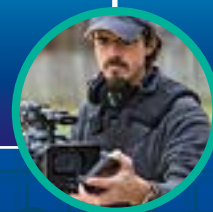


HENRICO COUNTY

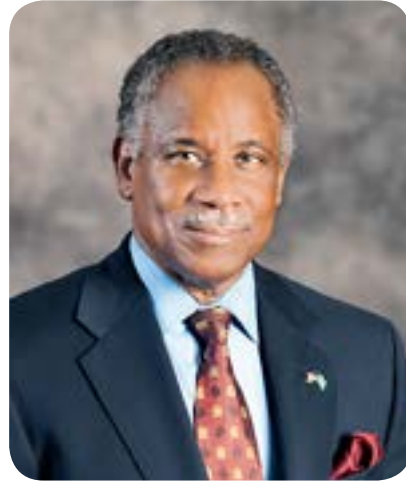


ANNUAL REPORT FISCAL YEAR 2016-17

Honorable Board of Supervisors



CHAIRMAN
Patricia S. O'Bannon
 Tuckahoe District
 501-4208
tuckahoe@henrico.us



VICE CHAIRMAN
Frank J. Thornton
 Fairfield District
 501-4208
fairfield@henrico.us



Harvey L. Hinson
 Brookland District
 501-4208
brookland@henrico.us



Thomas M. Branin
 Three Chopt District
 501-4208
threechopt@henrico.us

Leading Henrico

The Board of Supervisors serves as the county's legislative body, setting policies, approving ordinances and appointing the county manager. Voters from each of the five magisterial districts — Brookland, Fairfield, Three Chopt, Tuckahoe and Varina — elect a representative to the Board of Supervisors for a four-year term. Current terms run through Dec. 31, 2019. Brookland District Supervisor Harvey L. Hinson has been serving since Feb. 14, following the death of longtime Supervisor Richard W. Glover. A special election will be held Nov. 7 to allow Brookland voters to choose a candidate to serve the remainder of the term. The Board of Supervisors meets usually twice per month, on the second and fourth Tuesdays. Meetings are held at 7 p.m. in the Board Room at the Henrico County Government Center, 4301 E. Parham Road. Agendas for upcoming meetings and minutes of previous meetings are posted at henrico.us/supervisors. The board provides a live stream of audio and video of its meetings as well as recordings of previous meetings. The public can view the meetings by computer, smartphone or other mobile device at henrico.us/supervisors/video-of-meetings.



Tyrone E. Nelson
 Varina District
 501-4208
varina@henrico.us

Henrico County MAGISTERIAL DISTRICTS

- BROOKLAND
- FAIRFIELD
- THREE CHOPT
- TUCKAHOE
- VARINA



Message from the Manager

On behalf of the Henrico County Board of Supervisors and general government, I am honored to present the county's Annual Report for fiscal year 2016-17.

Located in Virginia's vibrant capital region, Henrico is truly a tremendous place to live, work and visit.

We enjoy low taxes, safe neighborhoods, excellent schools and an array of businesses, services and amenities. Our economy is stable and strong; our quality of life unmatched.

Henrico has long been regarded as a smart place to invest, whether it's a young family buying its first home or a Fortune 500 company serving customers across the globe.

The county's sustained success can be attributed to many factors, including sound fiscal policies and a local government that's committed to working in partnership with residents, businesses and community organizations. As county manager, I am continually reminded of just how critical these relationships are.

Last fall, Henrico asked voters to consider a bond referendum that would fund a major reinvestment in our public schools, parks, fire stations, libraries and roads.

At \$419.8 million, the general-obligation bond measure was the largest ever proposed by Henrico. Working closely with the Board of Supervisors and School Board, we identified 26 projects that would address the county's most critical needs. Just as important, we also determined the projects could be implemented without any tax-rate increase.

As you likely know, voters responded with overwhelming support.

Each of the referendum's five questions passed by a wide margin. In fact, the measure with the lowest level of approval prevailed with 75 percent voting "yes," to authorize funding. The other measures earned between 76 and 86 percent support.

It is truly gratifying and humbling to see this kind of buy-in, particularly at a time when public trust in government and other institutions is often fragile. To the entire community, please accept our gratitude for this vote of confidence and know that we have already begun to implement the projects as promised.

This Annual Report provides an update on the first set of projects that have been funded and outlines other accomplishments from this past year, including:

- A crime rate that remains near historic lows, at 26.6 crimes per 1,000 residents;

- Accreditation and accolades for our Police and Fire divisions as well as numerous other awards and honors for our departments and employees;
- A budget for fiscal 2017-18 that meets the needs of our public schools and other core services, and extends Henrico's low tax rates, including a real estate rate of 87 cents per \$100 of assessed value;
- Active development and redevelopment projects in all five magisterial districts as well as announcements of 18 economic-development projects, representing 611 additional jobs and \$69.8 million in capital investment;
- New, business-friendly tax policies, ensuring the county will continue to attract economic development and investment;
- A thriving local government internship program that has extended opportunities to 289 high school, undergraduate and graduate students, including 93 in fiscal 2016-17;
- A robust sports tourism program that brought 135 tournaments and events to the county's sports complexes, creating an estimated \$46.1 million in local spending; and
- The start of construction on the \$280 million Cobbs Creek Reservoir plus other projects large and small that will ensure Henrico's high quality of life and prosperity for decades to come.

While we have accomplished much this past year, we also recognize that our community faces challenges that require further attention and resources.

One of the greatest threats is the growing abuse of heroin and other opioids. Henrico's Heroin Task Force, established in 2016, has been working hard to increase public awareness and expand treatment options. In addition, we designated \$200,000 in Henrico's current budget to give us additional flexibility to address this epidemic.

Similarly, following a series of residential fire deaths, the Division of Fire is spearheading an effort to identify homes that may be vulnerable to a devastating fire and to install smoke alarms where they are needed.

The EngAGE program is another example of how Henrico's government is adapting to the needs of our community. EngAGE was established to connect older residents, including our sizable population of retiring baby boomers, with local services and

resources.

These are just a few examples of the kind of dedication, concern and attention that Henrico's employees bring to work every day. Through our professional development programs, we empower employees to identify opportunities to improve services and address the needs of our dynamic community.

Finally, on a more somber note, Henrico lost two stalwart public servants early this year.

In a span of 14 days, we lost David A. Kaechele, a former Three Chopt District supervisor, and Richard W. "Dick" Glover, the Board of Supervisors' chairman and its Brookland District representative.

Together, these gentlemen dedicated more than 65 years to Henrico's board and many more years to the betterment of the county.

Mr. Kaechele served nine terms and 36 years as supervisor — longer than anyone in Henrico's history. Mr. Glover was enjoying his eighth term and 30th year as supervisor. Our community will be forever indebted to them and infinitely better because of their service.

I also would like to express our appreciation to Harvey L. Hinson, who has represented Brookland on an interim basis since Mr. Glover's passing. Mr. Hinson first served Henrico as a 46-year employee, most notably as deputy county manager for community development from 1992 until his retirement in 2007.

Mr. Hinson answered the call in Henrico's time of need, and he stands



as a shining example of commitment to the community.

While we certainly miss their counsel, dedication and friendship, Mr. Kaechele and Mr. Glover would insist that we keep our focus on the business of Henrico.

