



ANNUAL REPORT 2017

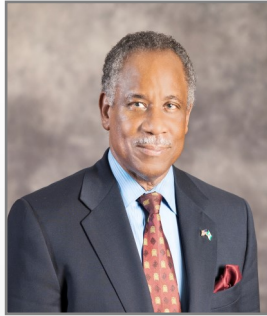


County Board of Supervisors



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Frank J. Thornton

Fairfield



Thomas M. Branin

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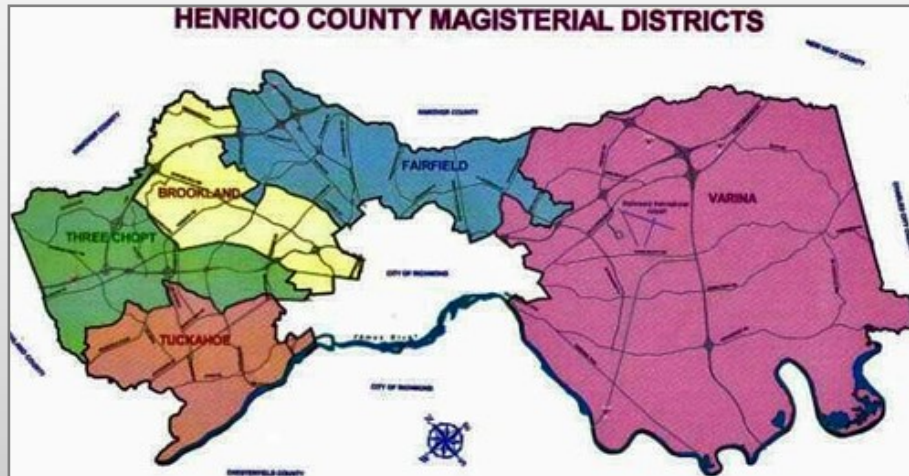
Patricia S. O'Bannon

Tuckahoe



Tyrone E. Nelson

Varina



John Vithoulkas

County Manager

Dear Henrico County Citizens,

On behalf of the nearly 600 men and women who make up the Henrico County Division of Fire, I am proud to present the attached annual report. This past year was a busy time for Henrico Firefighters, as they responded to more than 47,000 calls for service. Each of those calls represented a time when a person needed help – and received that help in a timely, professional, efficient manner. Henrico Firefighters are always ready to answer that call with PRIDE - Professionalism, Respect, Integrity, Dedication, and Empathy.

Many of our residents are not familiar with the wide variety of services offered by their fire department. We offer pre-school and elementary fire safety education, as well as general community risk reduction and emergency preparedness programs for families, civic associations, churches, and businesses. In 2017 we initiated a special smoke alarm program that identifies homes that are most at risk of fires, and initiated a voluntary smoke alarm inspection/testing program for those targeted homes. More than 700 homes identified as being at the highest risk were then found to be without a working smoke alarm. In each of those cases Henrico Firefighters installed smoke alarms in those homes at no cost.

As Henrico County continues to develop and transform over time, the Division of Fire has undergone changes as well. Our most important resource remains our employees, so our recruitment and retention program focuses on hiring the very best, most qualified candidates from our diverse community. This program has been recognized for its high standards and overall success. While the community and the Division of Fire may change over time, our core values remain the same. This is an organization that is defined by PRIDE, and offers the highest quality of services to residents 24 hours a day, 365 days a year.

As you read through this report, I encourage you to learn more about how Henrico Fire can be a resource to help individuals, families, and businesses in Henrico County.

Respectfully submitted,

Fire Chief

Anthony McDowell

Henrico County Fire Statistics



Population

325,283



Department Size

589 Total Personnel · 565 Sworn · 24 Civilian



Total Firehouses

21 including the newest Firehouse 19

5-Year Call Data

	Fire	EMS	Total
2013	7,306	35,654	42,960
2014	7,297	37,060	44,357
2015	8,242	39,031	47,273
2016	8,521	40,644	49,165
2017	7,855	41,247	49,102

2017 Annual Budget:

\$57,606,205

The Henrico Division of Fire strives to be a good steward of the community's resources and operates with a low overhead staff to operational firefighter ratio as well as operating many of its own equipment maintenance and repair programs to avoid the expense of using outside vendors.

At its core, Henrico Fire is committed to operating with **PRIDE**.

Professionalism

Respect

Integrity

Dedication

Empathy



Fire Loss Minimized

Ready for Anything



Henrico County is proud of its diverse landscape and we are very proud to serve all of it. It doesn't matter if it is an apartment building on fire (left), a single family home (bottom left) or even a larger commercial building like Baker Elementary School (below), we are ready. From the west end to the east, rural, or urban, we have got you covered.

