more than 2,000 people have attended private functions, club meetings, classes and community events at the refurbished center.

Recreation and Parks nominated the center for the best new renovation or addition award from the Virginia Recreation and Parks Society.

Public Relations & Media Services

Public Relations & Media Services (PR&MS) oversaw several projects that culminated with the installation of

John A. Vithoulkas as Henrico's eighth county manager.

PR&MS planned and coordinated Vithoulkas' investiture Jan. 16 in the Board Room at the Henrico County Government Center. Henrico Circuit Judge L.A. Harris Jr. presided over the ceremony, which was attended by members of the Board of Supervisors, judges and other officials and guests.

The department also responded to news media requests relating to the retirement of Virgil R. Hazelett, who had served as county manager since 1992.

On Oct. 28-29, PR&MS staffed the county's Emergency Operations Center during Hurricane Sandy. Through media contacts, Twitter messages, Henrico County Television (HCTV) and the county's website, PR&MS provided news outlets and residents with timely information on county services, including the opening of emergency shelters, road closures due to fallen trees and other hazards.

Also in fiscal 2012-13, PR&MS worked with the Division of Fire on media campaigns to promote a firefighter recruitment effort and the launch of a new emergency alert system, called the Community Emergency Notification System. The campaigns included brochures, fliers, banners, posters, news releases and articles and segments for the Henrico Today quarterly newsletter and the "Inside Henrico" news magazine television program.

In addition, PR&MS began work on an informational campaign for Henrico's meals tax referendum on Nov. 5.

Staff helped develop a website and produced a brochure to be sent to 150,000 addresses and a utility bill insert to be sent to 95,000 customers. The efforts also generated posters, news articles and segments for Henrico Today and "Inside Henrico." Staff also coordinated a speakers bureau and organized community meetings to inform residents about the referendum.

PR&MS received 20 awards from the National Association of County Information Officers. The department earned the awards, which included four Best in Class honors, for articles, scripts, graphics, designs, photographs and television programs. The department also received four awards from the National Association of Telecommunications Officers and Advisors for programs produced for HCTV.

In addition, two television programs — "You are not Alone: Breaking the Stigma of Mental

Illness" and "Mother Maybelle and The Carter Sisters: The Henrico Years" — received regional Emmy award nominations from the National Academy of Television Arts and Sciences.

Overall, the department's work for the year included 27 original programs for HCTV; 1,636 distributed photos; 40 publications, including brochures, signs, presentations, covers and posters; 24 awards; 7,041 contacts with news media; 6,014 responses to requests for assistance; 10,865 mailings; and 1,916 mailings of HCTV program DVDs.

General Services

The Department of General Services completed work on two fire stations, both of which have been recognized for environmentally sensitive design.

A new Fire Station 3 opened in July at 1310 E. Washington St., near North Airport Drive, replacing a smaller station built in 1956.

At 11,160 square feet, the \$4.5 million Fire Station 3 features a three-bay, drive-through garage to accommodate an engine company, brush truck, ambulance and fire marshal's van. The previous station totaled 2,790 square feet.

Fire Station 13 opened in June following a \$3.2 million expansion and renovation.

The station, at 12491 Church Road, originally opened in 1986, with 5,445 square feet of space and two vehicle bays. The expansion increased the facility to 8,753 square feet, with three vehicle bays.

Voters approved funding for both projects in the 2005 bond referendum. Their designs followed the U.S. Green Building Council's Silver standards for Leadership in Energy and Environmental Design, or LEED.

General Services received other recognitions for leading the county's sustainability efforts.

The department oversaw efforts that resulted in both Henrico general government and Henrico County Public Schools receiving a Go Green Award from the Virginia Municipal League and the Virginia Association of Counties.

General Services in October hosted the county's ninth energy symposium at the Henrico Government Center. The event featured booths and displays of energy-saving initiatives by county departments and operations, including Public Works, Public Utilities and Central Automotive Maintenance, as well as more than 65 vendors.

