

A blacksmith is shown working in a furnace. The furnace is filled with glowing orange and yellow flames. The blacksmith's hand is visible, holding a piece of metal that is being heated. The background is dark, and the overall scene is dramatic and industrial.

Forging the Future

Henrico County
2005-06
Annual Report

Honorable Board of Supervisors

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Above (top to bottom):
 Richard W. Glover, Chairman, Brookland District; James B. Donati, Jr., Vice Chairman, Varina District; David A. Kaechele, Three Chopt District; Patricia S. O'Bannon, Tuckahoe District; Frank J. Thornton, Fairfield District.

Message from the Manager

In a world that often is filled with shifting standards and trendy slogans, the meaning of a word like excellence can get diluted. Not so in Henrico.

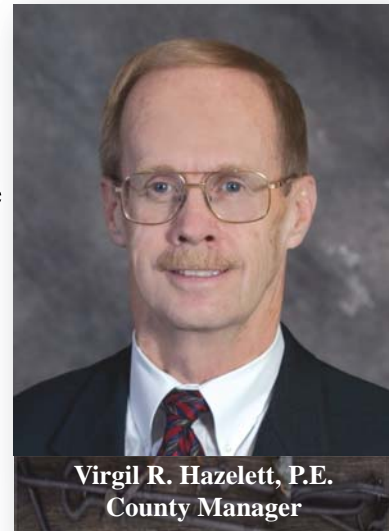
Here, excellence is more than an advertising gimmick or temporary pursuit. It is the product of rigorous planning and preparation, daily dedication and hard work. Excellence is real and solid, something that is built by strong hands and smart minds, forged and molded to benefit all Henrico residents.

Of course, the attainment of excellence is not an end in itself; after all, a road that leads to nowhere does little good. In Henrico County, staff strive daily for excellence with a distinct purpose in mind — the county's commitment to preserve and enhance our outstanding quality of life and to provide superior customer service to residents. And, aided by the leadership and foresight of our Board of Supervisors, we keep a steady gaze fixed on the future, forging plans to maintain excellence in the years ahead.

Excellence took many forms in 2005-06. Several new and enhanced recreation and library facilities opened, representing the completion of projects approved by residents in the 2000 bond referendum. A trio of major employers either relocated here or expanded their existing operations, bringing in hundreds of new jobs and highlighting Henrico's position as a leading destination for the world's top companies. A key planning tool, the 2026 Comprehensive Plan, was further developed. Numerous county departments and facilities — ranging from public safety to public utilities — earned top marks from accrediting agencies, affirming their professionalism and quality. New programs were implemented countywide, many of them garnering national recognition for their innovation.

And, as always, accountability to our taxpayers was paramount, as the Board reduced our already-low property tax rate even further, to 90 cents.

Henrico County remains committed to providing the best government possible to you, our residents. From our perspective, that is the true meaning of excellence.



Virgil R. Hazelett, P.E.
County Manager

Sincerely,

A handwritten signature in black ink that reads "Virgil R. Hazelett". The signature is written in a cursive, professional style.

Virgil R. Hazelett, P.E.
County Manager



Board of Supervisors

Henrico County comprises five magisterial districts: Brookland, Fairfield, Three Chopt, Tuckahoe and Varina. Each district elects one representative to the county's Board of Supervisors. The board appoints the county manager, who is the chief administrative officer, overseeing 35 agencies and the county's daily operations. In addition, the board appoints members to 40 local boards and commissions to ensure the best possible administration of the county.

Division of Police

Henrico's Division of Police has received top grades from the Commission on Accreditation of Law Enforcement Agencies (CALEA) for two decades, earning honors for its compliance with national standards and for serving as a model for law enforcement agencies nationwide. Last year CALEA raised its recognition to a new level, awarding Henrico Police with the elite international accreditation and "Flagship Agency" designation. The recognition means Police policies, procedures and standards set a "flagship" example for other law enforcement agencies; only 40 agencies, out of thousands evaluated, earned the international citation last year.

The Civil Disturbance Team (CDT) also gained national attention in FY 06 for its unique approach to civil disorder management. Instead of reacting to a situation once it has developed, the CDT works proactively to assess a threat by developing intelligence and gathering information about potential disturbances and the sites and groups involved. The CDT coordinates with a variety of law enforcement agencies, including the FBI, Virginia State Police and the terrorism task force. Comprised of 50 officers, the CDT responded last year to 12 incidents in Henrico and one request for mutual aid from another locality. The team also provided security during a presidential visit to Richmond.

Fiscal year 2006 saw Henrico Police crack a nationwide fraud ring. The Financial Crimes component

of the Investigative Unit and Uniform Operations joined forces to identify a California-based group responsible for more than 1,000 fraudulent transactions that generated some \$12 million in illegal funds. The investigation led to more than 30 arrests and the destruction of the fraud ring.

Division of Fire

Determined to further enhance its roster of top-quality personnel, the Division of Fire began a supplemental pay and special recruitment program for Advanced Life Support (ALS) staff.

Implemented at the outset of fiscal year 2006, the recruitment package replaced a flat-rate ALS supplement the county previously paid to personnel serving in a dual role as firefighters and ALS staff. The recruitment package — one of the nation's most aggressive — helped attract new personnel and retain others. Fire held two successful recruitment drives, hiring 30 exemplary ALS staff and retaining 15 to 20 others. The new package has made the division more competitive both regionally and nationally and is helping Henrico become a national leader in emergency medical services.

Residents of eastern Henrico benefited from new machinery and staff at Fire Station 3, one of the county's oldest. The division installed its 11th fire medic unit at the station, bringing in a new ambulance and equipment — an investment of \$250,000 — as well as nine additional personnel. The changes have enhanced emergency-call response times in the Highland Springs and Sandston areas.

