HENRICO COUNTY

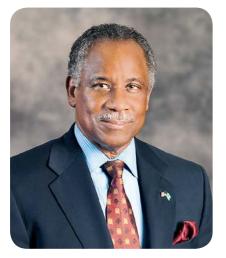


ANNUAL REPORT FISCAL YEAR 2015-16

Honorable Board of Supervisors



CHAIRMAN **Tyrone E. Nelson** Varina District 501-4208 varina@henrico.us



Frank J. Thornton Fairfield District 501-4208 fairfield@henrico.us



VICE CHAIRMAN **Richard W. Glover Brookland District** 501-5292 office@dickglover.com



Thomas M. Branin Three Chopt District 501-4208 threechopt@henrico.us

Guiding the County

enrico's elected, legislative body is responsible for setting policies, approving ordinances and appointing the county manager. The county is divided into five magisterial districts: Brookland, Fairfield, Three Chopt, Tuckahoe and Varina. Voters from each district elect one representative to the Board of Supervisors for a four-year term. Current terms run through Dec. 31, 2019. The board meets usually twice per month, on the second and fourth Tuesdays. Meetings are held at 7 p.m. in the Board Room at the Henrico County Government Center, 4301 E. Parham Road. Agendas for upcoming meetings and minutes of previous meetings are posted at <u>henrico.us/supervisors</u>. The board provides a live stream of audio and video of its meetings as well as recordings of previous meetings. The public can view the meetings by computer, smartphone or other mobile device at <u>henrico.us/supervisors/video-of-meetings</u>.

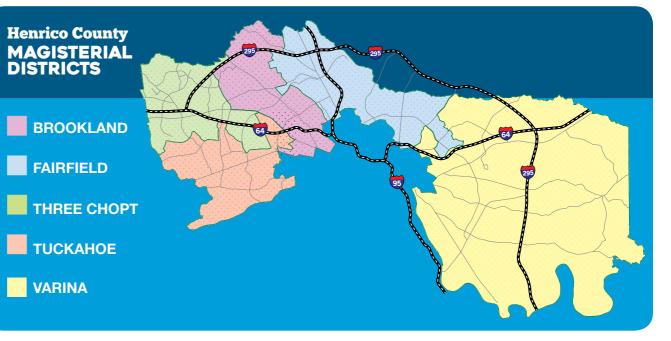








Patricia S. O'Bannon Tuckahoe District 501-4208 tuckahoe@henrico.us



Message from the Manager

n behalf of the Henrico County Board of Supervisors and general government, I am pleased to present the county's Annual Report for fiscal year 2015-16.

Henrico continues to flourish because it offers a superior quality of life that attracts families, individuals, businesses and investment. Whether you are a longtime resident or a newcomer, you likely have made your home here for a particular reason. Perhaps you were drawn to the excellent schools or safe neighborhoods. Maybe it was the low taxes or convenient access to jobs, services and entertainment.

In truth, all of these attributes play a critical role in Henrico's success. For the county government, our charge continues to be serving residents as customers, focusing on the core services and operating with maximum efficiency.

We refer to this time-tested, disciplined approach to governing as The Henrico Way. It has allowed the county to keep taxes low and the quality of services high. This, along with the county's business-friendly philosophy, has allowed Henrico to become a community of choice.

Reflecting on fiscal 2015-16, I am proud of all that we accomplished. Among the highlights:

- A record low crime rate of 26.4 crimes per 1,000 residents;
- New development and investment providing jobs, services and housing in all areas of the county;
- A robust tourism program that plays off our strengths and generated \$852.2 million in spendingthe fifth highest total in Virginia;
- Strong revenue growth, including \$28.1 million in meals tax receipts, a 4.6 percent increase; \$13.2 mil-

lion in hotel/motel receipts, an 8 percent increase; and \$61.4 million in sales tax receipts, a 5.7 percent increase;

- · Beautiful new county facilities that will serve the community for decades, including a new Crestview Firehouse 10, Libbie Mill Library, Varina Area Library, Tuckahoe Creek Park and an expanded Short Pump Park;
- · A vigorous reinvestment in our public schools, using funds provided by the meals tax approved by voters in 2013, plus investments in roads and sidewalks;
- Excellent work by county departments and agencies that resulted in 28 Achievement Awards and two Best of Category honors from the National Association of Counties and three Achievement Awards from the Virginia Association of Counties;
- A willingness to serve the community in a time of need. For example, the county rolled up its sleeves to help residents clean up after a severe storm in late June left a trail of debris;
- A budget that meets our core service needs, maintains our 87-cent real estate tax rate and honors long-standing policies for disciplined spending.

While our guiding principles remained the same, this past year did represent a year of transition. We welcomed new leadership in the County Manager's Office, as our police chief, Douglas A. Middleton, accepted the newly created position of deputy county manager for public safety.

Col. Humberto "Hum" Cardounel Jr. answered the call to become police chief, having served the Police Division in nearly every aspect since 1988.

W. Brandon Hinton, formerly director of the Office of Management and Budget, took over as deputy county manager for community services, following the retirement of Jane D. Crawley after 25 years of county service.

Most recently, Anthony J. Romanello left his position as county administrator for Stafford County to become our deputy county manager for administration. He succeeded Joseph P. Casey, who crossed the James River to serve as county administrator for Chesterfield County.

Henrico's stable workforce has long been one of its greatest strengths, providing institutional knowledge and experienced calm in the face of whatever challenges may arise. At the same time, new faces bring fresh ideas, perspectives and enthusiasm to an organization. This has been particularly evident in Henrico's internship program.

In the program's first five years, 195 high school and college students have worked for 18 county departments and agencies, receiving pay, course credits or both. So far, 11 interns have parlayed these meaningful experiences into fulltime jobs with Henrico. Two others have accepted part-time positions.

Suffice it to say that word of our program is getting out. In fiscal 2015-16, we had 693 applicants for 82 internships.