The department in March hosted the spring conference of the Virginia Association of Governmental Purchasing at The Westin Richmond hotel in Henrico.

John H. Neal, Jr. in June became director of General Services, succeeding Christopher L. Winstead, who left the position in May. Neal had served as assistant director since joining the department in March 2012. He holds a bachelor's degree from Virginia Tech.

Capital Region Workforce Partnership

The Capital Region Workforce Partnership (CRWP), which represents Henrico and other local governments in the metropolitan area, continued to promote employment and workforce development in collaboration with the Resource Workforce Investment Board (Resource WIB).

The jointly supported Resource Business Solutions team worked on various projects to help businesses address employment and training needs and to strengthen the local economy.

Solutions team worked on 79 projects or business plans for 56 businesses, helped to fill 293 open positions and provided various services with a combined value of more than \$440,000.

CRWP and Resource WIB collaborated with the Crater Regional Workforce Investment Board and the Resource Youth Network to present the 10th Annual Central Virginia Youth Leadership Summit. The program, held in March at the Greater Richmond Convention Center, encouraged more than 500 youth and young adults to focus on their futures through education and career development.

CRWP and Resource WIB in February celebrated the opening of a new 15,189-square-foot workforce center at East Cary and North Third streets in downtown Richmond.

The workforce center had a sharp increase in visitation during the first two months at its new location, which is more central to the region and accessible from the GRTC Transit System.



The Division of Recreation and Parks in March launched the Visit Henrico County campaign to promote Henrico as a premier destination for sports, leisure and historical travel. The campaign touts county attractions and facilities, such as Glen Allen Stadium at RF&P Park, as a potential venue for youth baseball tournaments and other recreational sporting events.

The team supported more than a dozen efforts to recruit large employers and helped to post open positions and review job candidates for regional companies. It also worked on projects connecting laid-off workers with companies that were hiring. The team in May hosted a career fair with Mt. Gilead Full Gospel International Ministries that attracted more than 1,000 jobseekers and 52 employers.

Overall, the Resource Business

Real Property

The Department of Real Property managed the county's efforts to acquire properties for key projects, including two planned libraries.

Real Property in February finalized the purchase of a 10.2-acre site southeast of North Laburnum Avenue and Watts Lane for a new Fairfield Area Library. The Board of Supervisors had authorized the \$975,000 acquisition in November.

The department also



Henrico County Public Schools in September opened David A. Kaechele Elementary School, on Pouncey Tract Road. The county's 72nd school facility is named for longtime Three Chopt District Supervisor David A. Kaechele.

assisted efforts to secure a 3.3-acre site for the planned Libbie Mill Library.

Under an agreement approved by the Board of Supervisors in June 2012, Henrico will build the library within Libbie Mill, an urban mixed-use development under construction off Staples Mill and Bethlehem roads, near Libbie Avenue.

The new library will replace the nearby Dumbarton Area Library and stand beside a two-acre lake with a fountain, creating an attractive gathering place surrounded by residences and shops. Construction will start in early 2014, with an opening set for fall 2015.

Also in fiscal 2012-13, Real Property negotiated a 20-year lease agreement that will allow the Henrico Health Department, a branch of the Virginia Department of Health, to occupy a health clinic building that will be constructed along North Laburnum. The Board of Supervisors authorized the lease in May.

The \$6.8 million Henrico East Health Clinic will occupy a 4-acre site purchased in 2008. Officials expect the 13,252-square-foot building to open in October 2014.

Real Property also worked with the Department of Public Utilities (DPU) to begin acquiring property for Henrico's planned 1,100-acre Cobbs Creek Reservoir, a regional water supply in Cumberland County.

In its first purchase for the project, Henrico bought 43 acres, as well as a large home and outbuildings, for \$629,300.

Real Property also worked with DPU to acquire about 2.5 miles of easements for the

\$23.5 million Lakeside-Strawberry Hill flow equalization sewer project.