The Division of Fire participated with several other metropolitan area localities in the regional Urban Area Security Initiative, sharing a \$6.5 million federal grant. Fire further enhanced its emergency response capabilities, acquiring two hazardous materials response vehicles valued at \$575,000. The division also has access to 100 portable radios to improve regional communications at large-scale events.



Henrico Police play an active role in the community, lending a hand to numerous events and organizations, including Special Olympics. Each year Police hold fundraisers and coordinate the torch run, which kicks off Special Olympics' athletic competition.

Planning Department

Henrico officials keep a firm eye fixed on the future, and one of the key tools helping them maintain a steady gaze is the 2026 Comprehensive Plan. The Planning Department continued work on the Comprehensive Plan (CP) in FY 06, making progress on the massive project that will chart the county's growth over the next 20 years.

The CP provides a detailed analysis of all aspects of county development, ranging from housing and parks and recreation to roads, infrastructure, employment and education. Planning's updated version of the CP will include four new components: fiscal analysis, design guidelines, public facilities and a utilities model. It will also feature a new major thoroughfare plan, with the county's first computerized transportation model.

Public input plays an important role in the development of the document. Planning laid the groundwork for a series of public meetings during FY 06 and also made available completed chapters of the plan for review and comment online at www.co.henrico.va.us/planning.

Meanwhile, the department moved ahead with work on a significant new development, West Broad Village. The 113-acre site was rezoned for urban mixed-use development, which combines residential and commercial uses in the same zone while encouraging pedestrian-friendly environments. West Broad Village will

feature more than one million square feet of retail and office space; 430 hotel rooms; nearly 900 residential units, including town houses and condominiums; and two high-rise office buildings.

As new development got under way in western Henrico, the redevelopment of an older commercial area — Willow Lawn — also took shape. The Planning Department reviewed development plans that ushered in a revival of the Shops at Willow Lawn, with façade and signage enhancements, the addition of restaurants and retail facilities, the redevelopment of adjacent retail properties and the ongoing development of high-quality condominiums on nearby properties.

Community Revitalization

The Department of Community Revitalization continued its work to enhance community development efforts in the county in fiscal year 2006, obtaining an expansion of the Henrico Enterprise Zone (HEZ).

A significant economic development tool, the HEZ encourages business and industry investment in older commercial corridors through a variety of state and county incentives, including real estate tax exemptions, rehabilitation grants and architectural assistance. First designated in 2003, the HEZ initially encompassed portions of West Broad Street and Nine Mile Road. The zone expanded in 2005.

The newest expansion adds portions of Staples Mill and Williamsburg

roads, Laburnum Avenue, Mechanicville Turnpike and Audubon Drive, increasing the acreage of the HEZ from 1,822 to 3,246.

One of the department's revitalization efforts earned special recognition from the National Association of Counties Achievement Award program. The Commercial Assistance Program works to facilitate rehabilitation of older, declining business areas by providing several enhancement activities, including preparation of commercial corridor plans; planning and coordination for infrastructure improvements; facilitation of rehabilitation grants; design assistance for building façade improvements; and the designation of Enterprise Zone corridors.

In personnel matters, Community Revitalization gained a new director in FY 06 as S. Mark Strickler took the department's reins, succeeding former director Jack R. "John" Marles. Strickler comes to Henrico after serving in a variety of planning positions with the Virginia Department of Transportation, Chesterfield County and the City of Richmond. He received bachelor's and master's degrees from Virginia Commonwealth University.

Economic Development

Henrico enjoyed a banner year for attracting new jobs in fiscal year 2006, thanks to the efforts of the Economic Development Authority (EDA) in completing three major projects.

LandAmerica, one of the world's leading providers of residential and commercial real estate transaction services, relocated its national headquarters and shared-resources operations to Innsbrook. The company moved some 900 employees into the 300,000 square-foot office space of the Highlands III facility, representing an investment of \$20 million. LandAmerica, which now operates more than 800 offices around the world, got its start in Henrico more than 80 years ago.

Another 900 jobs came to the county when Philip Morris USA decided to place its new research-and-development operation in Henrico. Located in a 245,000-square-foot building near Innsbrook, the new facility represents a \$10 million investment.

Wyeth Pharmaceuticals, makers of Chapstick, Dimetapp and other familiar health care products, announced a significant expansion to its eastern Henrico operation, creating another 85 jobs. The company is investing \$30 million and adding another production

line to its plant.

The three projects produced 1,885 of the 2,235 total new jobs in FY 06 — the most new jobs netted by EDA in five years.

Building Construction and Inspections

The newest edition of the Virginia Uniform Statewide Building Code — the Bible of the construction industry in the commonwealth — went into effect during fiscal year 2006. The Department of Building Construction and Inspections continued its outreach efforts, holding a series of classes to bring the area's residential contractors up to speed on the code's new requirements.

Coordinating with other area localities, Building Inspections staff led 18 classes dealing with code changes for building, plumbing, mechanical and electrical contractors. More than 2,000 participants attended the training sessions.

The steady pace of residential and commercial development in Henrico made FY 06 another busy year for the department's inspectors. Staff conducted 91,758 site inspections, nearly a 3 percent increase over the previous year.

In addition, Building Inspections granted 21,334 permits, valued at more than \$708 million, and issued 2,622 certificates of occupancy.

The Permit Center

The Permit Center continued its customer-oriented, groundbreaking work in fiscal year 2006, providing Henrico's general contractors and homeowners a streamlined, simplified process for the review, approval and issuance of residential-addition and accessory-structure building permits.

The center — which operates sites at both the Government Center and the Eastern Government Center

— combines the functions of Building Inspections, Planning, Public Works and Public Utilities, bringing together staff from the different agencies into a single location. Cutting-edge technology such as Geographic Information System, Tidemark System and the consolidation of all county maps further enhances the service provided to the public. Customers can often obtain an electrical, plumbing or simple building permit in one hour.

