



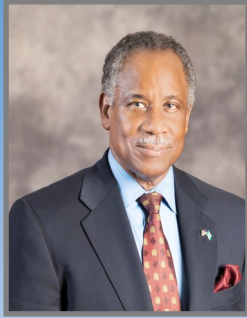
ANNUAL REPORT FISCAL YEAR 2021-2022



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Dear Henrico County Citizens,

It is a privilege to present the 2021-22 Henrico County Division of Fire Annual Report. I am filled with pride when I consider the accomplishments of our community and the Division of Fire during the last fiscal year, and I remain humbled by the opportunity to serve.

The Division of Fire employs nearly 650 sworn and civilian personnel who work tirelessly to ensure that all of you — Henrico County residents and visitors — receive best-in-class emergency services and response times. We are grateful to serve, and we know that we cannot do this important work without you.

Thank you for being fantastic neighbors to the Division of Fire. Thank you for allowing us into your communities and your neighborhoods; thank you for allowing us into your schools, businesses, and homes; thank you for trusting us to provide for you and your loved ones during your most vulnerable moments.

Certainly, the COVID-19 health crisis presented us all with a collective and extended moment of vulnerability. But during that period of uncertainty, I was reminded often how fortunate we are in the Division of Fire. Your patience with us as we worked to navigate the uncertainties of COVID-19 was invaluable. And because of your steadfast support, we not only endured the challenges and complications of the pandemic; we maintained the service and response times you have come to expect.

What's more, is that the Division of Fire has emerged from the pandemic stronger and better prepared than we ever knew was possible. What we gained from this hopefully once-in-a-lifetime pandemic are experiences that no amount of training can teach. And though we are now a more capable community resource provider, we will not relent in our pursuit of continuous improvement. Our goal has always been, and remains, to exceed expectations.

Henrico County is a fantastic place to live, work, and play. I am grateful for the opportunity to contribute to this community as a servant-leader, and I thank you for trusting me to do so.

Respectfully submitted,

Alec Oughton
Fire Chief

Henrico County Fire Statistics



County Population

339,879*

*Henrico County 2022 - US Census Bureau Estimate



Workforce

638 Total = 606 Sworn + 32 Civilian



Fire Stations

22 and One Being Developed

Our Mission:

Henrico County Division of Fire is a community-driven, professional public safety and service organization that takes PRIDE in stewardship and innovation, while maintaining the public trust.

It is on the wall of every Fire Station in Henrico County!

Calls For Service-Incidents Reported

	Fire	EMS	Other**	Total
*FY2021-22	721	40,129	11,340	52,190
*FY2020-21	717	35,697	10,055	46,469
*FY2019-20	806	33,993	9,360	44,159
CY2018	734	35,953	11,364	48,050
CY2017	745	35,753	10,661	47,159

*FY2019-2020, FY2020-2021 and FY2021-2022 numbers are based on Fiscal Year; prior years are based on Calendar Year.

**OTHER includes calls such as overpressure explosions, overheating equipment, hazardous conditions, service calls, good intent calls, false alarms or false calls, severe weather and natural disaster, and specialized rescue type calls.

At its core, Henrico Fire is committed to operating with **PRIDE**.

Professionalism

Respect

Integrity

Dedication

Empathy



It is on every patch!

Fire Losses and Saves



A total of \$1,028,503,839 worth of property was placed at risk by fire in FY2021-2022. Although the County and its residents experienced \$9,025,424 worth of structural losses and \$3,665,824 worth of contents lost such as personal belongings, Henrico firefighters saved \$1,015,812,591 worth of that property.

	Fires	Structure Fires	Fatalities
*FY2021-22	721	207	4
*FY2020-21	715	232	1
*FY2019-20	803	294	1
CY2018	732	235	1
CY2017	741	237	6

***FY2019-20, FY2020-21 & FY2021-22: Numbers based on Fiscal Year.**



Henrico Fire has a goal to eliminate death and injury due to fire in Henrico County. Our Smoke Alarm Initiative is aimed at doing just that by ensuring every home in Henrico County has a working smoke alarm. With COVID restrictions lifting, requests for smoke alarm installations are increasing. If you need assistance ensuring your home is protected by a working smoke alarm, contact Henrico Fire at <https://henrico.us/services/smoke-alarm-assistance/>. We stand ready to assist you!

FY2021-22 Henrico Fire Smoke Alarm Initiative:

- 533** homes visited that had been identified as at risk for needing a smoke alarm.
- 282** homes received smoke alarm installations.
- 422** individual alarms installed to ensure adequate protection at homes.

HENRICO COUNTY MOVES FORWARD

Moving Through COVID

COVID has impacted all of our lives in different degrees. The uncertainty as we navigated uncharted territory was daunting, but we pulled together as One Community to vaccinate as many individuals as possible and we have emerged on the other side of COVID restrictions as One County! COVID mandates challenged Henrico Fire's engagement with the Community, but working together, we navigated through COVID restrictions and Henrico Fire is excited and thankful for re-engagement with the citizens of Henrico County!