Internal Audit

The Office of Internal Audit assisted external auditors to complete Henrico's year-end financial audit for fiscal 2011-12.

The office also finalized more than a dozen audits and other projects to promote governmental accountability and ensure proper use of tax dollars. Department managers responded with plans to address issues raised.

The audits included a review of processes for handling money received at the Springfield Road Landfill and the Charles City Road and Springfield Road public use areas, which are managed by the Department of Public Utilities. The landfill operates a weighing station to receive commercial municipal solid waste, while the public use areas accept household waste and recyclable materials.

Internal Audit made recommendations to improve the monitoring of contract provisions with a private landfill operator and identified an amount due that had been outstanding for several months.

Other suggestions focused on ensuring the operational status of camera systems, enhancing scale house and public use area operational controls and reconciling additional revenue accounts in the financial system.

Internal Audit also examined the Henrico County Public Library's expenditures and suggested ways to improve the tracking, transferring and safeguarding of computer equipment and other purchased assets.

One recommendation focused on ensuring that expenditures are

coded properly to their accounts and that all travel expenses are reviewed and authorized according to county policy.

Internal Audit also reviewed the county's new real estate billing system and offered recommendations, including ones related to controlling and monitoring access to the system and improving verification of data entered into the system.

Internal Audit completed follow-up reviews of previous audits. The office found that agency managers had implemented more than 70 plans to address issues previously cited.

Human Resources

The Department of Human Resources (HR) helped the general government's transition to new leadership, which included the county manager, two deputy county managers and several department directors.

HR also oversaw the Voluntary Retirement Incentive Program, which resulted in retirements of 98 employees.

The cost-cutting initiative, approved by the Board of Supervisors for fiscal 2012-13, produced an initial savings in excess of \$2.6 million. Officials project additional savings as positions remain vacant or are filled at lower salaries.

The one-time program, which included a Sept. 1, 2012 deadline, offered participating retirees a cash payment equal to 10 percent of their annual salary, plus additional funding toward health care costs.

Human Resources received a 2013 Achievement Award from the National Association of Counties for a program that helps prepare mid-level managers for executive roles.

Human Resources developed the initiative, Executive Development for Middle Managers: Preparing Tomorrow's Top Leaders, in recognition that a significant number of county leaders would soon become eligible for retirement. So far, more than 300 middle managers have participated in the program, with 35 percent having received promotions or greater responsibilities.

Also in fiscal 2012-13, the fitness and wellness division coordinated efforts that resulted in Henrico

receiving the American Heart Association's gold certification as a Fit-Friendly Worksite. The division also collaborated with the Division of Police to assess the fitness of police officers.

Henrico Area Mental Health & Developmental Services

Henrico Area Mental Health & Developmental Services (MH/DS) in December opened a crisis receiving center at Henrico Doctors' Hospital to improve care for people experiencing a mental health problem.

The center, based in the emergency room, provides a safe place for individuals to receive treatment and allows police officers to return to service. Previously, officers stayed with individuals while they received care at MH/DS offices or a hospital.

The crisis receiving center saw 50 to 70 individuals per month. Some were later released to their families, while others were hospitalized for further treatment.

The center operates 12 hours per day, seven days per week, with the goal of eventually offering 24-hour care. Mental health clinicians support the center with off-duty police officers trained in crisis intervention and hired by the hospital to provide security. The Virginia Department of Behavioral Health and Developmental Services provided \$214,000 to fund the center.

The center complements the mental health services provided by Henrico's crisis intervention team and mobile response unit.

Also in fiscal 2012-13, MH/DS helped 12 people with intellectual and developmental disabilities move from state training centers to community living.

The transitions followed a 2011 finding by the Department of Justice that Virginia was not meeting legal requirements for providing services to disabled individuals in the most integrated setting appropriate to their needs. As a result, the state agreed to provide more community-based services.

As part of the transition process, MH/DS worked with the individuals and family members to find suitable placements in local group homes or day support programs. The approximate 12-week transition process included site visits and meetings with staff to ensure access to appropriate services.