In FY 06, the Permit Center's west location served more than 15,300 walk-in and telephone customers, while the east location helped more than 6,200 customers.

Public Utilities

All of the water used in Henrico that travels to the county's sewer system — whether from business, industry or home — ultimately flows to Public Utilities' Water Reclama-

tion Facility (WRF) treated an average of 43 million gallons per day in FY 06).

With the expansion, the county facility also was required to meet lower limits of nitrogen — one of the principal pollutants currently affecting the Chesapeake Bay — released back into the James River. The WRF met the new nitrogen standard of 8 parts per million and is already preparing to further lower its nitrogen discharge in a few years, thus aiding bay recovery efforts.

Meanwhile, Public Utilities worked to reclaim another potential pollutant — electronic waste. The department's Solid Waste division held two electronic waste recycling events in FY 06, receiving more than 21,000 pounds of computer equipment, cell phones, fax machines and other electronic scrap. More than 300 residents participated in the events.

Also, the Keep Henrico Beautiful



Fire Station 3 received a fire medic unit — complete with a new ambulance, equipment and nine additional personnel — last year. The unit has enhanced services for residents in the Highland Springs and Sandston areas.

tion Facility (WRF). Of course, the county's steady growth, both residential and commercial, means a steadily increasing amount of water will make its way to the WRF for treatment. In fiscal year 2006, the facility significantly increased its capacity to "reclaim" the county's water.

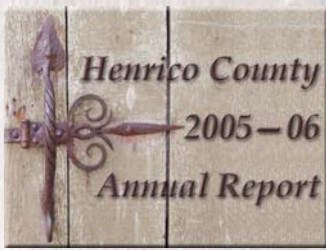
After meeting a bevy of regulatory requirements, the newly expanded facility received a certificate to operate from the Virginia Department of Environmental Quality, earning the state agency's approval to handle up to 75 million gallons per day (the

program earned statewide recognition for its volunteer litter-control effort, Because We Care. Scenic Virginia selected the county program for its "Best Local Anti-Litter Practices" award. Because We Care coordinates the efforts of nearly 80 volunteer groups, which work to remove litter from 44 roads, 16 parks, 13 schools and five communities in Henrico.

Public Works

In May 2004, inspections revealed significant structural problems with the





Hungary Road Bridge over North Run Creek, compromising the bridge's capacity to carry traffic. Public Works closed the bridge, which had provided a popular travel route for area residents, and began work to replace it.

The new Hungary Road Bridge reopened to traffic in June 2006. Designed with both form and function in mind, the bridge features a precast arch structure that employs three arches. With two 12-foot-wide lanes and ample shoulder space, the new bridge comfortably accommodates the 9,000 vehicles that cross it each day.

While replacing a bridge in one part of the county, Public Works was busy repairing a creek in another part of Henrico.

Little Westham Creek, which flows through the Westham, University Heights and Rollingwood neighborhoods on its way to Westhampton Lake, long had suffered from chronic bank erosion and nutrient run-off. Public Works partnered with area homeowners, neighborhood associations, Henrico Master Gardeners, the Chesapeake Bay Foundation, University of Richmond and community volunteers to restore the buffer of a 1.5-mile stretch of the creek. Henrico funded the purchase of more than 3,300 native trees, shrubs and grasses, prepared holes for planting and provided expertise to reconstruct the buffer.

Completed in June, the Little Westham Creek Stream Restoration Project will serve as a model of public, private and community-group cooperation for similar

projects in the future.

FY 06 also saw Public Works

complete the expansion of a busy half-mile section of Quioccasin Road near Blue Jay Lane. The road, which carries more than 19,000 vehicles each day, had previously shifted between two and three lanes, often bottlenecking traffic. The expanded portion of road boasts four lanes, a center turn lane and median and upgraded traffic signals, significantly improving the flow of traffic through the area.

County Attorney

Cable television commanded the attention of the County Attorney's Office for much of fiscal year 2006. Staff members were not watching the latest offerings from ESPN or Comedy Central, but rather were involved in a pair of massive projects — the renewal of the franchise with Comcast and the granting of a new franchise to Verizon.

A longtime provider of cable television to Henrico residents, Comcast's previous franchise agreement had been for 15 years; the new one was awarded for seven years. County Attorney staff spent several years working on the complex project, negotiating the various terms and conditions of the agreement. The undertaking also involved a comprehensive rewrite of the county ordinance on cable television, which also provides for the

regulation of cable operators.

Complicating negotiations with Comcast was the Virginia General Assembly, which was developing legislation to promote competition in the cable market. The legislation makes it easier for companies to strike franchise agreements with localities, reducing an 18-month process to as little as 45 days. The legislation also helped telecommunication giant Verizon come on the scene and initiate plans to offer cable television to Henrico residents.

While working to renew Comcast's franchise, County Attorney staff simultaneously developed a new franchise for Verizon. The agreement requires the company to provide cable services to at least 65 percent of county homes within seven years; Verizon currently is laying fiber optic line in some Henrico neighborhoods and plans to begin offering cable television by the end of 2006.

In addition to the cable negotiations, the office worked to create the Reynolds Crossing Community Development Authority (CDA). The CDA provides a legal and financing structure to facilitate the Reynolds Crossing project, helping developers obtain better financing rates and other benefits to speed the project. Staff spent close to 12 months creating the

CDA, which will boost development of Reynolds Crossing — a mixed retail, office and commercial project located on 71 acres near the intersection of Broad Street, Glenside Road and Interstate 64.

General Registrar

Henrico voters touched the future in fiscal year 2006 as the Voter Registration and Elections Office, home to Henrico's general registrar, conducted the county's first elections employing new touch-screen voting technology.