These bright young workers do more than keep us abreast of trends in social media. They also serve as reminders that what we do today will have a profound effect on our future as individuals and as a county.

To that end, voters will be asked this fall to consider a bond referendum that would provide \$419.8 million for schools, parks, libraries, fire stations and

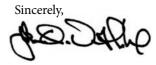


facilities, and roads.

The 26 projects proposed for funding would support continued growth as well as provide a reinvestment in aging infrastructure, particularly schools.

I encourage you to take the time to become informed about what is being proposed with the questions on the Nov. 8 ballot. Henrico's staff has begun meeting with neighborhood and civic groups and providing information about the referendum. A website has been set up at *henrico.us/bonds*. Please note that, because of the county's careful financial stewardship, approval of the bond referendum will not result in a tax rate increase. This is The Henrico Way.

Despite its many changes and challenges, Henrico has been successful because its government has worked closely with residents, businesses and community organizations. Thank you for all you do to make Henrico a great place to live.



John A. Vithoulkas **County Manager** (804) 501-4386

ONE-OF-A-KIND GOVERNMENT

Henrico voters took a leap of faith in September 1933, approving a new form of county government that assigned responsibility for all administrative functions to a county manager appointed by the Board of Supervisors. The move, approved by referendum 1,685 to 1,321, became official in 1934. Proponents hoped the switch would improve government efficiency and responsiveness. Eighty-two years later, Henrico is recognized nationally for excellence and stability in local government. It is one of 39 counties across the country to hold a triple AAA general obligation bond rating - the highest possible. It is noted for its high quality of life, low taxes, strong public schools, thriving businesses and job opportunities. In Virginia, Henrico is the only county to operate under a county manager form of government, and it is one of two to maintain its own road system.

Anthony J. Romanello DEPUTY COUNTY MANAGER FOR ADMINISTRATION 501-4288

Randall R. Silber

DEPUTY COUNTY MANAGER FOR COMMUNITY DEVELOPMENT 501-4270

Timothy A. Foster DEPUTY COUNTY MANAGER FOR COMMUNITY OPERATIONS 501-5470

W. Brandon Hinton

DEPUTY COUNTY MANAGER FOR COMMUNITY SERVICES 501-4515

Douglas A. Middleton DEPUTY COUNTY MANAGER FOR PUBLIC SAFETY 501-7580

Public Safety

DIVISION OF FIRE Attracting the Best

he Division of Fire earned an Achievement Award from the Virginia Association of Counties for an effort that's helping the agency attract and retain high-quality entry-level firefighters who reflect the community's racial, ethnic and gender diversity. Working with the Department of Human Resources and the County Attorney's Office, Fire updated its hiring processes, focusing on applicant recruitment, screening, evaluation and support. The changes helped produce a 28-person recruit class that training staff described as exceptional and the most diverse in department history.

All Police and Fire data are for calendar year 2015.

Top Fire Rating

enrico earned a Class 1 rating from the Insurance Services Office (ISO), which could make property owners eligible for lower insurance premiums. The rating, announced in September 2015, is based on a review of emergency communications; fire equipment, personnel and training; water supply; and fire-prevention efforts, including inspections and code enforcement. Henrico is the first county in the country to have both a Class 1 ISO rating and a fire department accredited by the Commission on Fire Accreditation International.

Clerks

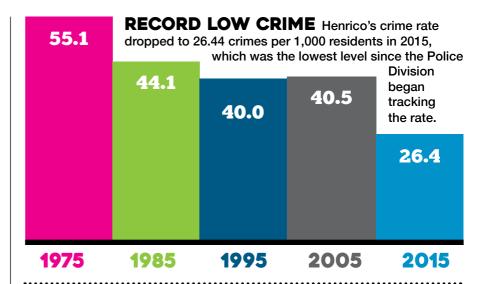
eidi S. Barshinger took office as clerk of the Henrico Circuit Court on Jan. 1, following her election in November. Her responsibilities include recording deeds, issuing marriage licenses and serving as the official court administrator for all civil and criminal cases. The clerk of the Circuit Court is one of three constitutional officers for Henrico, along with the sheriff and commonwealth's attorney. Shanda R. Ellis was appointed clerk of the Juvenile and Domestic Relations District Court in October.



POLICE DIVISION New Leadership

ol. Humberto "Hum" Cardounel Jr. (above left) assumed command as police chief on April 15. Cardounel, a graduate of Douglas S. Freeman High School, succeeded Douglas A. Middleton (right), who stepped down to become Henrico's deputy county manager for public safety. Cardounel joined the Police Division as a patrol officer and a SWAT Team medic in 1988. He previously served as deputy chief for the Investigative Bureau and a member of the chief's executive staff. He served the agency in almost every capacity during his rise from officer and investigator to sergeant, command sergeant, lieutenant, captain and

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major. Cardounel earned a bachelor's degree in political science from the
University of Richmond and a master's degree in public administration from
Virginia Commonwealth University.
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DIVISION OF FIRE

FIRE

Structure fires	263
Fires contained in	
room of origin	.214

or 81 percent

INCIDENTS

Fire773
Overpressure Explosion, Overheat, No Fire67
Rescue and EMS Incidents
Hazardous Conditions, No Fire 1,139
Service Call2,049
Good Intent Call4,117
False Alarms and False Calls 3,036
Severe Weather and Natural Disaster27
Special Incident Type 118
Total*44,640 * Excludes calls run by volunteer rescue squads.
Civilian Fire Injuries28
Civilian Fire Fatalities6
—

Fire Loss (structure and content)

CRIME TRENDS

VIOLENT OFFENSES 356 21 percent reduction since 2012

NONVIOLENT OFFENSES 8,212 1 percent increase

since 2012

For more information: <u>henrico.us/public-data/</u>

POLICE DIVISION A Thoughtful Approach to Discipline

he Police Division adopted a new policy that has resulted in a sharp drop in the number of student arrests. The policy gives school resource officers greater discretion to pursue alternatives to arresting a student for an offense at Henrico County Public Schools. The policy directs an officer to prepare a juvenile violation report for consideration by court officials under certain circumstances, including the lack of a safety threat. Custodial arrests of students dropped from 317 in the 2014-15 school year to 11 in the 2015-16 school year, after the policy was adopted. Previously, students often were arrested for minor offenses that could have been handled by school administrators. Police's approach was recognized with an Achievement Award from the Virginia Association of Counties.