Also in fiscal 2012-13, MH/DS continued efforts aimed at reducing the stigma of mental illness.

MH/DS collaborated with Richmond Independent Radio, WRIR-

97.3 FM, on a series of public service announcements, "Voices of Recovery," that encourage individuals with mental health challenges to receive treatment and care. The project received an Achievement Award from the National Association of Counties.

MH/DS also worked with Public Relations & Media Services to produce a pair of programs, "You are not Alone: Breaking the Stigma of Mental Illness," and "People in Crisis: Henrico Area Mental Health Crisis Center" for Henrico County Television.

"You are not Alone" earned two awards from the National Association of County Information Officers and received a regional Emmy award nomination from the National Academy of Television Arts and Sciences.

MH/DS also formed a consumer recovery council, which includes consumers of mental health services and peer counselors, to provide input on agency policies and other issues. In October, about 100 people from Henrico participated in a walk held in Innsbrook to support the National Alliance on Mental Illness.

Social Services

The Department of Social Services (DSS) implemented technology to more effectively administer its programs and caseloads.

The eligibility division began using the FileNet document imaging system for various programs and functions, including Medicaid, Supplemental Nutrition Assistance Program, Temporary Assistance to Needy Families, child care, Virginia Initiative for Employment not Welfare (VIEW), finance and Comprehensive Services Act. The department plans to implement FileNet fully in fall 2013.

DSS integrated the statewide CommonHelp initiative into its eligibility and child care programs following a pilot period. CommonHelp allows online filing of applications, reports of changes and requests for renewal of benefits.

The finance division implemented a new accounts receivable process that is consistent with specifications of the Office of Internal Audit.

Also in fiscal 2012-13, DSS continued to focus on child welfare, with six children in "forever homes" with adoptive families and outreach programs on fatherhood and nurturing parents.

DSS celebrated as two youths who have been in foster care earned four-year degrees from Virginia Commonwealth and Norfolk State universities.

The department continued to promote community partnerships by serving on a critical incident team with the divisions of Police and Fire, the Sheriff's Office and Henrico Area Mental Health & Developmental Services.

DSS also continued to promote self-sufficiency by providing work experiences for VIEW recipients. A total of 26 VIEW recipients earned a General Educational Development diploma during the year.

DSS experienced a change in leadership in October, with the appointment of Cynthia J. Steinhauser as director. Steinhauser had served DSS as an assistant director under Jane D. Crawley, who was promoted to deputy county manager for community services.

A Henrico employee since 1998, Steinhauser also had served as manager of DSS' human services division. She holds a bachelor's degree from Radford University.

Health Department

The Henrico County Health Department (HCHD) continued to promote good health in the county. Henrico ranked 38th out of 133 localities in Virginia, according to a 2013 study of health statistics by the University of Wisconsin.

HCHD emphasized the control of communicable diseases, tracking 43 cases of pertussis, or whooping cough, in fiscal 2011-12. Those cases followed an average of 16 cases annually from fiscal 2007-08 to fiscal 2010-11.

Cases of mumps increased in fiscal 2012-13 as a result of an outbreak at the University of Richmond. The department worked with other health districts and the university to provide testing, guidance on infection control and vaccine to students and faculty.

Health focused on a variety of medical services, expanding its Women, Infant and Children program to a third clinic site, on Shrader Road. The program offers nutrition education, food vouchers for pregnant women and young children and breastfeeding classes.

HCHD improved staff training and protocols for care of HIV-positive clients, and increased its surveillance of sexually transmitted infections.

Health also expanded

and enhanced its clinical services, introducing new clinics on family planning and sexually transmitted infections. In collaboration with other county agencies, Health worked to provide mental health services to clients who are refugees, nutrition education to groups and expanded home-screening services to applicants for various social services.

In the area of environmental health, the department provided inspections and issued reports for corrective action as the number of permitted restaurants increased to 1,032, up 1.7 percent from the previous year.