To that end, I encourage you to join with us, whether you're a resident, business owner or community stakeholder. Because working together, we can make Henrico better for everyone.

Sincerely,

A handwritten signature in black ink, appearing to read "John A. Vithoukas".

John A. Vithoukas
County Manager
501-4386

.....

Anthony J. Romanello

DEPUTY COUNTY MANAGER FOR ADMINISTRATION
501-4288

Randall R. Silber

DEPUTY COUNTY MANAGER FOR COMMUNITY DEVELOPMENT
501-4270

Timothy A. Foster

DEPUTY COUNTY MANAGER FOR COMMUNITY OPERATIONS
501-5470

W. Brandon Hinton

DEPUTY COUNTY MANAGER FOR COMMUNITY SERVICES
501-4515

Douglas A. Middleton

DEPUTY COUNTY MANAGER FOR PUBLIC SAFETY
501-7580

Public Safety

All Police and Fire data are for calendar year 2016.



FIRE & GENERAL SERVICES Smarter Fleet Maintenance

The Division of Fire worked with the Department of General Services' Central Automotive Maintenance (CAM) to streamline the process for maintaining and repairing fire apparatus. Routine maintenance now occurs on a schedule, allowing frontline fire apparatus and ambulances to be returned to service more quickly and minimizing the use of reserve equipment. Henrico also purchased specialized cleaning equipment for diesel-powered vehicles and machinery, which is expected to generate an annual savings of \$7,300. The move, recognized with an award from the National Association of Counties, allows CAM to provide faster service and avoids the costs and inefficiencies of having the work done externally.

POLICE Elite Class

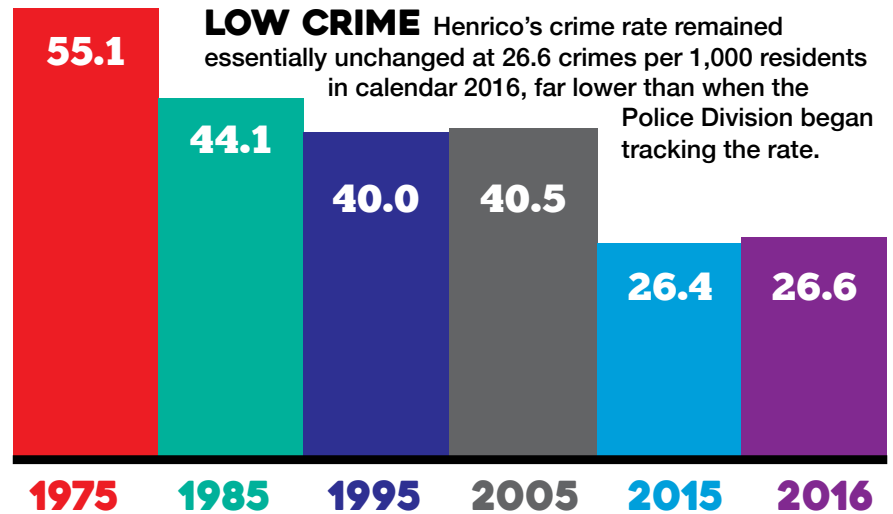
The Police Division earned TRI-ARC accreditation from the Commission on Accreditation for Law Enforcement Agencies. The designation reflects the achievement of concurrent, independent certification in three operational areas: law enforcement, public safety and communications, and public-safety training. In meeting the required 855 benchmark standards, the division became the 16th law enforcement agency in the country and the 17th in the world to earn TRI-ARC accreditation.

POLICE Crime Prevention

Henrico retained its designation as a Certified Crime Prevention Community from the Virginia Department of Criminal Justice Services. The recertification — the county's third since an initial certification in 2003 — recognizes the county's use of 12 core and seven optional community safety strategies. Henrico is one of 12 certified localities in Virginia.

POLICE Support for Veterans

The Police Division was recognized by the Military Times on its Best for Vets: Law Enforcement 2017 list. Twenty law enforcement departments were highlighted for providing opportunities to U.S. military veterans, service members and their families. The Police Division, also recognized in 2015, was ranked based on its record of hiring veterans and its policies that allow military service to count toward retirement and extend full pay and benefits to activated reservists.



DIVISION OF FIRE

FIRE

Structure fires.....**250**
Fires contained in room of origin.....**191**
or 76 percent

INCIDENTS

Fire.....**791**
Overpressure Explosion, Overheat, No Fire.....**65**
Rescue and EMS Incidents.....**35,037**
Hazardous Conditions, No Fire.....**1,140**
Service Calls.....**1,932**
Good Intent Calls.....**4,330**
False Alarms and False Calls.....**3,180**
Severe Weather and Natural Disaster.....**156**
Special Incident Type.....**113**

Total*.....**46,744**

* Excludes calls run by volunteer rescue squads.

Civilian Fire Injuries.....**30**
Civilian Fire Fatalities.....**6**
Fire Loss (structure and content).....**\$12.1 million**

SHERIFF'S OFFICE

Recovery Assistance

The Sheriff's Office saw continued success with its ORBIT (Opiate Recovery By Intensive Tracking) Program, which provides step-by-step guidance to help inmates overcome an addiction to opiates. The program, which takes about 12 months to complete, has 124 active participants. Eighteen individuals have successfully completed ORBIT, with no instances of recidivism, since it started in 2016.

FIRE

Saving Lives with Smoke Alarms

Following a series of five residential fire deaths in five months, the Division of Fire launched an effort with other departments and outside agencies that aims to install 2,000 home smoke alarms each year. The voluntary program offers smoke alarms at no cost to residents. The Smoke Alarm Initiative uses property data, including a home's age and sales history, and other information to identify residences that may be at greater risk for a catastrophic fire. The effort provides smoke alarm checks and is supported by the Richmond office of the American Red Cross and the Henrico Firefighter Foundation.



CRIME

VIOLENT OFFENSES:

474

NONVIOLENT OFFENSES

8,263

For more information:
henrico.us/public-data/

HIGHEST TRAFFIC ACCIDENT LOCATIONS

SOUTH STATION

Laburnum and Gay avenues

30

Laburnum Avenue and Nine Mile Road

20

Brittles Lane and Gay Avenue; Nine Mile and E. Cedar Fork Road; Nine Mile and Masonic Lane; Williamsburg Road and Eanes Lane