The WINvote machines — wireless, stand-alone "ballot stations" that have a 15-inch monitor, weigh about nine pounds and resemble a laptop computer — made their first appearance in November's gubernatorial election. Replacing the long-serving punch card voting system, the machines simplify the voting process and significantly reduce the likelihood of user error. And they all but eliminate the role of paper in elections, allowing citizens to review and cast ballots electronically into a secure, hacker-proof database.

Of course, any change to the voting process can create questions and concerns among the voting public. To ameliorate any anxiety about the new technology and introduce the WINvote machines to Henrico voters, the General Registrar conducted an extensive public information campaign, unveiling the machines in dozens of meetings throughout the community and making them available to voters in the office as well. In addition, the General Registrar coordinated with Public Relations & Media Services to produce instructional programming that aired on the county television station, HCTV-17.

By the time the November general election arrived, Henrico's voters were prepared for the new voting technology. The machines worked flawlessly and proved popular with voters. Despite a solid 54 percent turnout, citizens moved quickly and efficiently through Henrico's 91 polling stations, where more than 500 touch-screen machines were deployed. Mandated by the Help America Vote Act of 2002, the new voting technology cost \$2.9 million; Henrico paid \$850,000, with the federal government covering the rest.

General District Court

The continuing steady growth of Henrico's population means more vehicles are traveling the county's roadways. It also means more traffic violations occurred in fiscal year 2005, which helped produce



Henrico voters traded in their punch cards for touch-screen voting machines last year. More than 500 machines were deployed at the county's 91 polling stations for the general election in November.



Many residents of the James River Juvenile Detention Center are getting their first exposure to horticulture, with the help of the recently opened Charles Walker Greenhouse.



a record caseload for General District Court.

More than 118,000 new cases were filed in District Court last year, an increase of nearly 6 percent from the previous year. Traffic cases grew by almost 8 percent; criminal cases rose by more than 12 percent; felonies, 13 percent; misdemeanors, more than 10 percent; and civil cases increased as well. Only five Virginia localities handled a heavier caseload last year than Henrico's District Court.

The court also experienced a change in leadership as Judge John Marshall began a two-year term as chief judge. Marshall will oversee the court's daily operations, serving as its chief administrative officer and holding supervisory authority over the magistrate's office as well. Marshall joined the District Court bench in 2005.

Circuit Court

The Henrico Circuit Court is the 14th Judicial Circuit Court in Virginia and is the trial court of general jurisdiction. Five full-time judges serve on the court's bench. Henrico's Circuit Court remains one of Virginia's busiest. In 2004, the journal "Judiciary's Year in Review" ranked the court first statewide for criminal cases commenced.

The Circuit Court has authority to try a full range of cases, both civil and criminal, jury and non-jury. Civil cases include a wide variety of business disputes, personal injury and domestic relations cases.

The court is organized into three divisions: criminal, civil and chancery.

The Criminal Division handles all felony cases as well as misdemeanor appeals from the General District Court and Juvenile and Domestic Relations Court. The Law Division handles writs, garnishments and money and contract disputes. Circuit Court has exclusive original jurisdiction for all law cases exceeding \$15,000. The Chancery Division handles equity suits, or those claims seeking judgment for something other than money, including divorce proceedings, property disputes, adoption proceedings and name changes. It also handles appeals from Juvenile and Domestic Relations Court, primarily regarding support, custody and visitation issues.

Clerk of the Circuit Court

The Clerk of the Circuit Court neared completion of a multi-year project during fiscal year 2006 that will help tell an important chapter of Henrico County's history. The office has created digital copies of the majority of the county's land records — deeds, deeds of trust, easements, wills with property records — some dating as far back as 1800.

The business community and others can view the electronic records through 18 public-access computer terminals in the Clerk's office, while county agencies such as Real Property and Finance can access them online directly from their offices. Ultimately, the electronic land records will feature more than six million documents and images, many of which would otherwise be lost due to age and deterioration.

An elected constitutional officer, the Clerk serves as the administrative officer of the Circuit Court, is the register of deeds and acts as probate judge. The Clerk maintains and administers the files in felony cases; claims exceeding \$15,000; equity matters including adoptions, divorces and disputes regarding wills, estates and property; and misdemeanor appeals and civil appeals from General District Court. In addition, the Clerk issues marriage licenses, notary certificates and permits for concealed handguns.

Commonwealth's Attorney

The Commonwealth's Attorney's Office successfully prosecuted a number of high-profile cases in fiscal year 2006, including the first gang-related case in Henrico under Virginia's six-year-old criminal street gang statute.

Assistant Commonwealth's Attorney Kerry Wortzel headed the multi-defendant case, in which several defendants were convicted of malicious wounding and criminal street-gang participation for attacks on two Henrico teenagers. Four of the defendants received active prison terms ranging from five to eight years.

In March, the office wrapped up a double-murder case when Antonio Marco Herrera pleaded guilty for the 2003 slaying of two men in the

London Towne Apartments. Commonwealth's Attorney Wade Kizer argued for — and received — a double life sentence for the defendant.

In a case that could have provided inspiration for any number of television crime dramas, the application of some 21st-century technology helped the office crack an unsolved murder dating back nearly three decades.

DNA samples were left at the scene in January 1977 when a pizza parlor manager was attacked and killed at his restaurant on West Broad Street. At that time, investigators lacked the analytical means to evaluate the evidence. Time and technology caught up

with the defendant, however; police arrested him after a DNA sample taken in 2004 matched blood at the scene of the 1977 crime. Deputy Commonwealth's Attorney Mike Gerrard successfully prosecuted the case, with a jury recommending a life sentence for the 61-year-old defendant. The case represents the oldest database hit on a DNA sample in Virginia to date.

Sheriff's Office

Long recognized for its exemplary operations, the Sheriff's Office earned additional validation in fiscal year 2006 as Jails West and East received accreditation from the American Correctional Association, the first time the office had sought the recognition from the organization.