HCHD also reported 571 alternative on-site sewage systems and 83 hotels, motels and bed and breakfasts with permits.

The department supported two mass vaccination exercises and provided medical support to emergency shelters and long-term care facilities. Volunteers also attended 20 training sessions, supported four incident responses and four exercises and helped coordinate three public health outreach events.

Extension Office

The Henrico Office of the Virginia Cooperative Extension offered programs in fiscal 2012-13 to promote healthy eating.

Spring and fall workshops helped residents, including youth, become successful gardeners. Participants learned about vegetables to expand their palates and received instruction on how to prepare and preserve food.

Extension's community gardens program also continued to attract interest. The Lakeside Garden had 12 new and 12 returning gardening families, while a new plot in Highland Springs attracted two gardeners. Most gardeners reported improved diets and

lower grocery bills.

Extension also developed an interactive exhibit, "In the Groove, On the Move, Starring Healthy Food," explaining the many sources of food.

The exhibit, presented at the Henrico County Harvest Festival and the Henrico County Elko Fair, highlighted Virginia-grown products and emphasized the importance of physical activity and good nutrition.

During spring break, eight youth participated in a camp that provided instruction on healthy food choices and the basics of cooking.

Also in fiscal 2012-13, Extension started a certified fertilizer applicator program to help Henrico County Public Schools staff satisfy new state training regulations. In February, the Virginia Department of Agriculture and Consumer Services began requiring certification for individuals who apply fertilizers to nonagricultural lands.

With cooperation from the Virginia Turfgrass Council, Extension modified the council's training materials and conducted four training sessions during the spring. A total of 106 staff members in athletics and construction and maintenance participated.

In addition, Extension offered a free six-hour, two-day babysitter training program at four county libraries, Gayton, Glen Allen, North Park and Sandston.

Staff first offered "Being a Successful Babysitter" in 2010 to prepare children ages 11 to 16 to be safe and responsible babysitters.

The recent workshops attracted a total of 33 participants and covered such topics as child development, safety, reading to children, age-appropriate activities, toy safety, puppetry, nutrition and the business of babysitting.

Participants completed

assignments at home as well as tests to demonstrate their understanding of the lessons. Each participant received a bag with materials, games and toys to use in babysitting.

In surveys conducted after the program, all of the participants said they felt prepared to be a successful babysitter.



Henrico County Public Schools had six of its high schools named to the 2013 America's Best High Schools list by Newsweek and The Daily Beast. The list included Deep Run, Godwin, Freeman, Tucker, Hermitage and Henrico high schools among the nation's top 2,000 high schools.

DIRECTORY As Of August 2013

ADMINISTRATION

County Manager
John A. Vithoulikas

Deputy County Manager for Administration
Joseph P. Casey

Deputy County Manager for Community Development
Randall R. Silber

Deputy County Manager for Community Operations
Timothy A. Foster, P.E.

Deputy County Manager for Community Services
Jane D. Crawley

Assistant to the County Manager for Board Affairs/Clerk to the Board of Supervisors
Barty R. Lawrence

Building Official
Gregory H. Revels

Chief, Division of Fire
Anthony E. McDowell

Chief, Division of Police
Douglas A. Middleton

County Agent
Karen F. Carter

County Attorney
Joseph P. Rapisarda, Jr.

Director, Capital Region Workforce Partnership
Rosalyn D. Key-Tiller

Director, Community Corrections Program
Jane E. Hardell

Director, Community Development
Lee J. Tyson

Director, Community Revitalization
S. Mark Strickler

Director, Finance
Eugene H. Walter

Director, General Services
John H. Neal, Jr.

Director, Human Resources
Paula G. Reid

Director, Information Technology
Thomas L. Owdom

Director, Internal Audit
Vaughan G. Crawley

Director, Henrico County Public Library
Gerald M. McKenna

Director, Henrico Area Mental Health & Developmental Services
Michael D. O'Connor

Director, Planning
Ralph J. Emerson, Jr.