9

CENTRAL STATION

Laburnum and Mechanicsville Turnpike

15

Mountain and Woodman roads

13

Brook and Parham roads

12

WEST STATION

West Broad Street between Brownstone Boulevard and John Rolfe Parkway

24

West Broad between John Rolfe and Pump Road/Pouncey Tract Road

22

West Broad and Gaskins Road

21



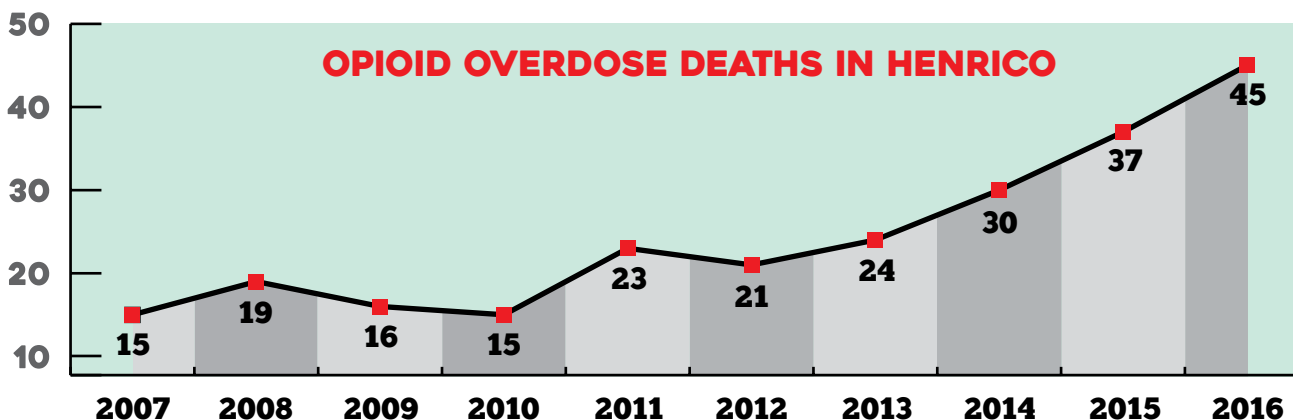
HEROIN TASK FORCE Responding to the Epidemic

Henrico's Heroin Task Force, which includes representatives of nine agencies and offices, took steps to stem the alarming rise of heroin and opioid overdoses and deaths locally.

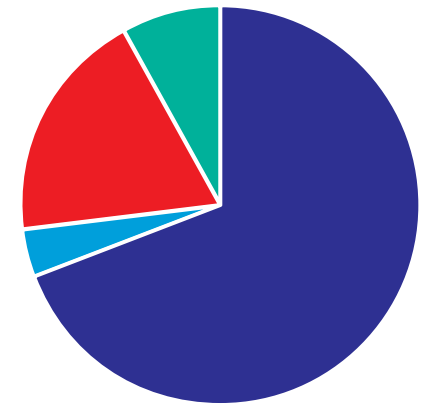
- **Training:** Nineteen residents participated in an inaugural, free class to learn how to administer naloxone to someone who is experiencing a known or suspected overdose. The class continues to be offered periodically.
- **Awareness:** More than 600 people attended a March 1 community summit at Glen Allen High School. The event featured a candid discussion by then-FBI Director James B. Comey, Drug Enforcement Administration Acting

Administrator Chuck Rosenberg and Dr. Susan Fischer Davis, then-director of the Henrico Health District. A second event, held April 3 at Godwin High School, featured Virginia Attorney General Mark R. Herring.

- **Prevention:** Working with high school students, the task force developed a website — bouncebackhc.com — to provide information and resources about heroin and opioid abuse. Refrigerator magnets featuring the website's logo were printed for distribution by emergency responders.
- **Recovery:** Henrico received a \$49,800 pilot grant from the Virginia Supreme Court to study whether drug court participants have a higher rate of success if they receive Vivitrol to control their opioid cravings.



CALLS FOR SERVICE



Police.....	146,685
Fire.....	8,122
Rescue.....	40,036
Animal.....	17,006
TOTAL.....	211,849

FIRE

Excellence in Medical Care

For the second consecutive year, the Division of Fire received the Mission: Lifeline EMS Gold Plus award for its efforts to provide lifesaving medical care. The American Heart Association gives the award to EMS agencies that follow evidence-based treatment guidelines to improve patient care and outcomes.

ARRESTS

ADULTS

Infractions*	34,158
Misdemeanors..	19,973
Felonies.....	8,370

JUVENILES

Infractions*	569
Misdemeanors.....	532
Felonies.....	354

*Includes traffic offenses such as speeding



Infrastructure



PUBLIC WORKS AND HEALTH DISTRICT Guarding Against Zika

The Department of Public Works and the Health District continued efforts to prevent the spread of the Zika virus. The Pick-a-Day to Fight-the-Bite campaign encourages residents to make a habit of dumping outdoor containers and eliminating other areas of standing water, where mosquitos known to carry the virus lay their eggs. Working with community volunteers, the departments distributed educational materials and insect repellent to help residents protect themselves against potential infection. The Virginia Association of Counties recognized the effort with an Achievement Award.

PUBLIC WORKS Bright Idea

The Department of Public Works installed LED luminaires in all county-maintained traffic signals as well as those in traffic lights along Nine Mile Road, which is maintained by the Virginia Department of Transportation. The new traffic lights — 372 in total — are expected to improve reliability and reduce energy costs. The luminaires use half as much energy as traditional bulbs and are warrantied for five years.

PUBLIC WORKS Road Improvements

Work is set to begin on a \$30 million project to widen and improve a section of Richmond-Henrico Turnpike. The project is supported with \$11.6 million in SMART SCALE funds from the Commonwealth Transportation Board and \$14 million approved by Henrico voters in the 2016 bond referendum. With detailed design work starting this fall, the project will widen the turnpike to four lanes between Laburnum Avenue and the Buckingham Branch railroad crossing north of Azalea Avenue. Also planned is a 10-foot-wide shared-use path and a 5-foot-wide sidewalk. The Department of Public Works has 45 active road and sidewalk projects totaling \$161.2 million. Four projects totaling \$4.4 million were completed in fiscal 2016-17, including a wider replacement bridge on Creighton Road near the Glenwood Golf Club.

6

PUBLIC UTILITIES New Leadership

Charles B. “Chip” England was appointed director of the Department of Public Utilities, which provides drinking water, wastewater and recycling services. The department also provides refuse collection and manages the Keep Henrico Beautiful program.

PUBLIC UTILITIES Cobbs Creek Reservoir

Construction has begun on a 1,117-acre reservoir that will help serve Henrico’s water customers for perhaps a half-century. On April 25, the Board of Supervisors approved a \$137.4 million construction contract with MEB Haymes Joint Venture LLC for the Cobbs Creek Reservoir in Cumberland County. The lake, which will draw and hold up to 14.8 billion gallons from the James River, represents an overall \$280 million project. The work will include excavation and placement of nearly 3.5 million cubic yards of soil as well as construction of two earthen dams, intake structure and piping, a raw water pump station and an operations building. Beginning in 2022, the reservoir will release water back into the James, allowing Henrico to continue drawing water to serve its customers.

PUBLIC WORKS Dedicated Bike Lanes

The Department of Public Works marked the first dedicated bike lanes that are part of a Henrico roadway. The lanes extend along 1.6 miles of Park Terrace Drive, off Lauderdale Drive in the Wellesley community. The road features a 6-foot-wide bike lane on each side, with narrow buffer strips shielding riders from the two travel lanes for vehicles. The posted speed limit is 35 miles per hour.










PUBLIC UTILITIES Sewer System Improvements

With designs complete, construction will soon begin on about 16,000 feet of trunk sewer line that will extend from Staples Mill Road near Dickens Road to Upham Brook just east of Brook Road. The \$20 million project will provide 48- and 54-inch diameter gravity trunk sewer for Henrico’s sanitary sewer system. The project, slated for completion in fall 2020, is designed to reduce overflows and provide capacity for system growth.

PUBLIC WORKS Healthy Stream

Nearly 900 feet of stream bank along Upham Brook at Belmont Golf Course was restored as part of Henrico’s efforts to reduce the flow of nutrients into the James River and Chesapeake Bay. The \$500,000 project stabilized an area of eroded stream bank by adding soil lifts with native vegetation. It also removed trees, trash and debris from the streambed.