We are One County. One Community.

New Apparatus

The Division of Fire places a priority on having state of the art apparatus to support the needs of Henrico County citizens. Basic Life Support ambulances have been added to our fleet to accommodate the increase in emergency medical call volume. The addition of BLS ambulances will allow paramedics to be more available for Advanced Life Support calls.



New Program

Henrico Fire recognizes the need for the reduction of youth violence in our Community. A new combined presentation by Fire & Police is available to citizens of Henrico County. Request a presentation at <https://henrico.us/services/youth-anti-violence-presentations/>.



So Much More Than Fire Trucks and Ambulances

Specialty Teams

Henrico Fire is an All-Hazard fire department, which means we must be ready for anything at any time. Our specialty teams train for technical rescue, marine operations, Haz-



Mat containment and mitigation, and drone deployment. One of Henrico Fire Trucks on scene stabilizing a vehicle (left) and the Maritime Response Team training on the James (right).



Community & Regional Partners

Scene safety is paramount for all individuals involved at an emergency scene. Henrico Fire depends on Community Partners during incidents such as motor vehicle accidents, bomb threats, suspicious packages, and various other types of emergency incidents. Henrico Police (right) assist with traffic control during an extrication incident. Scene safety for first responders, patients, and citizens is our foremost priority!

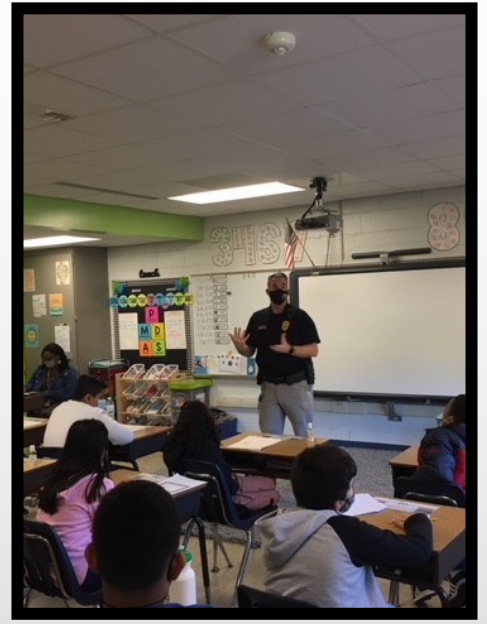


Henrico County has joined with Regional Partners in focusing on more frequent compatibility training with neighboring counties. This type of training allows for more effective operations during an emergency. Henrico Fire's Water Rescue Team training with Chesterfield, City of Richmond, and Hanover County at Osborne Landing (left).

Community Matters

Public Education

Community is at the heart of Henrico County Division of Fire! Now that COVID mandates have lifted, we are re-engaging with the Community in fire safety education and community events! We are seriously passionate about fire safety education and we are excited to be back in the Community with you!



Juneteenth

Henrico Fire helped celebrate Juneteenth at Dorey Park with a vendor fair, kids zone, food trucks, entertainment, and fireworks. Thank you for sharing the day with us!



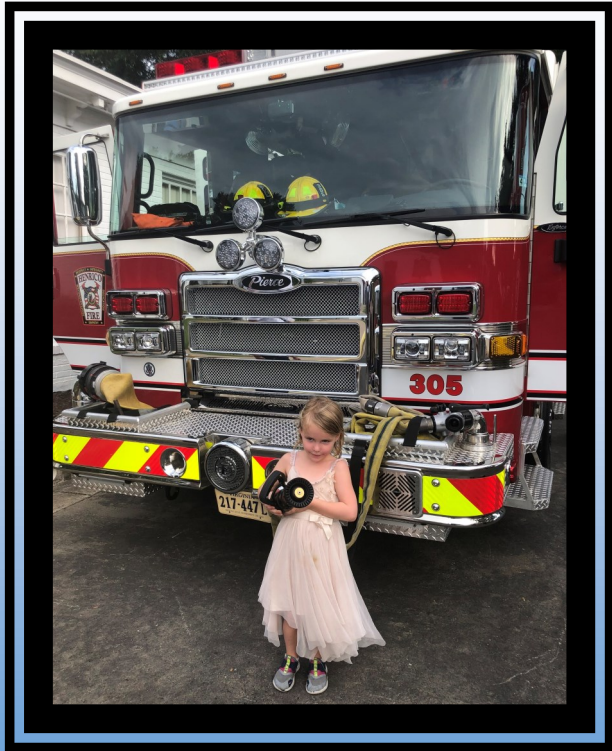
National Night Out

The 39th Annual National Night Out was a huge success for Henrico County! It is an annual event that promotes police-community partnership and neighborhood camaraderie.





Henrico County Division of Fire is grateful to be part of your Community. We are thankful for every interaction we have with each of you. We stand ready to serve you in your time of need and in community engagements! We are One County. One Community.



***Division of Fire
Contact Information***

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