Director (Acting), Public Health
Donald R. Stern, M.D., M.P.H.

Director, Public Relations & Media Services
Tamra R. McKinney

Director, Public Utilities
Arthur D. Petrini

Director, Public Works/County Engineer
Steven J. Yob, P.E.

Director, Real Property
Jon B. Tracy

Director, Recreation and Parks
Edwin (Neil) C. Luther, IV

Director, Social Services
Cynthia J. Steinhauser

Executive Director, Economic Development
Gary R. McLaren

General Registrar
Mark J. Coakley

Court Service Unit/Probation Director (Acting)
Angela C. Valentine

Superintendent, Juvenile Detention Home
Michael D. Bingham

Superintendent, James River Juvenile Detention Center
Michael D. Martin

Superintendent, Henrico County Public Schools
Patrick J. Russo, Ed.D.

ELECTED CONSTITUTIONAL OFFICERS

Clerk of the Circuit Court
Yvonne G. Smith

Commonwealth's Attorney
Shannon L. Taylor

Sheriff
Michael L. Wade

JUDGES

Circuit Court
Catherine C. Hammond
L.A. Harris, Jr.
Gary A. Hicks
Richard S. Wallerstein, Jr.
James S. Yoffy

General District Court
G. Barton Chucker
Mary B. Malveaux
John Marshall
L. Neil Steverson
Linda S. Knight, Clerk

Juvenile and Domestic Relations Court
Margaret W. Deglau
Rondelle D. Herman
Randall G. Johnson, Jr.
Denise F. Soden
Stuart L. Williams, Jr.
Rebecca L. Cone, Clerk

Magistrates
Jovonni Armstead
Robert Blosser
Rana Clegg
Jennifer Heishman
Robert Hearn
Roseanne Ibanez
Karen A. Luzier
E. Madden
Sara Munoz
Tony Tate
Jeffrey Znotens
Yvette A. Via, Chief Magistrate

BOARDS AND COMMISSIONS

Association of Volunteer Rescue Squads
Tyrone E. Nelson

Board of Building Code Appeals
Joseph J. Hayes, Jr., P.E.
Mark J. Hourigan
Joseph M. Kelleher, Jr.
Bernard C. Mills, Jr.
Robert F. Nelson
R. Sydnor Reames, P.E.
Thomas A. Rockecharlie, III
Robert T. Royster
Donald L. Strange-Boston, P.E.

Board of Real Estate Review and Equalization
Sheila C. Epps
William N. Jacobs
William M. Mackey, Jr.
John G. Myers, Jr.
John J. Schwartz

Board of Social Services
Richard W. Glover
Raymond C. Gudum
Richard M. Hatcher
Michelle R. Henderson
Andrew M. Mosley, Jr., D.Min.
Lynne M. Yurchak

Board of Zoning Appeals
Gregory R. Baka

Gentry Bell
Helen E. Harris
James W. Nunnally
Russell A. Wright, Esq.

Cable Television Advisory Committee

Joshua M. Dickerson
Herbert L. Dunford, Jr.
Walter L. Johnson
John H. Neal, Jr. (Ex Officio)
Samuel B. Straus

Capital Region Airport Commission

Robert M. Atack
David A. Kaechele
Patricia S. O'Bannon
Thomas E. Pruitt

Capital Region Workforce Partnership Consortium Board

Jane D. Crawley
David A. Kaechele

Central Virginia Waste Management Authority Board of Directors

Jonathan R. Clary (Alternate)
Marcia E. Kelley
J. Allen Lane
William I. Mawyer, Jr. (Alternate)
Arthur D. Petrini (Alternate)
Robert C. Whiteman

Community Criminal Justice Board

Mac R. Beaton
Jane D. Crawley
William M. Gibson
Rondelle D. Herman
Charles E. Jordan
Marcus B. McGhee
Douglas A. Middleton
Rajendra P. Raval, Ph.D.
James L. Sailes, D.Min.
L. Neil Steverson
Shannon L. Taylor
Laura S. Totty
Yvette A. Via
William J. Viverette
Michael L. Wade
Richard S. Wallerstein, Jr.

