



2024 HENRICO COUNTY DEPARTMENT OF EMERGENCY COMMUNICATIONS PUBLIC DATA STATISTICS OF COMPLAINTS
OFFICE OF PROFESSIONAL STANDARDS

The following chart summarizes the 27 administrative investigations involving members of the Henrico County Department of Emergency Communications in calendar year 2024. An investigation may contain multiple allegations against one or more members so the number of findings will be higher than the number of investigations.

- DEFINITIONS**
- **Unfounded** - The allegation was false.
 - **Exonerated** - The incident was investigated, and no wrongdoing was found on the part of the member.
 - **Not Sustained** - The evidence was insufficient to prove or disprove the allegation.
 - **Sustained** - The allegation was supported by sufficient evidence.

2024 Findings by Allegation

Allegation Category	Unfounded	Exonerated	Not Sustained	Sustained
Regard of Duty	0	7	2	8
Confidential Information	0	0	0	1
Professional Conduct	0	2	2	6
Records and Documents	0	0	0	1
Maintain Required Licenses & Certifications	0	0	0	1

Discipline Type Totals	2024
Disposition	Instances
Counseling	6
Written Reprimand	0
Suspension	1
Demotion	0
Termination	2
Resignation Prior to Discipline	0