PUBLIC WORKS | PUBLIC UTILITIES

	Roads (linear miles).....	1,374
	Roads (lane miles).....	3,508.78
	Water Customers.....	97,485
	Water Main (miles).....	1,619
	Fire Hydrants in Service.....	13,101
	Sewer Customers.....	94,479
	Sewer Main (miles).....	1,502
	Wastewater Treated (gallons per day).....	40.1 million
	Refuse Collection Customers.....	47,913

Tourism



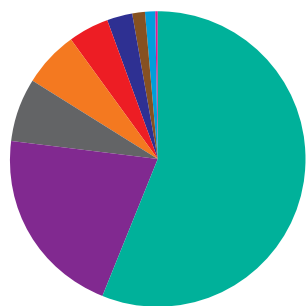
Sports Tourism

As part of a broader tourism initiative, Henrico works to attract a variety of youth and adult sporting events, whose participants and family members support local hotels, restaurants and other businesses. In 2016, the county's parks and sports complexes hosted 135 events, which together generated an estimated \$46.1 million in local spending, according to the Division of Recreation and Parks. This summer, Henrico hosted such events as the ASA State Championships (softball), USSSA State Championships (baseball), Airo 7v7 State Championship (football), ISSA World Championships (softball) and 14U Babe Ruth World Series (baseball).

Leading the Region

Domestic travelers spent \$879.6 million in Henrico during 2016, according to a study prepared for the Virginia Tourism Corp. by the U.S. Travel Association. The total rose by 3.2 percent from 2015 and remained the most of any central Virginia locality. Tourism spending reflects everything from meals and hotels to attractions. In 2016, Henrico's activity supported 8,492 jobs with a payroll of \$214.4 million and generated \$60.7 million in state and county tax receipts.

Finance



HENRICO'S GENERAL FUND FOR FY17-18

Education	\$469.9m • 56%
Public safety	\$177.2m • 21.1%
General government administration	\$57.9m • 6.9%
Public works	\$50.6m • 6.0%
Recreation and culture	\$37.5m • 4.5%
Community development	\$24.1m • 2.9%
Miscellaneous	\$11.7m • 1.4%
Judicial administration	\$8.5m • 1.0%
Public health	\$2.2m • 0.2%
Total	\$839.6 million

(Some numbers have been rounded up for clarity)

Tax Rates

REAL ESTATE	87 cents per \$100 of assessed value
TANGIBLE PERSONAL PROPERTY	\$3.50 per \$100 of assessed value
FOOD AND BEVERAGE (MEALS)	4% of a taxable meal
MACHINERY USED FOR MANUFACTURING/MINING	30 cents per \$100 of assessed value
AIRCRAFT	50 cents per \$100 of assessed value
DATA CENTER COMPUTER EQUIPMENT AND PERIPHERALS	40 cents per \$100 of assessed value
MOTOR VEHICLE LICENSE	\$20 for vehicle less than 4,000 pounds; \$25 for a vehicle 4,000 pounds and more; \$15 for motorcycles
LOCAL SALES	Henrico receives 1% of the 5.3% collected on each purchase
LODGING	8% of room rental amount

For a complete list, go to henrico.us/finance.

FINANCE

New Leadership

Edward N. "Ned" Smither Jr. was appointed director of the Department of Finance, assuming responsibility for the divisions of Real Estate Assessment, Treasury, Management and Budget, Accounting, Purchasing and Revenue. He also serves as the county's commissioner of revenue and treasurer.

FINANCIAL RESOURCES & REQUIREMENTS FOR FISCAL YEAR 2016-17 (A)

General Resources: (A)	2016-17 (B)	2015-16	Difference
Current Real Property Taxes	\$310,115,764	\$297,249,974	\$12,865,790
+ Current Personal Property Taxes	\$75,633,806	\$72,297,550	\$3,336,256
+ Local Sales Tax	\$64,666,206	\$62,285,964	\$2,380,242
+ Business and Professional Licenses	\$35,432,437	\$33,520,678	\$1,911,759
+ Meals Tax	\$28,443,882	\$28,073,420	\$370,462
+ Other Local Revenue	\$94,758,229	\$87,525,300	\$7,232,929
= Total Local Revenue	\$609,050,324	\$580,952,886	\$28,097,438
+ State and Federal Sources	\$382,710,897	\$375,574,472	\$7,136,425
= Total Revenue	\$991,761,221	\$956,527,358	\$35,233,863
+ Net Transfer/Adjustments to Fund Balance	-\$87,949,922	-\$81,640,587	-\$6,309,335
= TOTAL RESOURCES	\$903,811,299	\$874,886,771	\$28,924,528
General Requirements: (A)			
General Government (C)	\$211,657,341	\$213,624,247	-\$1,966,906
+ School Operating	\$451,084,480	\$431,802,899	\$19,281,581
+ Public Safety	\$182,225,715	\$173,373,191	\$8,852,524
+ Debt Service (D)	\$58,843,763	\$56,086,434	\$2,757,329
= TOTAL REQUIREMENTS	\$903,811,299	\$874,886,771	\$28,924,528

(A) Includes both general and debt service funds. FY2015-16 amounts reflect audited actuals.

(B) Figures are preclosing and unaudited for FY2016-17.

(C) Represents all other governmental expenditures inclusive of Recreation and Libraries.

(D) Amounts include both general government and school debt service requirements.

Community Development

Solid Growth

A community-focused approach to planning and a balance of residential, commercial and industrial development have long made Henrico a place where families and businesses thrive. The map highlights various development and redevelopment projects that are planned, under construction or recently completed.

THREE CHOPT

Broad Hill Centre

- Aldi grocery store open
- CVS store under construction
- 2-story Bon Secours medical office building with 49,750 square feet, under construction
- Up to 5-story Bon Secours medical office building with 125,000 square feet, under review



THREE CHOPT

Bacova

- 67 single-family units under review
- Clubhouse and 142 single-family units in various stages of review and construction
- 420 apartment units, 77 single-family units built



TUCKAHOE Ample Storage

- 4 acres
- 125,000-square-foot, climate-controlled self-storage facility
- Under review

TUCKAHOE

Regency Square

- Redevelopment of shopping mall
- Demolition of portion of parking deck
- New 2-story, 12,000-square-foot retail building
- New 1-story, 13,500-square-foot retail building with drive-through service
- New 1-story, 6,500-square-foot retail building
 - Conversion of existing 2,700-square-foot bank with drive-through to retail use with drive-through
- Under review