Economic Development Authority Board of Directors

Stephanie T. Ford
John F. Hastings
Patrick R. Liverpool, Ph.D.
David L. Maiden
S. Floyd Mays, Jr.
Benjamin B. Miles
Harold D. Parker, Jr.
Marsha S. Shuler
John M. Steele
Edward F. Steiner

Electoral Board

Alice F. Creighton
Terrill J. Richardson
Bebe W. West

Finance Board

Joseph P. Casey
 Vaughan G. Crawley
 Kevin D. Smith
 Eugene H. Walter

Greater Richmond Convention Center Authority Commission

John A. Vithoulkas

Greater Richmond Partnership Board of Directors

Patricia S. O'Bannon

Grievance Panel – Persons Eligible to Serve

Carlos L. Chacon, Jr.
 Rowland W. Dwyer, Jr.
 Clyde L. Hughes, Jr.
 John E. McDonald, Jr.
 Grant L. Moffett
 Erika H. Mosley
 Alexander L. Taylor, Jr.
 John B. Wake, Jr.

Historic Preservation Advisory Committee

Beverly H. Davis
 Vee J. Davis
 Edwin (Neil) C. Luther, IV (Ex Officio)
 John E. McDonald, Jr.
 Jeanne E. McNeil
 Charlotte W. Melton
 Henry L. Nelson, Jr., Ed.D.
 G. Norwood Nuckols, Jr.
 Sarah W. Pace
 Charlie S. Rappold
 Robin D. Smith

J. Sargeant Reynolds Community College Board

James Cuthbertson
 Gerald E. Kilgore
 Karsten F. Konerding, M.D.
 Marcus D. Martin
 Audrey H. Swan

James River Juvenile Detention Commission

Jane D. Crawley
 Shannon L. Taylor
 John A. Vithoulkas

John Tyler Alcohol Safety Action Program Board of Directors

Archer L. Yeatts, III

Keep Henrico Beautiful Committee

Juli N. Ashby
 James R. Barrett
 Hallie R. Boisseau (Ex Officio)
 Nancy T. Bruce
 Elaine L. Burton
 Louis R. Dean
 Bland C. Goddin
 Julian C. Marsh, Jr.
 Marian J. Martin
 A. Archer McGiffin
 Sanjay Mittal
 Brian S. Montgomery

Ram K. Pai
 Glenda K. Smith
 John H. Weaver
 Priscilla W. Woods
 Lynne M. Yurchak

Library Advisory Board

Gail A. Atkins
 Gregory M. Clay
 Harmohinder P. Singh-Sandhu, Ph.D.
 Gloria L. Wilkerson
 Ormonde D. Wilkinson

Local Emergency Planning Committee

Christopher S. Alberta
 Kathy S. Butler
 Jonathan R. Clary
 David B. Coldren
 James R. Harris, Sr.
 Norma B. Harris
 Bernard J. Logan
 Tamra R. McKinney
 Anna M. McRay
 Patricia S. O'Bannon
 Kevin G. Pannell
 Robert D. Phillips
 Gerald L. Roberts
 Stephen L. Weis
 Nelson Wikstrom, Ph.D.
 Warren A. Winner
 Steven J. Yob, P.E.