POLICE DIVISION Body-Worn Cameras

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he Police Division issued 425 body-worn cameras to its officers to provide another investigative tool and increase transparency and accountability. The division also recorded 49,602 videos using 5.78 terabytes of storage. In addition, the division trained 784 of its personnel on the principles of fair and impartial policing, which helps officers recognize and manage implicit biases. The sixhour course, which was required to be completed before an officer could receive a body-worn camera, is endorsed by the Department of Justice and the International Association of Chiefs of Police.



DIVISION OF FIRE Crestview Firehouse 10

new Crestview Firehouse 10 opened in November at 6313 Horsepen Road. The 10,723-square-foot facility replaced a much smaller station built on the property in 1962. The new station is home to Engine 10, which carries a 1,500-gallon-perminute pump and 750 gallons of water, and Truck 10, a ladder truck with a 100-foot aerial platform. Firehouse 10 was certified as meeting Gold standards of the U.S. Green Building Council's Leadership in Energy and Environmental Design (LEED) program. The fire station is the eighth general government facility to earn LEED certification, with three others -Regency Area Firehouse 9, Libbie Mill Library and Varina Area Library - pending.

HIGHEST ACCIDENT LOCATIONS

SOUTH STATION

Laburnum and Gay avenues

-Laburnum Avenue

and Interstate 64

Laburnum Avenue and Creighton Road

CENTRAL STATION

Parham and **Brook roads**



Mechanicsville Turnpike and Crump Street

Azalea Avenue and Richmond-Henrico Turnpike

WEST STATION

schedules.

SHERIFF'S OFFICE

he Sheriff's Office saw the first graduates of its ORBIT (Opiate Recovery By Intensive Tracking)

Program, which provides step-by-step guidance to help inmates overcome an addiction to opiates. The program, which started in January 2015 and takes about 12 months to complete, now has two graduates and 76 others participating at various

stages. As a condition of sentencing, ORBIT first

requires a participant to complete 12 weeks in the RISE (Recovery in a Secure

Environment) Program before progressing to a

an ability to work with

release center and then

to home incarceration, a

final step that allows more

normal activities and work

supervised work crew. Once

the participant demonstrates

minimal supervision, he or

she is transferred to a work

Recovery Assistance

West Broad Street and **Pump/Pouncey Tract roads**

-West Broad Street and John Rolfe Parkway

West Broad Street and **Tom Leonard Drive**

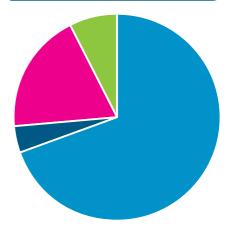
DIVISION OF FIRE A Community of Support

re established the Henrico County Virtual Operations Support Team to provide a nocost way to enhance public-safety response. VOST consists of trained volunteers who relay information, such as neighborhood concerns posted on social media, during an emergency or event. VOST's 28 volunteers served during the NASCAR races last fall, the UCI Road World Championships in 2015 and the snowstorms in January. The program won an Achievement Award from the Virginia Association of Counties.

COURTS **New Courtroom, Judges**

\$1 million renovation of offices in the Courts Building created a new courtroom when the General District Court's fifth judge, John K. Honey Jr., took the bench in November 2015. The project, managed by the Department of General Services, was completed at night and on weekends to avoid disrupting court operations. Judge Thomas O. Bondurant Jr. joined the General District Court on Sept. 1. Henrico's Circuit judges appointed Bondurant, who had served as a substitute judge since 1983, to fill a vacancy created by the appointment of Judge Mary B. Malveaux to the Court of Appeals of Virginia.

CALLS FOR SERVICE





ARRESTS

ADULTS Infractions* **36,317** Misdemeanors 19,971 Felonies 7,010 **JUVENILES** Infractions* Misdemeanors 966 Felonies 305 *Includes traffic offenses such as speeding

DIVISION OF FIRE Firefighter Fitness and Wellness

ire and the Department of Human Resources developed the Fire Fit program to help more firefighters pass an annual evaluation of the physical requirements needed to perform their duties. The number of firefighters who satisfied the benchmark increased by 15 percent in 2015, after the wellness program was introduced. The National Association of Counties recognized the program with an Achievement Award and a Best of Category honor.



<u>Infrastructure</u>



Water for the Future

fter years of planning and land acquisition, site work began for the Cobbs Creek Reservoir, a 1,117-acre lake in Cumberland County that will help serve the long-term water needs of Henrico as well as Powhatan and Cumberland counties. Crews are finishing the relocation of underground fuel pipelines and are preparing for the relocation of overhead power lines. Henrico plans to seek construction bids in October for the \$280 million project — the largest public utility project in county history. Construction is slated to begin in April and be completed by 2022. The reservoir will hold 14.8 billion gallons of raw water, which will be released as needed to improve flows in the James River. Henrico draws water from the river to serve its customers.

Safety for Motorists and Pedestrians

he Department of Public Works completed \$3.3 million in projects to improve driver and pedestrian safety at six intersections. The work occurred at Parham's intersections with Shrader Road, Three Chopt Road, Villa Park Drive, Woodman Road and Ackley Avenue and at Darbytown Road and Laburnum Avenue. Other recent Public Works projects include:

- Beulah Road and Prince Henry Drive sidewalks (completed)
- Glenside Park and Ride lighting and pavement repairs (completed)
- New salt dome at the Eastern Government Center (completed)
- Creighton Road bridge replacement (started in May)

After the Storm

enrico crews worked round the clock to help residents clean up after a severe storm in late June toppled trees and snapped branches. Employees of the departments of Public Works and Public Utilities spent about four weeks clearing more than 200 downed trees from roads and removing debris from residential and other properties. Overall, the county collected debris from more than 10,000 homes at no charge to the residents. Henrico spent more than \$2.2 million on the effort. Similarly, crews sprang into action to clear the county-maintained streets when a snowstorm barreled through the area in January. The county devoted more than \$1 million to snow clearing.