THREE CHOPT

Drury Plaza Hotel

- 8-story hotel
- 217 rooms
- Under review



FAIRFIELD

Stuart's Crossing

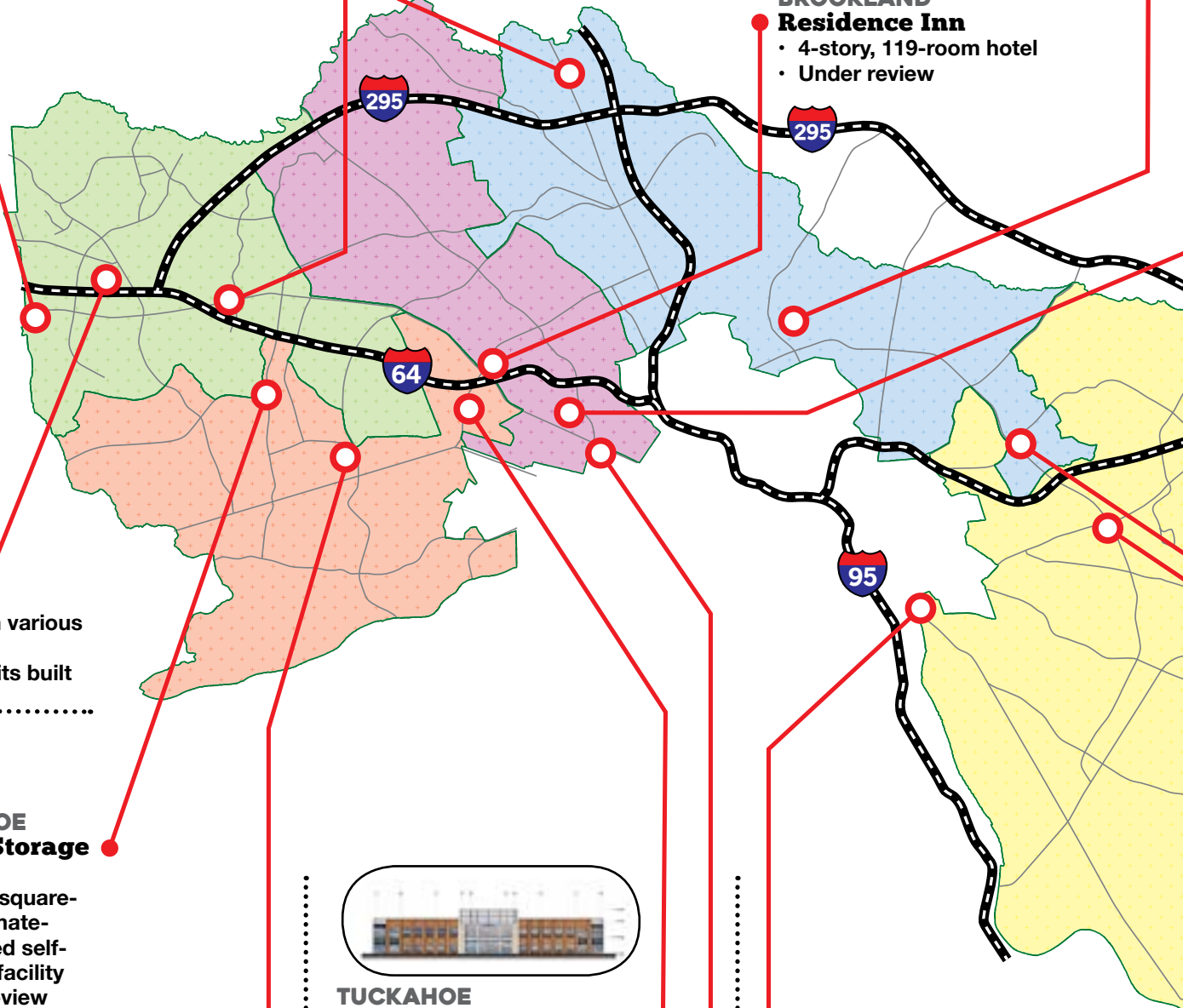
- 12,730 square feet of retail space in phase one
- Open



BROOKLAND

Residence Inn

- 4-story, 119-room hotel
- Under review



TUCKAHOE Medical Office Building at Reynolds Crossing

- 4.98 acres
- 2-story, 49,000-square-foot medical office building
- Under construction

BROOKLAND

Lidl

- 1-story, 36,000-square-foot grocery store
- Under construction

VARINA

Rocketts Landing

- Eight 3- and 4-story townhomes, under construction
- 3-level parking garage topped by two levels commercial and residential, under review
- 10 townhouse units with two-car garages, under review
- 26 two-over-two condominium units with two-car garages, under review

Economic Development

FAIRFIELD

Richmond Raceway

- \$30 million in infield improvements, including 2,000-square-foot safety building, 63,000-square-foot garage, 16,000-square foot media center
- ADA pedestrian tunnel
- Plans submitted, with opening scheduled for fall 2018



BROOKLAND

Libbie Mill-Midtown

- 2,090 residential units and 160,000 square feet of commercial space planned on 80 acres
- 43 3-story townhomes, 10-unit condominium building, 5-story, mixed-use building, with 327 apartments, 37,500 square feet of retail and 4,500 square feet of office space are complete or under construction



VARINA

Polykon Manufacturing

- 23 acres
- 56,000 square feet for phase one
- Cosmetic ingredients manufacturing facility
- Under construction



FAIRFIELD

Eastgate Town Center

- 288,000-square-foot retail center, including a 189,000-square-foot Walmart Supercenter
- 44 acres
- Walmart, other stores open

VARINA

Lidl

- 1-story, 36,170-square-foot grocery store
- Under construction



Business Attraction and Expansion

The Henrico Economic Development Authority announced 18 projects that represent the attraction of new businesses to Henrico or expansions of existing businesses. Together, the projects from fiscal 2016-17 represent 611 additional jobs and \$69.8 million in capital investment. They also will provide an additional \$30.3 million in annual wages and use 420,000 square feet of space. The projects include:

PREMIER FIXTURES

150 JOBS, \$4.6 MILLION INVESTMENT The manufacturer and distributor of store fixtures expanded its operations with a new 216,000-square-foot facility at the Airport Distribution Center.

DOMINION PACKAGING

60 JOBS, \$25.1 MILLION INVESTMENT The company, which provides food packaging and labeling services, invested in new equipment to expand the capacity of its facility on Audubon Drive.

IMPREG INTERNATIONAL

60 JOBS, \$5.4 MILLION INVESTMENT The German company, a provider of fiberglass reinforced line systems for trenchless pipe rehabilitation, established an 8,752-square-foot facility at Byrd Corporate Park.

U-DIG

45 JOBS, \$2.9 MILLION INVESTMENT The information technology recruitment and training company purchased and is renovating a 23,000-square-foot building in the Forest Office Park.

TROLLEY HOUSE

29 JOBS, \$2.3 MILLION INVESTMENT The company, which provides break room food, delivery, supplies and catering services, will relocate to a 49,850-square-foot facility near Libbie Mill-Midtown.

VIRGINIA COMMUNITY CAPITAL

25 JOBS, \$1.3 MILLION INVESTMENT The company, which supports housing and community development ventures, moved its headquarters to 13,100 square feet of office space on Parham Road.

THE GROWER'S EXCHANGE

5 JOBS, \$2.5 MILLION INVESTMENT The company, which grows and distributes more than 150 varieties of herbs, will establish a greenhouse and distribution operation totaling 29,185 square feet.

JENSEN LEISURE FURNITURE

10 JOBS, \$1.8 MILLION INVESTMENT The international furniture company will relocate to a 34,152-square-foot distribution facility on Old Williamsburg Road.