Maymont Foundation Board of Directors

Frank J. Thornton

Mental Health and Developmental Services Board

Brenda A. Brown
 Surya P. Dhakar
 Evelyn O. Dodge
 Tessie F. Greene
 Wanetta J. Grignol
 Karen W. Grizzard
 Joyce A. Hann
 Mark E. Johnson
 Judith D. Layne
 Gregory G. Morrison

Parks and Recreation Advisory Commission

Thurgood O. Ampey
 Lamont Bagby (Ex Officio)
 Raiford F. Beasley
 Joseph L. Coleman, Jr.
 Joshua M. Dickerson
 John A. Ficklin
 Thomas F. Kelley, IV
 Edwin (Neil) C. Luther, IV (Ex Officio)
 William M. Mackey, Jr.
 Sandra M. Marshall
 Tyrone E. Nelson
 Joyce B. Robinson
 Anne D. Sterling

Planning Commission

Chris W. Archer, C.P.C.
 Thomas M. Branin
 Richard W. Glover
 Eric S. Leabough
 Bonnie-Leigh Jones
 Robert H. Witte, Jr.

Policy and Management Team for Youth and Families

Jane D. Crawley
 Bondy S. Gibson
 Patricia I. Harris
 Ruth M. Langdon
 Michael D. O'Connor
 Cynthia J. Steinhauer

Reynolds Crossing Community Development Authority Board

Eugene M. Desvernine, Jr.
 Lee P. Dudley, Jr.
 Richard A. Friedman
 C. Walton Makepeace
 David H. Murphy

Richmond Area Metropolitan Planning Organization

Ralph J. Emerson, Jr. (Alternate)
 E. Todd Eure
 Patricia S. O'Bannon
 Jean M. Moore
 Frank J. Thornton
 Steven J. Yob, P.E. (Alternate)

Richmond Area Metropolitan Planning Organization**Citizens Transportation Advisory Committee**

Gilbert L. Miles, Jr.
 E. Floyd Schrimsher

Richmond Metropolitan Authority Board of Directors

David A. Brat, Ph.D.
 Virgil R. Hazelett, P.E.

Richmond Metropolitan Authority Stadium Operating Committee

Tyrone E. Nelson

Richmond Metropolitan Convention & Visitors Bureau Board of Directors

David A. Kaechele
 Barbara R. Steverson
 Ernest B. Vanarsdall

Richmond Regional Planning District Commission

Richard W. Glover
 Bonnie-Leigh Jones
 David A. Kaechele
 John H. Mitchell
 Tyrone E. Nelson
 Patricia S. O'Bannon
 Randall R. Silber (Alternate)
 Frank J. Thornton

Senior Connections, The Capital Area Agency on Aging Board of Directors

Gloria B. Johnson

The Cultural Arts Center at Glen Allen Foundation Board of Directors

William H. L. Baskerville
 Constance R. Bowden
 Elizabeth C. Brogan
 Michael D. Burke
 Scott A. Garka, CPA
 John S. Henderson, Jr.
 Paul T. Higday
 S. Owen Hunt
 Bruce A. Kay
 Michael E. Klein
 Juanita B. Leatherberry
 Edwin (Neil) C. Luther, IV (Ex Officio)
 Nancy L. McMahon
 Elizabeth L. Noonan
 Rugene S. Paulette
 Brandi N. Payne
 Walter H. Ryland
 Kanwar B. Singh
 Peter N. Thacker, Jr.

The Shops at White Oak Village Community Development Authority Board

Lawrence J. Campbell
 Reese W. Haller
 Christine E. Hardin
 Reginald W. Nelson
 Randall G. Welch

Transportation Safety Commission

Marilyn J. Blake
 Alka Dhakar
 Anthony J. Gordon
 Walter L. Johnson, Jr.
 Tyrone E. Nelson
 R. Edward Rhodes, Jr.
 Marvin R. Tart, Sr.

Virginia Transit Association Board of Directors

E. Todd Eure (Alternate)
 David A. Kaechele
 Tyrone E. Nelson
 Steven J. Yob, P.E. (Alternate)



Henrico County does not
discriminate on the basis of race, color,
religion, sex, national origin, age or disability.

P.O. Box 90775
Henrico, Virginia 23273-0775
804-501-4257
www.co.henrico.va.us/pr/

Produced by
Public Relations & Media Services
September 2013.

***Proud of Our Progress;
Excited about Our Future.***

