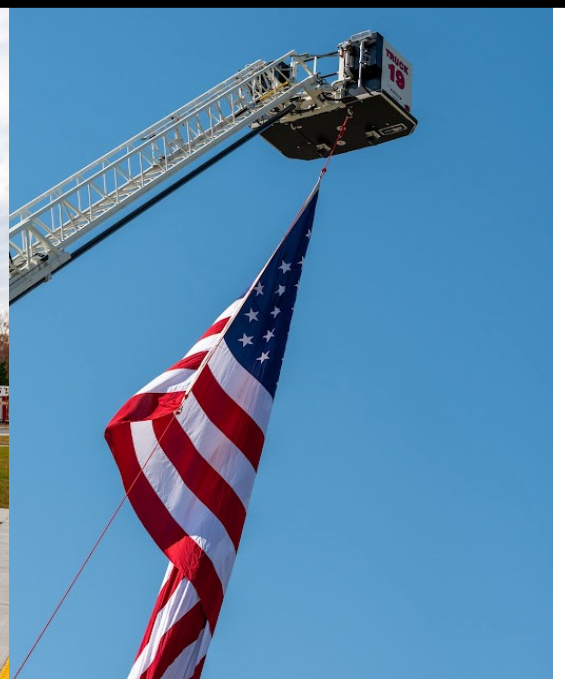




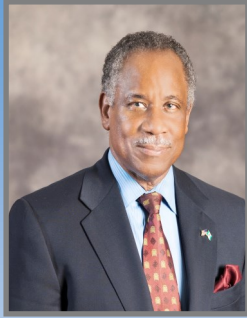
ANNUAL REPORT FISCAL YEAR 2020-2021



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John Withoutkas
County Manager

Dear Henrico County Citizens,

On behalf of the civilian and uniformed staff of your Division of Fire, it is my pleasure to provide the fiscal year 20-21 annual report. Clearly from July of 2020 through June of 2021 the entire world experienced unique challenges, no less the Division of Fire.

Over the last Fiscal Year, the Division of Fire has implemented one of the largest staffing changes in our history. This effort moved over 20 officers into new roles that increased the operational and administrative capacity of our department, while dramatically increasing the safety of our personnel, all without increasing our staffing. Construction of Fire House 20 on Staples Mill Road began in the fall of 2020, and it will open in late spring of 2022. This new station will have a dramatic, positive impact on our response capabilities to this area of our community.

As with most organizations, the Division of Fire has worked diligently during the pandemic to keep engaged with our community, all while ensuring we adhere to CDC guidelines to protect the public and our workforce. Public Education efforts expanded into the virtual world, and business inspections were adapted, but maintained, during the crisis. Although we experienced a small decrease in calls for emergency medical service (EMS) at the beginning of the COVID outbreak, we have watched our call volume climb higher than pre-pandemic levels as we endeavor to protect people's most valuable asset, their health.

We are proud of the work we did during this time with our partner agencies in Henrico County. We worked closely with the Henrico Police Division and Henrico County Public Schools to place health care professionals in the 911 center to assist with COVID calls. Additionally, teams from Henrico Fire worked closely with long term care facilities across the county to address outbreaks of COVID within their facilities. Division of Fire personnel also worked with the Henrico County Office of Emergency Management and Workplace Safety to provide management and logistical support, as well as direct care, for the regional vaccination effort at the Richmond Raceway. Through this effort over 160,000 shots were provided.

The Division of Fire, along with Henrico County's volunteer rescue squads, remain committed to providing the best possible service to the citizens and visitors in our community. I hope you find this report informative and, if you have any questions about our work or suggestions on how we can improve, please reach out to me or anyone on our staff.

Respectfully submitted,

Alec Oughton
Fire Chief

Henrico County Fire Statistics



County Population

334,389*

*Henrico County 2020 Population - U.S. Census Bureau



Workforce

616 total-582 sworn-34 civilian



Firehouses

21 and two proposed new ones

Calls For Service-Incidents Reported

	Fire	EMS	Other**	Total
*FY2020-2021	717	35,697	10,055	46,469
*FY2019-2020	806	33,993	9,360	44,159
CY2018	734	35,953	11,364	48,050
CY2017	745	35,753	10,661	47,159
CY2016	791	35,037	10,916	46,744

*FY2019-2020 and FY2020-2021 numbers are based on Fiscal Year; prior years are based on Calendar Year.

**OTHER includes calls such as overpressure explosions, overheating equipment, hazardous conditions, service calls, good intent calls, false alarms or false calls, severe weather and natural disaster, and specialized rescue type calls.

At its core, Henrico Fire is committed to operating with **PRIDE**.

Professionalism

Respect

Integrity

Dedication

Empathy

It is our Mission:

Henrico County Division of Fire is a community-driven, professional public safety and service organization that takes PRIDE in stewardship and innovation, while maintaining the public trust.

And we believe in it so much that you will find it hanging on a wall in every one of our firehouses.



Fire Losses and Saves



A total of \$1,451,287,594 worth of property was placed at risk by fire in FY2020-2021. Although the County and its residents experienced \$10,837,877 worth of structural losses and \$1,921,123 worth of contents lost such as personal belongings, Henrico firefighters saved \$1,438,528,594 worth of that property.