Promoting Economic Growth

More Henrico-based companies are now free from paying business, professional and occupational license (BPOL) taxes. Under an ordinance approved by the Board of Supervisors in April, businesses pay BPOL taxes on only the portion of their annual gross receipts that exceeds \$200,000. That's an increase from the previous amount of \$100,000. The board also created a new class of personal property tax that significantly reduces the tax burden on businesses that store, manage and process digital data. The move gives data centers a property tax rate of 40 cents per \$100 of assessed value — a nearly 89 percent reduction from the standard rate of \$3.50. Officials hope to entice companies looking to capitalize on the transatlantic fiber optic cable that will pass through Virginia, linking North America, South America and Europe.

Quality of Life



RECREATION AND PARKS Celebrating our Community, Nation

An estimated 10,700 people — one of the largest crowds ever at a Henrico-sponsored event — gathered at Meadow Farm for the county's Red, White and Lights celebration of the Fourth of July, featuring a performance by the Richmond Symphony and a fireworks and laser show. Dorey Park will host the free, family-friendly event for the first time in 2018.

RECREATION AND PARKS Water Play

Henrico opened a spray park May 20 at the Eastern Henrico Recreation Center. The zero-depth water play area features various sprinklers, sprays and dumping buckets. The county's other spray parks opened in July 2014 at Twin Hickory Park and June 2016 at Short Pump Park.

RECREATION AND PARKS Active Play

Henrico was recognized as a 2017 Playful City USA community by KaBOOM!, a nonprofit that promotes active play among children. The 2017 Playful City USA program recognizes 258 communities across the country for transforming ordinary places into playful spaces and using play as a solution to challenges facing their residents. Henrico was recognized for its Summer Blast program, which provides opportunities for recreation and enrichment to thousands of youth; new spray parks; and the Challenger Field and Buddy Ball League, which give special-needs athletes a chance to play an organized sport.

10

PUBLIC LIBRARY All Henrico Reads

New York Times best-selling author Sy Montgomery visited Glen Allen High School in April for a discussion of her book "The Soul of an Octopus." Since 2008, the All Henrico Reads program has promoted literacy and community by presenting a prominent author. Montgomery met with students during a morning session and the public in an evening session. Henrico County Public Library also organized 11 sessions at various locations in February and March to encourage residents to read and discuss "The Soul of an Octopus."

PUBLIC LIBRARY Connecting Families to the Outdoors

Henrico County Public Library started the Nature Study Series to promote environmental education and the exploration of outdoor natural areas at or near its locations. The series, which began at Libbie Mill Library and has expanded to three other libraries, is oriented to children ages 4 to 12. The program uses literature, nature, science, storytelling, exercise and outdoor adventure to inspire curiosity and to highlight library collections. The series, which is expected to expand to additional locations, focused initially on insects, animal signs, stream ecology and birdwatching.

HENRICO COUNTY PUBLIC LIBRARY

Total Patron Visits:	Fairfield Area:	Sandston Branch:
2,137,664	257,170	112,367
Tuckahoe Area:	Glen Allen Branch:	North Park Branch:
400,637	186,545	110,703
Libbie Mill:	Gayton Branch:	Municipal:
381,371	153,837	12,247
Twin Hickory Area:	Varina Area:	Mobile:
381,342	138,543	2,902

PUBLIC LIBRARY Engaging Young Readers

Henrico County Public Library created arrangements of books based on themes to give young and teen readers a more-intuitive way to find titles of interest. The neighborhood collections originated with an experiment at the Gayton Branch Library in 2012 and were expanded in 2016 to all nine area and branch libraries in the county's system. The program has proved popular with families and was recognized by the National Association of Counties in its 100 Brilliant Ideas at Work competition. It also received an Achievement Award from the Virginia Association of Counties.

PUBLIC LIBRARY Promoting STEM Education

Henrico County Public Library (HCPL) was one of 75 library systems in the country to receive a grant from NASA to increase youth access to STEM — science, technology, engineering and math — education. The NASA @ My Library project strives to engage groups that are traditionally underrepresented in the STEM fields. HCPL will receive tablets with educational apps, NASA teaching kits, a \$500 programming stipend and access to other resources. Outreach efforts will be focused on libraries in central and eastern Henrico as well as the Mobile Library Service.



PUBLIC LIBRARY Architectural Acclaim

The Varina Area Library was named one of the Best Libraries for Architecture and Design by the American Institute of Architects and the American Library Association. The library, which opened in June 2016, was one of eight libraries worldwide to receive the honor.

RECREATION AND PARKS Premier Sports Complex

A sports park on Greenwood Road is proceeding toward an anticipated opening in February. The \$10.9 million project, which got underway in September 2016, will provide a tournament-quality sports complex, with four lighted, synthetic-turf fields that can accommodate a variety of events. The facility also will include an internal access road, improvements to Greenwood, paved parking areas, sand volleyball courts and restrooms. A \$20 million second phase of development at the 88-acre site will provide additional fields and amenities, and is approved for funding through Henrico's 2016 bond referendum.

Community Services



HENRICO AREA MENTAL HEALTH & DEVELOPMENTAL SERVICES Using Art to Promote Wellness

Henrico Area Mental Health & Developmental Services (MH/DS) received an award from the National Association of Counties for a program that uses art to promote wellness and recovery. Since the Client Art Project started in 2015, clients have been encouraged to create something that brings joy or represents an uplifting aspect of recovery. MH/DS now displays 180 works at its offices, creating a welcoming environment that shows clients that their contributions are valued.

HENRICO BY NUMBERS (AND LETTERS)

Population:
332,368

Land area (square miles):
244.12

Total housing units:
134,747

Assessed value of taxable land and improvements:
\$35,742,297,300

Voting precincts:
91

Registered voters:
217,233

Recreation/community centers:
20

Library facilities:
9

Fire stations:
20

General obligation bond ratings:
Aaa (Moody's)
AAA (Fitch and Standard & Poor's)

COMMUNITY REVITALIZATION Improving Neighborhoods

To support revitalization efforts in the Laburnum Gateway and Highland Springs areas, the Department of Community Revitalization worked with nonprofit community development corporations to tear down two vacant homes and replace them with new homes that were later sold to first-time buyers. The department also worked with property owners and others to address 13,040 environmental and zoning code violations that were recorded across the county during the year. The total marked a nearly 7 percent increase from the previous year.

Serving the Community MENTAL HEALTH

Henrico Area Mental Health & Developmental Services provided services to 10,014 individuals during fiscal 2016-17.

- Mental Health Services.....**4,689**
- Developmental Disability Services**1,396**
- Substance Use Disorders Services.....**1,636**
- Jail Services.....**2,441**
- Early Intervention Services.....**858**
- Emergency Screenings for Psychiatric Hospitalization.....**1,629**

SOCIAL SERVICES

The Department of Social Services provided financial assistance and programs to help individuals and families meet their basic needs and function independently, and provided protection to abused and neglected children as well as aged and disabled adults.