Healthy Streams = Healthy Bay

stream restoration project improved a 1,750-foot section of Hungary Creek, near Lakefront Drive. Construction started in August 2015 and was completed in May. The final plantings will be installed in November. The \$935,000 project, partially funded by the state, relocated and stabilized the channel, which had been eroding and allowing phosphorus, nitrogen and other pollutants to flow downstream into the James River and ultimately the Chesapeake Bay. The

project rehabilitated sewer pipes that had been exposed in the streambed and installed rocks, logs and plantings to establish conditions that occur naturally in a healthy creek.

PUBLIC WORKS | PUBLIC UTILITIES

	Linear Miles in County Road System.	1,362
	Water Customers	
Ĩ.	Miles of Water Main	
	Fire Hydrants in Service	12,880
	Sewer Customers	93,839
	Miles of Sewer Main	1,491
***	Gallons of Wastewater Treated per day:	40 million
Î	Refuse Collection Customers:	45,284

Tourism

RECREATION AND PARKS \$852.2 million

he amount of spending by tourists in Henrico in 2015. The total was fifth highest among Virginia localities and a nearly 3 percent increase from Henrico's total from the previous year, according to the U.S. Travel Association.

Sports Tourism

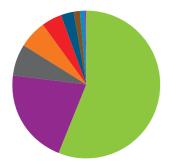
enrico's tourism initiative includes an effort aimed at attracting a wide variety of youth and adult sporting events, whose participants fill hotel rooms and spend money at restaurants and other local businesses. A projected 135 to 150 tournaments held at county facilities should generate more than \$36 million in local spending during calendar 2016, according to the Division of Recreation and Parks. This year, Henrico facilities have hosted tournaments in a wide range of sports, including youth baseball, adult and youth softball, ultimate Frisbee, soccer, rugby, volleyball, fishing, karate, track, cricket, kite flying, powerlifting, baton twirling and lacrosse.



Racing for Tourists

he Visit Henrico County logo marked David Ragan's No. 23 sweetFrog Camry for the NASCAR races held in April at Richmond International Raceway (RIR). The Visit Henrico County campaign uses <u>visithenrico.com</u> to help visitors find hotels, restaurants and local attractions such as RIR, which hosts some of NASCAR's most popular races in April and September.

Finance



HENRICO'S GENERAL FUND FOR FY16-17

Education \$455.1m • 56.1%

Public safety \$170.5m • 21.0%

General government administration \$55.8m • 7.0%

Public works \$49.0m • 6.0%

Recreation and culture \$36.1m • 4.5%

Community development \$22.8m • 2.8%

Miscellaneous \$11.6m • 1.4%

Judicial administration \$8.1m • 1.0%

Public health **\$2.0m • 0.2%**

Total: \$810.9 million

(Some numbers have been rounded up for clarity)

Tax Rates

REAL ESTATE: 87 cents per \$100 of assessed value

TANGIBLE PERSONAL PROPERTY: \$3.50 per \$100

of assessed value

FOOD AND BEVERAGE (MEALS): 4% of a taxable meal

MACHINERY USED FOR MANUFACTURING/MINING: **30 cents** per \$100 of assessed value of machinery and tools

> AIRCRAFT: 50 cents per \$100 of value of aircraft

MOTOR VEHICLE LICENSE:

\$20 for vehicle
less than 4,000 pounds;
\$25 for a vehicle 4,000 pounds and more;
\$15 for motorcycles

LOCAL SALES: Henrico receives **1% of the 5.3%**

collected on each purchase

LODGING: 8% of room rental amount

For a complete list of tax rates and fees, go to henrico.us/finance.

FINANCE Tax relief

enrico expanded its Real Estate Advantage Program (REAP), which provides tax relief for seniors and disabled homeowners. Since Jan. 1, 2016, qualifying residents have been able to receive a real estate tax exemption of up to \$3,000 per year, a \$500 increase. REAP is available to homeowners who are at least 65 years old or permanently and totally disabled with an annual income of \$67,000 or less and a net worth of \$350,000 or less. For information, go to *henrico.us/services/real-estate-advantage-program*.

FINANCIAL RESOURCES & REQUIREMENTS FOR FISCAL YEAR 2015-16 (A)

General Resources: (A)	2015-16 (B)	2014-15	Difference	•
Current Real Property Taxes	\$289,005,002	\$286,364,982	\$2,640,020	
+ Current Personal Property Taxes	\$72,384,542	\$71,642,788	\$741,754	
+ Local Sales Tax	\$61,416,864	\$58,094,788	\$3,322,076	
+ Business and Professional Licenses	\$33,137,619	\$32,086,401	\$1,051,218	
+ Meals Tax	\$28,074,240	\$26,783,247	\$1,290,993	
+ Other Local Revenue	\$92,418,851	\$83,729,668	\$8,689,183	
= Total Local Revenue	\$576,437,118	\$558,701,874	\$17,735,244	
+ State and Federal Sources	\$375,734,058	\$365,372,763	\$10,361,295	
= Total Revenue	\$952,171,176	\$924,074,637	\$28,096,539	
 Net Transfer/Adjustments to Fund Balance 	-\$81,911,847	-69,510,051	-\$12,401,796	
= TOTAL RESOURCES	\$870,259,329	\$854,564,586	\$15,694,743	
General Requirements: (A)				•
General Government (C)	\$203,854,251	\$210,697,011	-\$6,842,760	
+ School Operating	\$436,975,900	\$417,547,939	\$19,427,961	
+ Public Safety	\$173,342,743	\$168,642,858	\$4,699,885	
+ Debt Service (D)	\$56,086,435	\$57,676,778	-\$1,590,343	
= TOTAL REQUIREMENTS	\$870,259,329	\$854,564,586	\$15,694,743	

NOTES:

(A) Includes both general and debt service funds. FY2014-15 amounts reflect audited actuals.