	Fires	Structure Fires	Fatalities
*FY2020-2021	715	232	1
*FY2019-2020	803	294	1
CY2018	732	235	1
CY2017	741	237	6
CY2016	788	250	5

***FY2019-2020 & FY2020-2021: Numbers are based on Fiscal Year.**



It is our goal to eliminate death and injury from fire in Henrico County. Our Smoke Alarm Initiative is aimed at doing just that by ensuring that every home in Henrico has a working smoke alarm. While COVID hampered our installation efforts, we still persisted in moving forward with installations. Anyone that needs assistance ensuring their home is protected by a working smoke alarm should contact Henrico Fire at <https://henrico.us/services/smoke-alarm-assistance/>.

FY2020-21 Henrico Fire Smoke Alarm Initiative:

395 homes visited that had been identified as at risk for needing a smoke alarm.

196 homes received smoke alarm installations.

282 individual alarms installed to ensure adequate protection at homes.

HENRICO COUNTY COVID VACCINATIONS



Richmond Raceway Vaccinations

166,000+ doses of COVID vaccinations were given at Richmond Raceway by a team of agencies. The Division of Fire partnered with many agencies, including, but not limited to:

Richmond Raceway	Richmond Fire
Henrico Fire	Hanover Fire
Henrico Police	Goochland Fire
Henrico County Public Schools	Baptist Missions Disaster Relief
Henrico IT	Richmond Philharmonic
Henrico Recs and Parks	RMC Events
Henrico Libraries	Medical Reserve Corp
Henrico Sheriff's Office	VCU
Henrico EMWS	Hands on Richmond
Henrico PR	National Guard
Henrico Media	Westwood Pharmacy
Henrico General Services	Media
Henrico Public Works	Virginia Dept. of Forestry
DCM Tony McDowell	VDH
DCM Monica Smith-Callan	
DCM Brandon Hinton	
DCM Steve Yob	



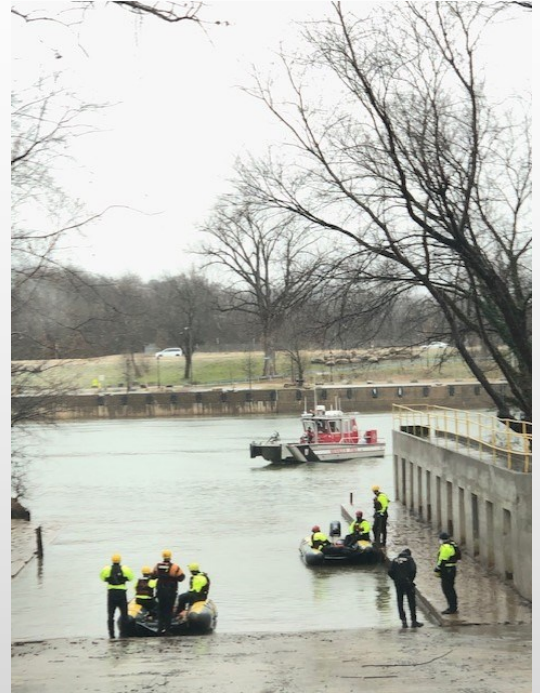
So Much More Than Fire Trucks and Ambulances

Specialty Teams

Henrico Fire is an All-Hazard fire department, which means we must be ready for anything at any time. Our specialty teams train for technical rescue, marine operations, Haz-



Mat containment and mitigation, and drone deployment. One of Henrico Fire's drones (left) in flight during training and the Maritime Response Team training (right).



Regional Partners

Henrico Fire values its close collaboration with neighboring counties when the need arises and it is a must in our profession. Training together is paramount for effective operations during an emergency. Henrico Fire's Technical Rescue Team training with Hanover County practicing extrication techniques (right).



Community Partners

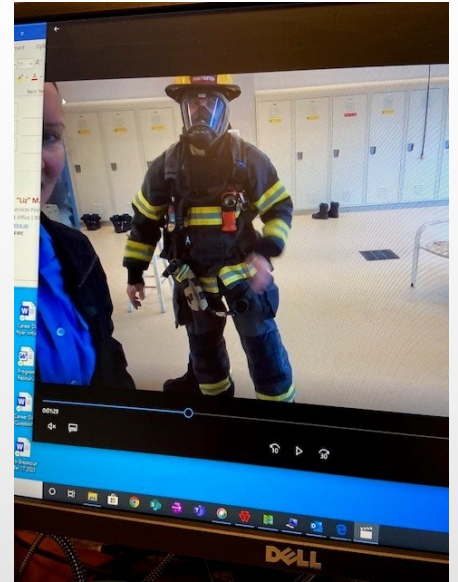
Henrico Fire depends on community partners during incidents such as motor vehicle accidents, bomb threats, suspicious packages, and lost citizens, to name a few. Henrico Police (left) assist with traffic control during an extrication incident. Scene safety for first responders, patients, and citizens is our foremost priority!

Community Matters



4th Grade Education

Community is at the heart of Henrico County Division of Fire! We take fire safety education seriously and we are quite passionate about it...even during COVID! When COVID restrictions were implemented, we were challenged with how to continue our 4th grade education program...virtual classes seemed to bridge the gap!



Juneteenth

Henrico Fire helped celebrate Juneteenth at Dorey Park with fireworks, live music, food trucks, a vendor fair, live history interpreters, and the Henrico Fire Water Wagon!



National Night Out

The 38th Annual National Night Out was a huge success for Henrico County! It is an annual event that promotes police-community partnerships and neighborhood camaraderie.





Gratitude ties Henrico County together... from a child's "thank you" letter to the Fire Chief (above) to a "thank you" celebration from one of our Community's assisted living facilities (below). The Division of Fire would like to say "thank you" to our Community!



Division of Fire Contact Information

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henricofire