The two jails met 90 percent of more than 450 standards, including food service, medical and inmate health program, security, fire safety and staff training. Obtaining accreditation from the American Correctional Association is a rigorous process — Henrico's Sheriff's Office is now one of only 300 in the nation and 13 in Virginia to earn the recognition.

The popularity of the Sheriff's Office with filmmakers continued to grow in FY 06. Jail West was home to a celebrity visitor for several weeks in February, when acclaimed independent film and television show director Morgan Spurlock moved in to film an episode of his "30 Days" program for the FX Network.

Spurlock wanted to reveal the nature of life behind bars for his reality/documentary show, so he became an inmate for a month, spending the entire time in jail — rooming, living, eating and working with other prisoners. Jail staff treated Spurlock no differently than the other inmates, as camera



crews trailed him while he worked shifts in the kitchen and canteen, participated in recreation activities and even served a weekend stint in solitary confinement. Spurlock said the show, which aired in August, was a “life-changing experience.”

Also last year, the Sheriff’s Office played a key role in the implementation of Project Lifesaver. A joint effort involving the divisions of Fire and Police as well as the Sheriff, Project Lifesaver features an electronic tracking system designed to quickly locate individuals suffering from Alzheimer’s disease, autism or other dementia-related disorders who may have wandered away from their homes or caregivers. Seven individuals were participating in the unique project at year’s end, providing an additional safety net — and peace of mind — for their families.

Community Corrections

The staff of the Community Corrections Program managed another heavy workload in fiscal year 2006, setting records for probation and pretrial cases as well as individual caseloads.

Probation officers opened a record 1,545 new cases last year, continuing a trend of an increasing number of adult offenders sentenced to probation to complete court-ordered requirements, such as programs for domestic violence and substance abuse. Also, courts placed a record 1,009 pretrial defendants under Community Corrections’ supervision. The new cases meant staff carried a record caseload last year — an average of 120-130 probations or 60-70 pretrial defendants per member.

In addition to the daunting caseload, Community Corrections staff were busy implementing national best-practice models in their work with offenders.

The two-to-three-year process got under way with significant training for probation and pretrial officers in motivational interviewing and evidence-based practices. Employing a more scientific approach to reducing recidivism

in offenders, the strategies follow specific models for interviewing and interacting with offenders. Through the new techniques, staff aim to bring about a behavioral change in offenders, encouraging them to find motivation for change within themselves. The ultimate aim of the effort is to attack the source of recidivism, thereby reducing crime.

Juvenile and Domestic Relations Court

Confronting a significant increase in its caseload — nearly 16 percent more than the previous year, or an additional 2,500 cases — Henrico Juvenile and Domestic Relations Court received some assistance in fiscal year 2006 from the Virginia General Assembly. The state legislature granted the court a new judgeship, its first since 2000, expanding the court to five judges. The new position was filled by Richard Wallerstein, who began service on the bench at the outset of the 2007 fiscal year.

With an additional judgeship comes additional space requirements, and a temporary fifth courtroom was completed to fill this need. Planning is under way for a permanent, two-courtroom addition to the Juvenile and Domestic Relations court facility. The \$2.7 million project set a targeted completion date of May 2008.

In personnel matters, Chief Judge A. Elisabeth Oxenham announced her retirement during FY 06. The General Assembly appointed Margaret Deglau to take her seat on the bench.

Juvenile Probation

Much of the work done by Juvenile Probation involves young people facing difficult situations, making mistakes and struggling to find their place in the community. But the department sees a number of success stories as well.

Those stories were shared at the



The new Deep Run Recreation Center is Henrico’s largest, featuring a gym, conference room and other amenities in its 23,000 square feet of space.

third annual Stepping Stones award program in May, when probation officers, Juvenile Court judges, foster care workers and other county officials honored six young people who had successfully completed their probation or foster care plans — making “stepping stones out of stumbling blocks” in the process.

The six honorees received more than \$2,700 in savings bonds for their education and career-development plans. Juvenile Probation presented the program with the help of several agencies, including Social Services, James River Juvenile Detention, Juvenile and Domestic Relations Court and Community Corrections. Henrico County Community Partners, Inc. sponsored the event.

During FY 06, Juvenile Probation’s intake officers processed more than 8,000 complaints, including juvenile charges and domestic relations issues. The department supervised more than 700 juveniles on probation and 90 on parole. Some 1,000 young people were referred to the Shoplifters Program, Court Alternative Program, Community Service Program and related services.

Meanwhile, funding from the Virginia Juvenile Community Crime

Control Act provided services for more than 800 juveniles and their families. Programs included anger management, parenting groups, day treatment, home-based services, electronic monitoring and detention outreach. The Truancy Committee staffed more than 200 cases in FY 06, providing recommendations to the court on truant and runaway youths.

Juvenile Detention

Confronting a need to reduce overcrowding in its 20-bed facility, Juvenile Detention implemented the Local Outreach Program in FY 06. The county-funded program places nonviolent offenders on a regimen of face-to-face contact with staff as well as electronic monitoring through GPS satellite tracking. With 19 juveniles assigned to the Local Outreach effort last year, the home reduced the number of young people housed in its facility by 30 percent.

While successfully implementing one new program, Juvenile Detention was undergoing a thorough review of some 400 other standards, services and programs it operates. The Virginia Department of Juvenile Justice conducted a three-year audit in April, examining hundreds of standards

including conditions of confinement, processing and treatment of juveniles, staff interaction with juveniles, documentation and quality of facilities. The state agency gave high grades to Juvenile Detention’s entire operation, especially with regard to the quality of its physical facilities and staff interaction with youth.

Juvenile Detention marked its 26th year on another successful note: it completed the year without any escapes or serious injury to juveniles or staff, continuing its well-established record of maintaining a safe,

Demographics

Population	293,382
Land area (square miles).....	244.06
Total housing units	123,457
Assessed value of taxable land and improvements	\$29,083,253,400
Public schools	66
Public school enrollment.....	47,071
Roads (linear miles)	1,279.35
Roads (lane miles).....	3,224.57
Voting precincts.....	91
Total registered voters.....	174,116

secure facility for both staff and detainees.