(B) Figures are preclosing and unaudited for FY2015-16.

(C) Represents all other governmental expenditures inclusive of Recreation and Libraries.

(D) Amounts include both general government and school debt service requirements.

Community Development

Steady Growth

The map highlights a variety of development projects that are planned or under construction.



THREE CHOPT West Broad Marketplace • 63 acres

400,000 square feet of retail and office space, including a 140,000-square-foot Wegmans and an 82,000-square-foot Cabela's that have opened



FAIRFIELD River Mill

-295

- 250 acres
- 1,035 residential units, including single-family, townhomes and apartments
- An extension of Woodman Road would be constructed



THREE CHOPT GreenGate

- 67 acres
- 300 residential units, including
- townhomes and detached single-family units
- New Lidl grocery store

.....

TUCKAHOE

John Rolfe Square 🛡

- 11 acres
- 40 single-family homes

THREE CHOPT

.....

Henrico Doctors' Hospital Medical Office Building

- 8 acres
- Four-story, 98,000-square-foot medical office building and cancer center





TUCKAHOE Ridgefield Green • 8 acres

- 66 three-story
- townhomes

TUCKAHOE Ample Storage

• 4 acres

5

64

 125,000-square-foot, climatecontrolled self-storage facility



BROOKLAND Carriage Homes at Parham Place section 1

- 23 acres
- 130 townhouses, community center and pool

BROOKLAND Libbie Mill-Midtown · 80 acres, 2,090

- residential
- units and
- 160,000 square
- feet of commercial space

 Libbie Mill Library opened



FAIRFIELD

Dominion Power Operations Center

- 71 acres
- 110,000-square-foot operations center
- Nearly complete

BROOKLAND

Wilton Park, phase III

1 acre

16,000-square-foot office building

VARINA Polykon Manufacturing

- 23 acres
- 56,000 square feet for phase one
- 50 new employees
 Cosmetic ingredients manufacturing

FAIRFIELD Eastgate Town Center

- 44 acres
 288,000-square-foot retail center, including a 189,000-square-foot Walmart Supercenter
- Under construction

VARINA

- Castleton
- 140 acres
- Maximum of 325 single-family homes



VARINA Rocketts Landing phase IV expansion

- 2 acres
- 28 three- and fourstory townhomes

Economic Development

he H proje

he Henrico Economic Development Authority announced 11 projects in fiscal 2015-16, including:

ADITYA BIRLA MINACS 400 JOBS

The India-based company, which provides business process outsourcing, information technology outsourcing and business solutions, is expanding at 9950 Mayland Drive.

BREAKTHRU BEVERAGE VIRGINIA 130 JOBS, \$20 MILLION

The alcoholic and nonalcoholic beverage distributor is building a new headquarters and warehouse for its operations on Technology Boulevard.

HAMILTON BEACH BRANDS \$2.5 MILLION

The electrical kitchen appliance manufacturer is upgrading its headquarters at 4421 Waterfront Drive.

KEITER STEPHENS CPA 12 JOBS, \$8.5 MILLION

The full-service accounting firm purchased its headquarters building at 4401 Dominion Blvd. and is expanding onto an additional floor.

L. KNIFE & SONS, TRADING AS SPECIALTY BEVERAGE 110 JOBS, \$6.5 MILLION

The company will distribute national and international craft beers, wines, ciders and artisanal beverages from its new facility, at 5401 Eubank Road.

POLYKON MANUFACTURING 50 JOBS, \$60 MILLION

The joint venture between international firms Seppic Inc. and Schülke Inc. will build and operate a headquarters and a cosmetic and pharmaceutical manufacturing facility at White Oak Technology Park.

SUNTRUST BANKS 1,000 JOBS, \$47 MILLION

The company is consolidating regional operations at WestMark I, which will become SunTrust Center.

1,800 Jobs, \$546.6 million in Investment

he Henrico Economic Development Authority announced 1,800 new and saved jobs and \$546.6 million in capital investment for fiscal 2015-16. So far, announcements for fiscal 2016-17 total 87 jobs and \$750,000 in investment. In fiscal 2015-16, Henrico had the fourth highest number of announced economic development projects (nine) among localities across Virginia, according to data tracked by the Virginia Economic Development Partnership. Henrico, which has the state's sixth largest population, also had the fifth highest number of announced new jobs (672), according to the statewide comparison.

A Leader in Jobs and Millennials

he number of individuals employed in Henrico increased to 190,722 in 2015, according to the Virginia Employment Commission. With its job total, Henrico leads all central Virginia localities and is second in Virginia to Fairfax County. Henrico also has more millennials (residents age 20 to 34) than any other locality in central Virginia, according to the U.S. Census Bureau's American Community Survey for 2014. Henrico's unemployment rate during 2015 was lower than Virginia's (4.4 percent) and the United States' (5.3 percent).

Quality of Life



RECREATION AND PARKS Spray and Play

n expansion has given Short Pump Park an urban-style concentration of amenities, including a 1-acre, off-leash dog park, a landscaped central lawn, and a "sprayground" — a

PUBLIC LIBRARIES Libbie Mill

ibbie Mill Library opened in October off Staples Mill Road as a cornerstone to the Libbie Mill-Midtown development. The library, at 2100 Libbie Lake East St., sits by a 2-acre lake and is Henrico's first library incorporated into an urban community. The facility has 39,900 square feet of space on its first two floors, plus 20,000 square feet of space on its third floor, which is slated for Junior Achievement of Central Virginia's JA Finance Park. The library's collection includes 67,000 items, including books, audiobooks and DVDs. It also features wireless internet, 100 computers and tablets available for public use and a meeting room. Libbie Mill replaced



the Dumbarton Area Library, which had served the area since 1976.

