

HOW DO I REPORT A VIOLATION?

If you are aware of a property in Henrico County that is in violation of this ordinance, please contact the Division of Community Maintenance. The Build Henrico website and phone hotline are available 24 hours per day. When you report a problem, you will be required to give your name and telephone number. This information is kept confidential and will not be released under any circumstances. It will be used only when County staff require additional information to investigate the case or to update you on the status of your concern. Visit <https://henrico.us/build> or scan the QR code on the back of this brochure to report a violation.



CONTACT US

Department of Community Revitalization
P.O. Box 90775
Henrico, VA 23273-0775



HENRICO COUNTY



PETS, STORAGE, FENCES & WALLS



For more information, scan this code
T: (804) 501-4757

Department of Community
Revitalization

DIVISION OF COMMUNITY MAINTENANCE

The Division works cooperatively with citizens through education, volunteer assistance, and communication to gain voluntary compliance with county codes to promote a healthier and safer environment. Our motto is “Service through communication and care.”

PURPOSE OF THIS BROCHURE

This brochure describes the County Code on:



- 1) Section 24-4420 - Pets
- 2) Section 24-4424 - Outside Storage
- 3) Section 24-5408 - Fences and Walls

DOMESTICATED ANIMALS

Henrico County Code Section 24-4420 allows only four adult pets per residence unless a Conditional Use Permit (“CUP”) is obtained. A CUP allows the keeping of four or more dogs, cats, pets, fowl, or domestic animals older than four months by the property’s occupants for non-commercial purposes. In agricultural districts, kennels must meet a distance setback requirement or obtain a CUP.

POULTRY

Up to six hens are permitted on private property within the county when an approved CUP is in place. Roosters are prohibited. CUP may be obtained for private kennels, farm animals, and poultry. Contact the Henrico County Planning Department at 501-4602 for an application and assistance with proper placement of exterior shelters.



OUTSIDE STORAGE

In all residential and agricultural districts, household appliances or furniture manufactured and sold for indoor use may not be placed outside. In addition, building materials may not be stored outside a fully enclosed building unless there is an active building permit on the property for construction activities.

FENCES and WALLS

Fences and walls shall be continuously and properly maintained in good repair by the owner of the property.

WHAT HAPPENS WHEN A VIOLATION IS OBSERVED?

A Community Maintenance Inspector will respond to a violation by contacting the property owner to explain the code and how to reach compliance. The inspector will make every effort to contact the property owner in person by leaving business cards, brochures, and notices at the property and/or following up by the U.S. mail. Voluntary compliance is the goal of our program.