James River Juvenile Detention

Surpassing standards of excellence and establishing new programs were common themes for Henrico's juvenile centers over the past year. The county's other facility, James River Juvenile Detention Center (JRJDC), received three-year certification from the Virginia Department of Juvenile Justice for meeting hundreds of standards in its residential and post-disposition programs.

Standards covered in the review process — which benefits the safety of the young people housed in the facility — included hiring and training of staff, security and control, fire, sanitation inspection and education. FY 06 was the first year of independent standards for the post-disposition program, a community-based program in which staff work individually with juveniles who then go outside for jobs, additional services and programs.

Center residents began honing their green thumbs in March when the Charles Walker Greenhouse opened on the JRJDC campus. Named in memory of a favorite staff member who died unexpectedly in 2005, the greenhouse was designed and built by staff and juveniles participating in the post-disposition program. Complementing the greenhouse, the center incorporated a horticulture program in its science curriculum, teaching residents the science and art of growing and maintaining a variety of plants.

The greenhouse and horticulture program proved immediately popular with the young people, who began planting flowers and herbs in April and enjoyed the first blooms in June. The chance to grow and tend the plants was a first-time experience for many of the program's participants.

Residents renewed their acting skills in December when they planned and produced the center's fourth annual Christmas play, a JRJDC version

of "The Grinch Who Stole Christmas." In the spring, attention turned from the stage to the runway as residents held a fashion show, modeling tuxedos, gowns and other outfits donated by community businesses. More than 50 young people volunteered for the events, which are designed to boost their self-image and help them catch a glimpse of their own talents and capabilities.

Finance

County officials continuously seek ways to further enhance Henrico's quality of life, and residents have always played an important role in the process.

In 2000 and 2005, officials developed an array of capital projects to address the county's growing population and infrastructure needs. Residents showed their support of the projects — new schools, roads, parks and fire stations prominent among them — by voting decisively to fund them in a pair of general obligation bond referenda. The voter-approved funding totaled \$586.3 million.

During fiscal year 2006, the Department of Finance continued its multi-year plan to phase in these



Tuckahoe Area Library features 110 public-access computers, wireless capabilities, a café and dedicated rooms for children's and teenagers' programs.

bonds. The county has issued the general obligation bonds five times and has received the triple-A rating — the highest possible — from the nation's leading bond-rating agencies each time. The exemplary rating offers good news for Henrico residents: it allows the county to repay the bonds at the lowest borrowing cost available in the municipal bond market, saving significant amounts of taxpayer dollars; and it reflects a high level of confidence in the county's fiscal policies and management.

Finance continued its decades-long standard of excellence in FY 06, again earning top honors from an international association. The Government Finance Officers Association recognized the department with awards for outstanding financial reporting and budget presentation — the 25th and 17th consecutive years, respectively, that Finance has garnered the honors.

Information Technology

Henrico County generates and handles a lot of data — all told, some seven terabytes-worth (that's seven trillion bytes) each month. All that information needs a place to stay. Previously, each county agency man-

aged its own data storage requirements, often with individual personal computers, but that strategy became impractical for larger agencies with hundreds of staff and personal computers.

In fiscal year 2006, Information Technology (IT) began installing new storage array technology — some 15 to 20 servers — to give the larger agencies a central repository for their key documents and applications. The storage technology allows easier and faster retrieval of data and is the first step of IT's plan to establish a data disaster-recovery site for the county.

Meanwhile, Henrico's filing cabinets continued to disappear as IT maintained an ongoing effort to reduce the county's reliance on paper. Through document imaging and backfile conversions — using a scanner to convert a paper document to a digital image — the department is replacing entire rooms

of bulky, metal filing cabinets with electronic ones. The change greatly enhances the process of researching and retrieving documents, while improving document security as well.

Also in FY 06, IT worked to boost the resilience of the county's computer network. The agency upgraded the network's redundancy, laying additional fiber between the main administration complex and Training Center while also installing more robust hardware at key points in the network. The improved redundancy will significantly reduce potential network downtime, thus boosting its quality and efficiency.

Libraries

Henrico Libraries was poised to add a shining new jewel to its crown in fiscal year 2006 as the Tuckahoe Area Library neared completion.

The 53,000-square-foot facility (with the ability to expand to 75,000 square feet) boasts an impressive array of features: a 16-unit computer lab; more than 110 public-access computers; wireless capabilities; a drive-through book return and pick-up window; a public meeting room for 120 people;





a conference room and group study rooms; dedicated rooms for children's and teenagers' programs; a café; and a 175,000-item collection including books, DVDs, audiotapes and periodicals.

Henrico voters approved funding for the \$15 million project in the 2000 bond referendum.

Libraries received a National Association of Counties Achievement Award for "BookLinks," a unique outreach program designed to strengthen reading skills and appreciation at a county elementary school. Libraries' staff adopted the third grade at Laburnum Elementary, where participating students received free books and enjoyed a variety of literacy-based projects designed to motivate them about books and reading.

Patrons began enjoying another high-tech service in fiscal year 2006 as Libraries implemented eAudio, an online service that allows customers to download audio books to their portable listening device. Designed to enhance both selection and convenience — patrons don't have to worry about a certain book being checked out or having to return it on time — eAudio currently has more than 1,300 titles available.

Schools

Long enjoying a national reputation for its groundbreaking programs, Henrico County Public Schools set another standard last year when it again received the "Best 100 Communities for Music Education America" designation.

Based on surveys conducted by the American Music Conference, Music Teachers National Association, VH1 Save the Music Foundation and other

music-education organizations, the designation highlights the excellence of Henrico's music teachers and diverse programs. Fiscal year 2006 marked the seventh consecutive year the school system has earned the designation, making it the only school division in the United States to attain that level of recognition.