- Supplemental Nutrition Assistance Program
New applications.....**11,815**
Cases under care.....**21,822**
- Medicaid
New applications.....**11,880**
Cases under care.....**30,219**
- Temporary Assistance for Needy Families
New applications.....**2,696**
Cases under care.....**1,832**
Children served.....**2,803**
- Adult Protective Services/Adult Services
Investigations.....**814**
Cases under care.....**1,251**
- Child Protective Services/Prevention Foster Care
Investigations.....**191**
Prevention Foster Care.....**255**
Children in Foster Care.....**145**

GENERAL SERVICES LEEDing the Way

The Varina Area Library, Libbie Mill Library and Regency Area Firehouse 9 joined Henrico's inventory of county buildings certified under the U.S. Green Building Council's Leadership in Energy and Environmental Design (LEED) program. The Varina and Libbie Mill libraries qualified at the third-highest Silver level, while Firehouse 9 met the second-highest Gold standards. Henrico now has 15 LEED-certified public buildings, including schools, that have been designed to reduce their environmental impact and improve the indoor environment for occupants.

New Leadership

Ty F. Parr was appointed director of the Department of Social Services. He previously worked as its Children's Services Act coordinator. Edward O. Martin was appointed superintendent of the 20-bed Henrico Juvenile Detention Home after serving as an assistant superintendent.

PERMITS

The Department of Building Construction and Inspections issued 15,603 permits for work with a combined value of \$596.8 million in fiscal 2016-17. The activity reflects a 14 percent increase in the number of permits and a 15 percent increase in work value.

Building.....3,317
\$425.8 million

Electrical.....3,668
\$72.0 million

Elevator.....44
\$3.1 million

Fire.....953
\$11.3 million

Mechanical.....3,887
\$54.0 million

Plumbing.....3,355
\$27.9 million

Sign.....379
\$2.8 million



COMMUNITY REVITALIZATION Strengthening Business Corridors

With the Department of Community Revitalization providing grants and technical assistance, Henrico's enterprise zones attracted new construction and redevelopment projects totaling \$61.7 million, according to building permit estimates. On Williamsburg Road, a vacant building that previously housed a boat sales and service business was demolished and replaced by an O'Reilly's Auto Parts store. To entice the \$940,668 investment, Henrico provided a \$13,000 demolition grant and the state contributed a \$64,937 property improvement grant.

2016 BOND REFERENDUM

Henrico has begun to implement a series of public facility improvement projects after voters on Nov. 8 overwhelmingly approved the sale of \$419.8 million in general-obligation bonds. A total of 26 projects are planned across five categories of spending: \$272.6 million for schools; \$87.1 million for parks; \$24 million for libraries; \$22.1 million for fire stations and facilities; and \$14 million for roads. The projects are scheduled to be funded over six years. In April, Henrico sold \$114.6 million in bonds to support an initial set of projects. Here's where those projects stand:

SCHOOLS

- Crestview Elementary School renovation, \$12 million
- Skipwith Elementary School renovation, \$13 million
- Tuckahoe Middle School renovation, \$28.2 million
- Pemberton Elementary School renovation, \$14.1 million
- Glen Allen Elementary School addition with eight classrooms, \$5.5 million
- Chamberlayne Elementary School renovation, \$14 million
- Seven Pines Elementary School renovation, \$12.8 million

Status: Designs complete for all school projects. Awards of construction contracts expected this fall. Projects targeted for completion in August 2019.

RECREATION

- High school field renovations, \$12.5 million

Status: Design underway at all nine high schools. Turf field conversion and track replacement work expected to start at Hermitage, Douglas S. Freeman and Varina high schools in December. Improvements to those facilities expected to be complete in mid-July. Work at other schools will follow in phases.

FIRE

- Fire training center at Henrico's Woodman Road complex, \$2.5 million

Status: Design expected to be complete by end of 2017. Construction slated to begin in January and conclude in November 2018.

Engagement



PUBLIC RELATIONS & MEDIA SERVICES

Telling Henrico's Stories

Public Relations & Media Services produced 28 original documentary programs for Henrico County Television. The National Association of Telecommunications Officers and Advisors recognized several HCTV programs in its awards competition, including "A New Beginning: Inside Henrico Drug Court," "Never Forget: Janice Johnson Missing Person Cold Case," "A Safe Place to Learn: Henrico's School Resource Officers" and a public service announcement promoting Henrico, which aired during the UCI Road World Championships. HCTV programs are available at henrico.us/pr and on Verizon channel 39 and Comcast channel 17.

National Recognition

Henrico's general government departments and Henrico County Public Schools combined to win 28 Achievement Awards from the National Association of Counties (NACo) and four Achievement Awards from the Virginia Association of Counties in 2017 for innovative programs and initiatives. Two programs also earned NACo recognition in its 100 Brilliant Ideas at Work competition.

EXTENSION

Sharing Knowledge, Promoting Healthy Youth

The Henrico office of Virginia Cooperative Extension serves residents through its Agricultural and Natural Resources; Family and Consumer Sciences; and 4-H Youth Development programs. Among recent highlights, Extension trained 23 master financial education volunteers on planning for home ownership, reducing debt, preventing identity theft and related topics. Seven volunteers shared their knowledge by assisting with programs that served 433 participants. Nine individuals learned sustainable gardening techniques through the Landscape for Life classes, which were taught by volunteer Master Gardeners. Extension also established a 4-H Cloverbud program to promote the healthy development of children ages 5 to 8. In monthly meetings, youth build self-confidence and knowledge by working together to complete research-based activities. In addition, Extension started an archery club to help youth ages 9 to 18 learn the sport and develop their skills.

HUMAN RESOURCES Supporting Seniors

An initiative to help older residents take advantage of local programs and services hit its stride. Led by Henrico's advocate for the aging, the ENGAGE initiative hosted outreach events with churches, civic associations and other groups, and offered educational programs on such topics as aging in place, estate planning and healthy eating. EngAGE collaborated with Senior Connections to host a Senior Law Day to help with the preparation of wills, advanced medical directives and other life-planning documents. EngAGE also held two Senior and Caregiver Expos, established an ambassador program to give seniors additional support and organized a workshop to help them prepare for emergencies.

Connecting with Our Residents

Henrico established the Community Conversations series to give residents and government officials an opportunity to talk constructively about issues facing the county. The series started in March with a session on discrimination and its implications. In addition, Henrico received an award from the Virginia Association of Counties for a program that gives children and teenagers an overview of local government. The Local Government 101: Youth Education Program, launched in 2016 by the County Manager's Office, offers an interactive seminar that explains the structure and functions of county government and provides opportunities to learn about civic responsibilities and attend a public meeting.



PLANNING

Protecting the Community's Character

At the request of the Board of Supervisors, the Planning Department began a study of the Route 5 corridor and the Marion Hill neighborhood in eastern Henrico. The study is incorporating input from residents and others to identify goals and strategies for protecting and enhancing the areas' character as development continues. The Route 5 Corridor/Marion Hill Study eventually will be forwarded to the Planning Commission and Board of Supervisors for review and approval.