Structure Fire Statistics

	Fires	Fatalities
2013	292	6
2014	301	1
2015	263	5
2016	250	5
2017	239	6



In 2017, Henrico County had 239 structure fires which contributed to the following:

Pre-Fire Value of Contents and Property	\$556,772,650
Fire Loss of Contents and Property	\$10,720,134

Total Value of Property and Contents Saved: \$546,052,516

Henrico Fire is also making giant strides to save even more **lives** from fire. Keep reading to learn more about our exciting new Smoke Alarm Initiative!!

EMERGENCY MEDICAL SERVICES (EMS)

131 advanced airways placed in patients

527 patients transported with stroke symptoms
100% transported to hospitals with stroke services

308 patients without a pulse were treated, 83 got a pulse back and 19 survived to be discharged from the hospital



24,078 total patients were transported - 1,496 were children.
Henrico continues to provide EMS care and transport service without charge to the patient.

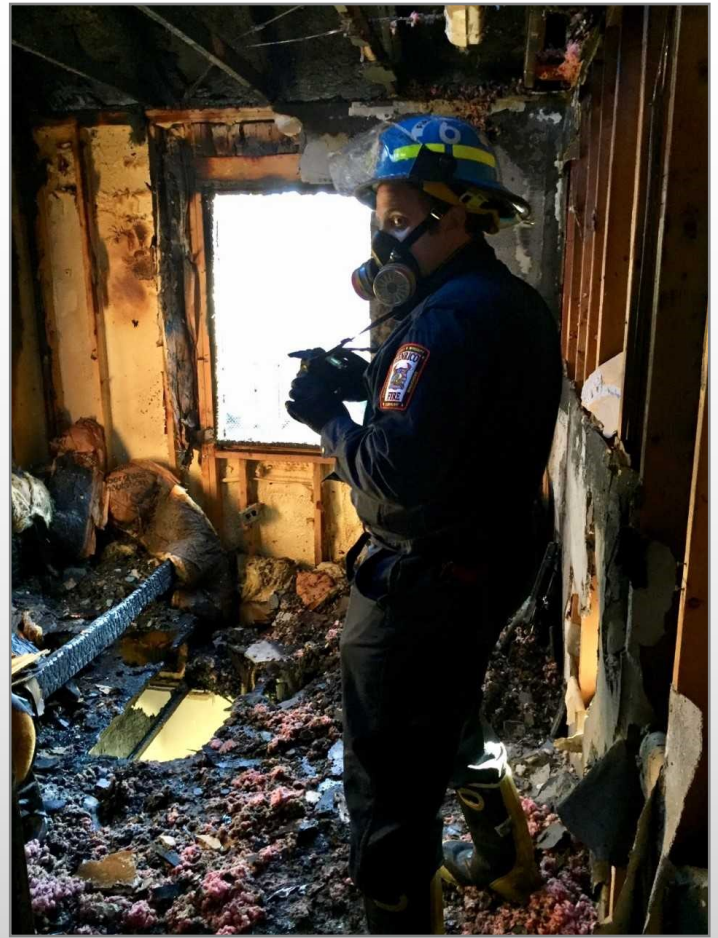
Every life is precious to our citizens, we know that. This is why, with the help of our Office of Emergency Management, we obtained pet oxygen masks of various sizes to carry on our fire trucks. Pictured to the right, firefighters begin caring for a dog removed from a house fire while they call for more equipment.





Henrico firefighters operate many different types of fire trucks (such as ladder trucks like the one pictured top left) to help them respond to the many different kinds of challenges they face in a county that includes urban as well as rural communities.

The Division operates 21 fire engines, 6 ladder trucks, 3 heavy rescues, 16 fire-medical units, 6 water tankers, and several other specialized units.



Even after the fire is out, our firefighters, like the fire investigator pictured above, keep working to figure out what causes fires so we can try to prevent them and bring anyone that intentionally sets fires to justice.

The Henrico Fire Marshal's Office investigated 154 fires in 2017. Of these 42 were intentionally set.



Henrico Smoke Alarm Initiative

We all want to eliminate fire fatalities in our community. We know that working smoke alarms are a big part of that effort so in July 2017 we launched our new smoke alarm initiative and by the end of the year...

1,171 smoke alarms installed in homes that needed them!!

If you know of a Henrico home that needs a working smoke alarm, visit

henricofire.org for more information.



A safe and strong community needs a fire department that does more than just fight fires. We are proud to promote a more fire safe community with public education and outreach like group station visits (right). We are also very excited to be partnering with other public safety agencies to support the Achievable Dream Academy at Highland Springs Elementary School (above). To learn more about this exciting program visit <http://henricoschools.us/elementary-schools/achievable-dream-academy/>.





The Henrico County Division of Fire is one of very few county fire departments in the United States to be both an ISO Class 1 as well as a CFAI accredited fire department. What does this mean? The Insurance Services Office (ISO) class 1 means that Henrico firefighters are trained and equipped to provide the highest level of fire protection across all of Henrico County's diverse landscape. Accreditation by the Commission on Fire Accreditation International (CFAI) signifies that Henrico Fire has committed itself to an ongoing process of self-evaluation, performance measurement, and continuous improvement.

ISO CLASS 1