Schools continued developing cutting-edge programs in FY 06, receiving honors from the National Association of Counties Achievement Award program for three of them.

The ESL (English as a Second Language) Welcome Center is designed to ease the registration process for both immigrant families and school system administration. Centrally located at Tucker High School, the center brings together multilingual staff, parents and students from throughout the county. The ESL Welcome Center gathers information on a student's English proficiency, prior academic record, immunization and other standard enrollment data and sends it directly to the student's school. The center also maintains a variety of resources to help parents, including translation services, health care and adult education.

S.P.A.C.E., Students Participating

Actively in County Education, created a countywide student legislative body. The 150 student representatives — from all county high schools — participate in four meetings annually, identifying and taking action on issues related to their schools and community. Student representatives hold discussions with Schools' elected officials and administrators and work to find solution to concerns of the student bodies they represent.

Another award-winning program implemented last year was designed to prepare Henrico students for potential driving emergencies. The Crash Avoidance Range teaches students several important skills, including skid detection and recovery, off-road recovery and braking distance. Led by specially trained Schools driver-education teachers and Henrico Police, the Crash Avoidance Range is only available to Henrico County students.

Recreation and Parks

Henrico's well-stocked roster of top-quality recreation facilities got even deeper during FY 06 as county officials cut ceremonial ribbons on three new or refurbished facilities: Walkerton Tavern, Deep Run Recreation Center and Osborne Park.

Walkerton Tavern, which is listed on the National Register of Historic Places, has been a Mountain Road focal point since the early 19th century. Before its purchase by the county in 1995, the structure had previously served as a community economic and political center, a Civil War field hospital and a private home. A popular site for receptions, social events, classes and activities, Walkerton underwent a \$3.1 million facelift, receiving a new brick walkway, gazebo, outbuildings and additional enhancements to its structure and grounds. The 21st-century version of the facility will renew its legacy as a cultural and historic landmark for the county.

Just one day after Walkerton reopened to the public, nearly 1,000 residents helped county officials christen the \$5.4 million Deep Run Recreation Center. Unlike other county recreation centers, Deep Run was constructed new from the ground up. The 23,000-square-foot facility — Henrico's largest recreation center — contains Recreation and Parks' first gymnasium capable of accommodating a variety of athletic activities and classes. High-lights include a conference room, ballroom, meeting rooms, special-events kitchen and additional space for preschool programs.

Meanwhile, Henrico's first park on the James River opened to rave reviews. The \$2.1 million Osborne Park, situated on 26 acres in eastern Henrico, takes advantage of a picturesque setting to offer a variety of recreational opportunities in the midst of the river's natural scenery and wildlife. Designed to showcase the James, the park features riverfront wooded trails and views as well as paved paths, a fishing pier, playgrounds, an outdoor hearth, grills and sheltered picnic areas. Although it opened to visitors late in 2005, Osborne Park made its official public debut in June.

Henrico residents had a large hand in the development of the county's newest recreation facilities: voters approved funding for each project in the 2000 bond referendum.

Financial Resources & Requirements for Fiscal Year 2005-06 (A)

General Resources: (A)	2005-06 (B)	2004-05	Difference
Current Property Taxes	\$315,282,131	\$284,217,911	\$31,064,220
Local Sales Tax	53,701,789	50,212,221	3,489,568
Business and Professional Licenses	28,550,617	25,510,344	3,040,273
Other Local Revenue	77,227,117	77,347,775	(120,658)
Total Local Revenue	\$474,761,654	\$437,288,251	\$37,473,403
State and Federal Sources	271,724,735	277,274,096	(5,549,361)
Total Revenue	\$746,486,389	\$714,562,347	\$31,924,042
Net Transfers/Adjustments to Fund Balances (C)	(72,249,050)	(66,212,951)	(6,036,099)
Total Resources	\$674,237,339	\$648,349,396	\$25,887,943
General Requirements: (A)	2005-06 (B)	2004-05	Difference
General Government (D)	\$166,483,732	\$168,233,348	\$(1,749,616)
School Operating	335,617,948	322,777,105	12,840,843
Public Safety	129,946,716	120,126,158	9,820,558
Debt Service (E)	42,188,943	37,212,785	4,976,158
Total Requirements	\$674,237,339	\$648,349,396	\$25,887,943

Notes:

- (A) Includes both General and Debt Service Funds. FY2004-05 amounts reflect audited actuals.
- (B) Figures are preclosing for FY2005-06.
- (C) Includes \$28,049,053 to Capital Projects Fund in FY2005-06.
- (D) Includes encumbrances totalling \$8,417,070.
- (E) Amounts include both General Government and School Debt Service Requirements.

Public Relations & Media Services

Public Relations personnel conducted a number of countywide public information campaigns in fiscal year 2006. Working closely with the Voter Registration and Elections Office, staff developed a comprehensive campaign to let Henrico voters know about a key change at their polling sites — the implementation of touch-screen voting machines.

The campaign featured news releases, public service announcements, informational brochures and other printed and graphic materials, as well as special instructional programming prepared for broadcast on HCTV. When the machines were unveiled for the 2005 gubernatorial election, Henrico voters were prepared — the touch-screen technology worked flawlessly countywide, and lines at polling sites moved quickly and efficiently.

Other public campaigns featured information about the county's relief efforts for Hurricane Katrina victims; the relocation of the Henrico Federal Credit Union; and the rebranding of HCTV, which shifted from channel 37 to 17.

The broadcast arm of the Public Relations & Media Services (PR&MS) operation, HCTV-17, stayed in high gear in FY 06, producing 30 original, full-length programs on a wide-ranging slate of topics. The shows — available to Comcast cable television subscribers in Henrico — covered an array of subjects dealing with county people, places, programs, services and history. Programs ranged from a new look at Henrico's notorious unsolved crimes and histories of county bridges to gardening and exercise tips, disaster preparation and Richmond International Raceway.