Education

HENRICO COUNTY PUBLIC SCHOOLS

Schools and Facilities

Elementary.....	46
Middle.....	12
High.....	9
Tech Centers.....	2
Program Centers.....	3

Total: **72**



Pupil/Teacher Ratio

Elementary.....	20.4
Middle.....	22.2
High.....	22.2

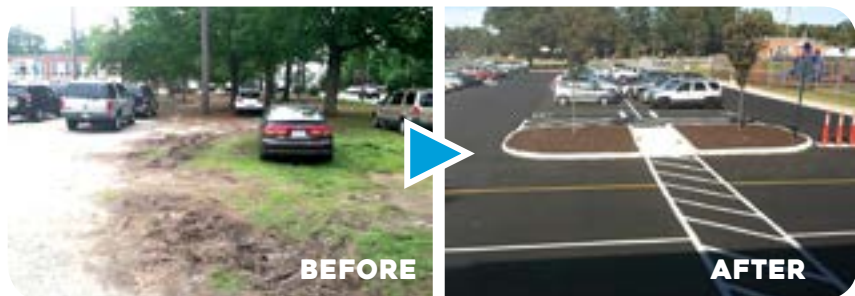
Students

Elementary.....	22,909
Middle.....	11,555
High.....	15,227
Other.....	482

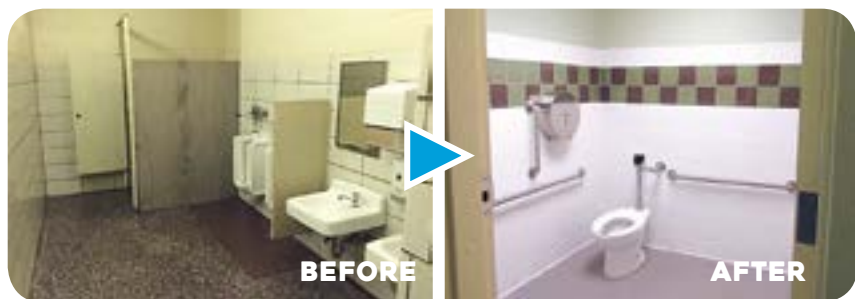
Total: **50,173**

Teachers:	3,917	Total Employees:	6,857
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Fiscal 2017-18
Operating Budget:
\$577.2 million
Per Pupil:
\$10,563



Ridge Elementary parking improvements.



Chamberlayne Elementary bathroom renovations.

Recent Upgrades

The meals tax funds improvements to public schools across Henrico. Through summer 2017, 141 projects were completed at 50 schools at a cost of nearly \$29 million. Recent projects include:

- Chamberlayne Elementary School bathroom improvements, completed summer 2016
- Douglas S. Freeman High School paving/parking improvements, completed summer 2017
- Montrose Elementary School cafeteria serving line, completed summer 2016
- Ridge Elementary School paving/parking improvements, completed summer 2016
- Trevvett Elementary School gym, completed summer 2016

FISCAL 2016-17 PROJECTS

Investing in Schools

Henrico's 4 percent meals tax, approved by voters in 2013, has generated \$85.3 million through fiscal 2016-17 to provide additional funding for the operational and capital needs of Henrico County Public Schools. So far, \$27 million has been spent to support school operations, with an additional \$29 million going toward deferred maintenance projects at various schools. In addition, \$10.8 million was used for the planning of school capital projects that were included in the 2016 bond referendum. To date, 245 projects have been funded since fiscal 2014-15.

Elementary Schools

- **ADAMS:** intercom system, \$40,000; second-phase bathroom upgrades, \$178,500; pavement improvements, \$200,000
- **ASHE:** pavement improvements, \$220,000
- **CARVER:** pavement improvements, \$330,000
- **CHAMBERLAYNE:** bathroom upgrades, \$178,500; pavement improvements, \$175,000; renovations, \$1,200,000
- **CRESTVIEW:** second-phase bathroom upgrades, \$178,500; pavement improvements, \$165,000; school renovations, \$1,200,000
- **DAVIS:** second-phase bathroom upgrades, \$178,500
- **DONAHOE:** pavement improvements, \$159,500
- **DUMBARTON:** bathroom upgrades, \$178,500
- **FAIR OAKS:** pavement improvements, \$138,060
- **GLEN ALLEN:** school renovations, \$2,000,000
- **GLEN LEA:** pavement improvements, \$184,800
- **HIGHLAND SPRINGS:** second-phase pavement improvements, \$88,550; bathroom improvements, \$178,500; pavement improvements, \$625,000; intercom system, \$63,000
- **HOLLADAY:** pavement improvements, \$220,000; walk-in kitchen cooler, \$165,000
- **JOHNSON:** gym floor replacement, \$40,000
- **LONGAN:** second-phase bathroom upgrades, \$178,500
- **NUCKOLS FARM:** gym floor replacement, \$40,000; lighting improvements, \$82,280
- **PEMBERTON:** school renovations, \$1,200,000

- **SEVEN PINES:** walk-in kitchen cooler, \$165,000; school renovations, \$1,200,000
- **SHADY GROVE:** lighting improvements, \$83,820
- **SKIPWITH:** second-phase bathroom improvements, \$178,500; second-phase pavement improvements, \$308,000; school renovations, \$1,200,000
- **SPRINGFIELD PARK:** intercom system and voice switch, \$48,000
- **THREE CHOPT:** pavement improvements, \$246,030
- **WARD:** lighting improvements, \$82,280

Middle Schools

- **QUIOCCASIN:** second-phase bathroom improvements, \$262,500
- **POCAHONTAS:** gym floor replacement, \$85,000
- **TUCKAHOE:** second-phase bathroom improvements, \$280,000; lighting improvements, \$145,000; school renovations, \$2,783,247

High Schools

- **FREEMAN:** pavement improvements, \$250,000
- **GODWIN:** lighting improvements, \$240,020
- **HERMITAGE:** second-phase bathroom improvements, \$400,000; access road improvements, \$357,500; courtyard window glass replacement, \$150,000; ceiling and lighting improvements, \$235,000
- **TUCKER:** second-phase bathroom upgrades, \$240,000
- **VIRGINIA RANDOLPH:** intercom system, \$63,000; pavement improvements, \$400,000; lighting improvements, \$127,160
- **VARINA:** pavement improvements, \$467,500

ADMINISTRATION

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John A. Vithoukias, 501-4386

Deputy County Manager for Administration

Anthony J. Romanello, 501-4288

Deputy County Manager for Community Development

Randall R. Silber, 501-4270

Deputy County Manager for Community Operations

Timothy A. Foster, P.E., 501-5470

Deputy County Manager for Community Services

W. Brandon Hinton, 501-4515

Deputy County Manager for Public Safety

Douglas A. Middleton, 501-7580

Assistant to the County Manager for Board Affairs/Clerk of the Board of Supervisors

Barry R. Lawrence, 501-4318

Building Official

Gregory H. Revels, 501-4373

Chief, Division of Fire

Anthony E. McDowell, 501-4901

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Col. Humberto I. Cardounel, Jr.,
501-4840

County Attorney

Joseph P. Rapisarda, Jr., 501-4344

Director, Capital Region Workforce Partnership

Brian K. Davis, 652-3228

Director, Community Corrections Program

Gary A. Hughes, 501-5180

Director, Community Development

Lee J. Tyson, 501-4776

Director, Community Revitalization

S. Mark Strickler, 501-7610

Director, Court Service Unit

Kathleen E. Jones, 501-4949

Director, Finance

Edward (Ned) N. Smither, Jr., 501-4266

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John H. Neal, Jr., 501-5271

Director, Public Health
Vacant, 501-4522

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Director, Libraries

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Superintendent, James River Juvenile Detention Center

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Stuart L. Williams, Jr.
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IN MEMORIAM



David A. Kaechele
1931-2017
Three Chopt District Supervisor
1980-2015



Richard W. Glover
1934-2017
Brookland District Supervisor
1988-2017



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