HENRICO COUNTY PUBLIC LIBRARY **Gayton Branch: Total Patron Visits:** Varina Branch: 48,352 1,958,700 152,333 (closed May 14) **Glen Allen Branch:** Tuckahoe Area: Varina Area: 139,570 430,989 North Park Branch: **Twin Hickory Area:** (opened June 2) 112,864 361,041 **Municipal:** Sandston Branch: 6,970 Libbie Mill: 85,819 266,438 **Mobile:** (opened Oct. 30) **Dumbarton Area:** 3,001 **Fairfield Area:** 255,647 (closed Oct. 17)

with restrooms.

fountain of bouncing water jets for warm-weather play.

to 45 acres and also added a 1,600-square-foot shelter

The park's overhaul, completed in June, increased its size

PUBLIC LIBRARIES All Henrico Reads

ward-winning author Chitra Banerjee Divakaruni visited Glen Allen High School in April for All Henrico Reads 2016. The annual reading program promotes literacy and community by presenting a prominent author for a discussion of his or her work. More than 500 students attended a morning session with Divakaruni while other students participated via a live stream to their schools. Divakaruni, author of "One Amazing Thing," also led a free evening session that was attended by more than 800 community members. Henrico County Public Library organized 11 book discussions of "One Amazing Thing" that were held at various libraries in the weeks before Divakaruni's appearance.



RECREATION AND PARKS Dorey Park Connector

0.4-mile asphalt trail opened in May in Dorey Park to provide a link to the Virginia Capital Trail, which cuts across the park's southern end. A 1.5-mile extension of the connector is planned.

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RECREATION AND PARKS Access to Nature

uckahoe Creek Park opened in August and features a 9-foot-wide elevated boardwalk that extends 525 feet into the wetlands of Tuckahoe Creek. As a neighborhood park, it provides access to the creek and marshes for fishing, walking or enjoying nature.



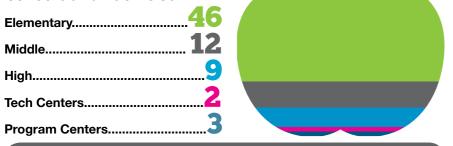
PUBLIC LIBRARIES Varina

arina Area Library opened in June following a celebration and dedication that attracted an estimated 2,500 community members. The library, at 1875 New Market Road, replaced the 5,600-square-foot Varina Branch Library, which opened in 1970 as Henrico's first permanent library. With 43,885 square feet of space, Varina Area Library features architecture that honors the rural character and heritage of the Varina District, with wood siding, stonework and two-story windows for its rear walls. Built on a sloping, wooded site with wetlands and walking trails, the library has 40,000 items, 100 public-use computers, a digital media lab with 3-D printers, and spaces designed for patrons of all ages. Henrico voters approved funding for the \$28.1 million facility in the 2005 bond referendum.

Education

HENRICO COUNTY PUBLIC SCHOOLS

Schools and Facilities



Total: 72



Total: **50,226**

Teachers:	Pupil/Teacher Ratio	Fiscal 2016-17
3,877	Elementary	Operating Budget: \$558.7m
Total Employees:	Middle	Per Pupil:
6,803	High	^{\$} 9,713

•••••••••

Recent Upgrades

he meals tax has already funded improvements to schools across Henrico. In fiscal year 2014-15, 37 projects were completed at 25 schools at a cost of \$7.9 million.

Tuckahoe Elementary gymnasium.



Hermitage High bathroom.



Investing in Schools

oters approved a 4 percent meals tax in 2013 to provide additional funding for Henrico County Public Schools' operational and capital needs. The tax has generated \$56.8 million through fiscal 2015-16. So far, \$18 million has been spent to boost school operations over two years, and \$11 million has been set aside for the planning of school capital projects that would be funded as part of the 2016 bond referendum. In addition, \$20 million has been committed for deferred maintenance projects at various schools, including \$11 million in projects approved in fiscal 2015-16 that are in the works. To date, a total of 141 projects have been funded in fiscal 2014-15, 2015-16 and 2016-17.

FISCAL 2015-16 PROJECTS

Elementary Schools

- ADAMS: bathroom upgrades, \$178,500; lighting improvements, \$105.000
- **ASHE:** lighting improvements, \$78,540; internal component improvements, \$61,000*
- CARVER: bathroom upgrades, \$183,750
- CHAMBERLAYNE: bathroom upgrades, \$157,500; lighting improvements, \$54,390; ceiling repairs, \$250,000
- **CRESTVIEW:** bathroom upgrades, \$183,750; lighting improvements, \$39,900 **DAVIS:** lighting improvements,
- \$264,710 **DUMBARTON:** lighting
- improvements, \$210,000 FAIR OAKS: bathroom upgrades, \$210,000
- **GAYTON:** lighting
- improvements, \$99,330 **GLEN ALLEN:** bathroom upgrades, \$131,250
- **GLEN LEA:** lighting improvements, \$62,000; internal component improvements, \$61.000*
- HOLLADAY: bathroom upgrades phase two, \$157,500; door and hardware improvements, \$94,500
- **JOHNSON**: lighting improvements, \$25,200
- LABURNUM: kitchen HVAC. \$63,000; lighting improvements, \$22,470
- **LAKESIDE:** lighting improvements, \$60,375
- LONGAN: bathroom upgrades, \$78,750; kitchen HVAC and exhaust hood, \$183,750; lighting improvements, \$263,425
- LONGDALE: lighting improvements, \$94,550; internal component improvements, \$61,000*
- MONTROSE: replace kitchen serving line, \$78,750
- **PEMBERTON:** bathroom improvements, \$105,000; lighting improvements, \$53,550

- **RATCLIFFE:** kitchen galvanized pipe, \$52,500; pavement improvements, \$42,000
- **RIDGE:** parking expansion, improvements, \$495,000
- **SANDSTON:** lighting improvements, \$52,500; intercom system and voice switch, \$48,000
- SEVEN PINES: bathroom upgrades, \$157,500; lighting and ceiling upgrades, \$306,225
- **SKIPWITH**: bathroom upgrades, \$131,250; lighting improvements, \$221.340
- SPRINGFIELD PARK: lighting improvements, \$78,540
- **THREE CHOPT:** ceiling replacement, \$323,470
- **TREVVETT:** kitchen HVAC and exhaust hood, \$183,750; multipurpose room flooring, \$31,500
- VARINA: lighting improvements, \$42,525

Middle Schools

- **QUIOCCASIN:** bathroom upgrades, \$262,500; lighting improvements, \$61,911; parking lot improvements, \$457,719
- **ROLFE:** bathroom upgrades, \$262,500; bus loop asphalt improvements, \$470,000
- **TUCKAHOE:** multipurpose room floor replacement, \$31,500; new door and hardware, \$189,000; replace A/C units, \$185,000
- WILDER: pavement improvements, \$335,000; roofing improvements, \$158,550

High Schools

- HERMITAGE: bus loop pavement, \$380,000; roof replacement phase one, \$1,519,000
- **HIGHLAND SPRINGS:** parking lot improvements, \$220,000
- **TUCKER:** bathroom upgrades phase two, \$161,250; bus loop asphalt improvements, \$580,000
- cost covers work at Ashe, Glen Lea and Longdale



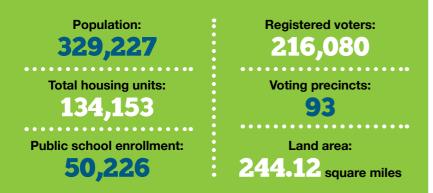
Community Services



COMMUNITY REVITALIZATION Lifting Neighborhoods

enrico expanded efforts to support revitalization of the Laburnum Gateway and Highland Springs areas. The efforts include enforcing environmental, zoning and building codes, promoting housing assistance and tax abatement programs to residents and property owners, identifying vacant homes for possible renovation and organizing community cleanups. The county also has begun work that could add Highland Springs to the National Register of Historic Places. An Enterprise Zone grant supported the expansion of a dentist's office (above) in Highland Springs.

HENRICO BY NUMBERS



COMMUNITY CORRECTIONS New Leadership

ary A. Hughes was appointed director of Community Corrections. He's responsible for coordinating a program of probation and pretrial services for adults that provides

12

Henrico's court system with alternatives to incarceration.

GENERAL SERVICES Perfect Score

afé 1611, a cafeteria that serves county employees and visitors to the Henrico Government Center, earned perfect scores on 10 health inspections conducted over the past three years. The performance earned Café 1611, which is overseen by the Department of General Services, the NBC12 Hall of Fame Award in June.

Serving the Community MENTAL HEALTH

enrico Area Mental Health & Developmental Services provided services to 10,494 individuals during fiscal 2015-16.

- Mental Health Services.......4,960
- Intellectual Disability Services
- Substance Use Disorders
- Services.....**1,643**

- Emergency Screenings for

Psychiatric Hospitalization..1,670

SOCIAL SERVICES

he Department of Social Services provided financial assistance and programs to help individuals and families meet their basic needs and function independently, and provided protection to abused and neglected children as well as aged and disabled adults.

u	isabled adults.
	Supplemental Nutrition
	Assistance Program Applications
	Cases under care23,441
	Medicaid Applications11,509
	Cases under care31,948
	Temporary Assistance
	for Needy Families
	Applications2,288
	Cases under care2,060
	Children served3,085
	Adult Protective Services/Adult
	Services
	Investigations667
	Cases under care 1,608
•	Child Protective Services/
	Prevention Foster Care
	Investigations196
	Prevention Foster Care 186





COMMUNITY REVITALIZATION A Helping Hand

s part of Operation Paintbrush, volunteers gave a fresh look to five homes owned by residents in need in the Laburnum Gateway and Highland Springs areas, including a home shown above on East Nine Mile Road. In addition, a series of free Home Maintenance Workshops offered tips to help homeowners care for and remain in their homes as they age. The classes earned awards from the National Association of Counties (NACo) and the National Association for County Community and Economic Development. Community Revitalization also won a NACo award for creating a website, <u>henrico.</u> <u>us/revit/hoas</u>, to serve as a resource to members of homeowners' associations.

PERMITS

The Department of Building Construction and Inspections issued 13,693 permits for work with a combined value of \$521 million in fiscal 2015-16.

\$3.1 million

PUBLIC HEALTH Fight the Bite

he Health and Public Works departments organized a public information campaign to help residents eliminate mosquitobreeding habitats on their properties and guard against local transmission of the Zika virus. A webpage set up at <u>henrico.us/zika</u> explains how the Asian tiger mosquito can be controlled by removing standing water and provides an overview of Zika, including its symptoms, regions that have been affected and recommendations for travel.

GENERAL SERVICES New Space, Facilities

n addition to overseeing the construction of major facilities like the new Libbie Mill and Varina Area libraries, the Department of General Services guided the renovation of two county-owned buildings on Credit Union Road to house the Purchasing and Risk Management offices. It also oversaw the construction of a large vehicle wash facility at the Woodman Road complex.

<u>Engagement</u>



International Exposure

verything that makes Henrico a great place to live, work, play and visit was shared with television audiences in 120 countries during coverage of the 2015 UCI Road World Championships, held Sept. 19-27 in Richmond and central Virginia. A <u>30-second commercial</u> promoting Henrico aired 85 times during the races. Henrico Public Relations & Media Services produced the spot, which was broadcast as part of the county's support for the races.

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he number of National

2016 by Henrico general government

departments and Henrico County

and initiatives. Two programs also

earned Best of Class honors in the

enrico's official website

layout, a calendar of meetings and

events, and easier access to reports,

data and other public information.

The website, overseen by the Depart-

tinues to offer a live stream of meet-

ings of the Board of Supervisors and

Television. Henrico and many depart-

ments also use a number of social me-

dia platforms to communicate directly

programming on Henrico County

ment of Information Technology, con-

launched a major redesign

that provides a user-friendly

awards competition.

henrico.us

to the public.

Public Schools for various programs

Association of Counties

Achievement Awards won in

Henrico Community Day

he event, held July 30 at the Henrico County Government Center, gave residents a chance to discover the county's services and opportunities. The event featured games, activities and prizes for children as well as demonstrations by the Police and Fire divisions, access to county officials and tours of the jail and courthouse. Community Day kicked off National Night Out on Aug. 2 and was part of Operation Summer Heat, a crime prevention and deterrence initiative that promotes a safe environment for visitors and residents.

Emmy

he <u>Henrico County Television</u> program "<u>Ringing the Bell:</u> <u>Police and Fire Chaplains</u> <u>of Henrico County</u>" earned a 2016 Emmy Award from the National Capital Chesapeake Bay Chapter of the National Academy of Television Arts and Sciences.

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EXTENSION

Providing Information and Educational Programs

he Henrico office of Virginia Cooperative Extension serves 27,000 to 30,000 residents annually through its Agricultural and Natural Resources; Family and Consumer Sciences; and 4-H Youth Development programs. Among recent highlights, 68 households enrolled in SMART Lawns, which provides technical assistance for growing healthy lawns. Staff also coordinated the work of 26 volunteers who prepared 112 income tax returns for residents through the MetroCASH site at Fairfield Area Library. In addition, more than 300 people participated in financial education workshops conducted for faith-based, civic and other groups. In August, 180 campers, 28 teen counselors and 12 adult volunteers attended the Henrico 4-H Camp at the Jamestown 4-H Center.

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2016 BOND REFERENDUM

enrico voters will decide Nov. 8 whether to authorize the county to issue \$419.8 million in general-obligation bonds to finance 26 projects. Five referendum questions will be on the ballot. Voters will be asked to mark "yes" or "no" on whether the county should issue debt in the amounts of:

- \$272.6 million for schools
- \$87.1 million for parks
- \$24 million for libraries
 \$22.1 million for fire stations and
- facilities \$14 million for roads

Approval of the projects would not result in an increase to the real estate tax rate.

School Projects, \$272.6 million Renovations:

- J.R. Tucker High School, \$55 million
- Tuckahoe Middle School, \$28.2 million
- Pemberton Elementary School,
- \$14.1 million Crestview Elementary School,
- \$12 million
 Skipwith Elementary School,
 \$13 million
- Adams Elementary School, \$19 million
- Chamberlayne Elementary School, *\$14 million*
- Seven Pines Elementary School, \$12.8 million

New Construction

- Eastern Area Technical Center, a \$42 million facility that would be built in the Varina District
- Glen Allen High School Technical Center, a \$37 million facility that was envisioned when the school opened in 2010
- Glen Allen Elementary School addition of eight classrooms, \$5.5 million
- Brookland Area Elementary School, \$20 million

Parks Projects, \$87.1 million

- Greenwood Park, which would complete the park and include additional athletic fields and a stadium, *\$20 million*
- Dorey Park, additional athletic fields, *\$6.2 million*
- Cheswick Park, renovation of Henrico's oldest neighborhood park, *\$2.1 million*
- Tuckahoe Park, additional athletic fields and a new entrance on Ridgefield Parkway, \$16 million

- Tuckahoe Creek Park, second phase of development with parking, *\$5 million*
- Three Lakes Park, renovations, \$2.3 million
- Taylor Park, a new 99-acre complex in Sandston, with athletic fields, trails and playgrounds, *\$19 million*
- Deep Run Park, enhancements, multiuse fields, *\$4 million*
- High school athletic field rehabilitation, which would upgrade athletic fields at Henrico's high schools and open them for public use, \$12.5 million

Library Project, \$24 million

A new Fairfield Area Library would be built on North Laburnum Avenue across from the Eastern Henrico Recreation Center.

Fire Stations and Facilities, \$22.1 million

- Staples Mill Firehouse, which would be built near Staples Mill Road and Glenside Drive, \$10 million
- Eastgate/Newbridge Firehouse, which would be built near Nine Mile Road and Laburnum Avenue, *\$9.6 million*
- Fire Training Center, which would expand and upgrade the Division of Fire's training facilities on Woodman Road, \$2.5 million

Road Project, \$14 million

Improvements to a 1.9-mile section of Richmond-Henrico Turnpike. The section of road would be widened to four lanes — from two lanes currently between East Laburnum Avenue and the railroad crossing that's north of Azalea Avenue, near the crossing of the Chickahominy River. The project also would provide a divided road with a multiuse trail for bicyclists and pedestrians on one side and a sidewalk on the other.

More Information

A website with the ballot questions and project details is available at <u>henrico.us/bonds</u>.

Teams of county representatives are available to meet with neighborhood and civic groups to discuss the referendum. To schedule a meeting, call (804) 501-4257.



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County Seal

enrico's seal honors the county's Colonial history and one of its key figures, Pocahontas. Her marriage to tobacco farmer John Rolfe bridged English and Native American cultures. The seal depicts Pocahontas in profile with corn and tobacco plants and chronicles Henrico's progression from a city in 1611 to a shire in 1634 to ultimately a county guided by an appointed manager in 1934. The program "Pocahontas: The Myth and Mystery of an Icon" debuted in January on Henrico County Television.



PROUD OF OUR PROGRESS; EXCITED ABOUT OUR FUTURE.

Henrico County does not discriminate on the basis of race, color, religion, sex, national origin, age or disability.