HCTV expanded its programming in FY 06, airing four different programs each week. And it enlisted the aid of the TV Guide Channel, which began running the station's program schedules. Shows also went live on the World Wide Web, as PR&MS made streaming video of select programs available online at www.co.henrico.va.us/pr.

The department's work did not go unnoticed last year. PR&MS claimed 34 awards at state, national and international competitions.

Serving as the county's primary point of contact for external audiences, PR&MS responded to numerous requests for assistance from the media and general public. In FY 06, staff answered nearly 8,700 inquiries from the public and made almost 9,700 contacts with local media.



HCTV-17 produces a variety of original programs about Henrico history, community events and other topics. It also produces awards: the station received a number of honors at international and national competitions last year.

General Services

Some two-and-half years of negotiations came to a close for General Services in fiscal year 2006 as the agency completed work on a major project that will affect many Henrico homes: the awarding of cable television franchises for Comcast and Verizon.

Long a provider of cable television services in Henrico, Comcast's 15-year franchise had expired in November; it was renewed for seven years. Telecommunications company Verizon, a new player in the cable TV market in central Virginia, was awarded a franchise for 15 years and expects to begin offering service in Henrico before the end of the year. General Services negotiated dozens of provisions and terms for the franchise agreements, such as numerous customer-service requirements, including local phone numbers for service calls and county locations to conduct business; upgraded delivery of public, education and government channels; free cable service, including digital converters, for public schools and local government; emergency alert system; and franchise fees.

The rapid rise of fossil fuel costs, soaring temperatures and other energy-related concerns remained fixtures in national headlines for much of the past year. To bring attention to energy-use habits at home, work and

play and offer ideas to improve them, General Services' Energy Management Program held Henrico's first energy fair in FY 06. Designed to encourage individuals to reduce the amount of energy they use, the fair — held at both county government centers — featured representatives from more than 20 government agencies and private businesses. The fair also honored students from four Henrico middle schools, highlighting their prize-winning, energy-conservation projects. More than 600 students, county employees and others participated in the two events.

General Services also oversaw the completion of several major construction projects, notably the Tuckahoe Area Library, Deep Run Recreation Center and Walkerton Tavern. The \$15 million, 53,000-square-foot Tuckahoe Library features more than 110 public-access computers; a drive-through window for book returns and pickups; wireless capabilities; and a café. Boasting 23,000 square feet, Deep Run is now Henrico's largest recreation center. The \$5.4 million facility includes a gym, conference room, ballroom and special-events kitchen. Listed on the National Register of Historic Places, Walkerton Tavern received a new brick walkway, gazebo, outbuildings and other enhancements

as part of a \$3.1 million renovation project.

Capital Area Training Consortium

To help spread the word about the workforce services it provides to youth, adults, dislocated workers and employers in its seven-county service area, the Capital Area Training Consortium (CATC) teamed with Public Relations & Media Services to produce a unique program about its mission and resources.

"Going to Work" highlights the various services CATC offers — such as resume' development, career planning and worker retraining — and shows regular people participating in the agency's programs and benefiting from its expertise. The program aired not only in Henrico but throughout CATC's service area in the metropolitan region; the agency also uses the show in its orientation process. "Going to Work" proved both popular and effective, as CATC noted an increase in customers following the program's broadcasts.

Fiscal year 2006 also found CATC readying for significant changes in the region's workforce brought about by the U.S. Department of Defense's Base Realignment and Closure (BRAC) process. Unlike some parts of Virginia and the country, BRAC brought good news to the CATC service area: Fort Lee, the U.S. Army's quartermaster center, will gain more than 7,300 military and civilian positions. In addition, another 4,400 non-government support and service-industry jobs could follow the base's expansion.

CATC began preparing for this pending influx of people, businesses and services — and the significant workforce-development opportunities they represent. The agency started work on a special Web site to address the unique needs of this incoming workforce. Developed in consultation with the Crater and Richmond Workforce Investment boards, chambers of commerce and other partners throughout CATC's service area, the interactive Web site will provide an array of employment information tailored to the specific needs of individuals brought into central Virginia through the BRAC process. The site will come online



later this year.

Real Property

As Henrico continues its mission to enhance services for its growing population, the county requires additional land for new infrastructure. The Real Property Department again addressed these needs in fiscal year 2006.

Staff completed contracts for western and eastern area elementary school sites. The western site, a 29-acre property, is located near the intersection of Pouncey Tract Road and Bacova Drive; the 18.7-acre eastern site is located at the intersection of Laburnum Avenue and Harvie Road. Henrico voters approved funding for the projects in the 2005 bond referendum.

The department renewed a six-year lease for the Department of General Services' office and warehouse space at North Run, negotiating a rent reduction that will save the county more than \$50,000 in the first year of the lease. Staff negotiating skills were also on display with the lease

Program. The new office gives the program 45 percent more space at only a slight increase in annual cost.

Real Property also acquired land for an eastern recreation center. The 17.8-acre site, located along Laburnum Avenue south of Harvie Road, was purchased for just under \$1 million. Voters approved funding the \$9 million recreation center in the 2005 bond referendum.

In addition, Real Property worked to obtain easements and rights-of-way for several significant projects, including the John Rolfe Parkway. Coordinating with Public Works, the department has reached agreement with nearly 90 percent of the property owners involved in Phase I of the project and more than three-fourths of those affected by Phase II. Easements also were obtained for the Sunnybrook Road and Howard Road drainage projects and the Fairfield Woods flood mitigation project.

Real Property acquired sites and easements for several water and sewer rehabilitation projects, including seven acres for an upgrade to the Keeton Road Pump Station and an easement for a new 16-inch water line on Laburnum Avenue.

Internal Audit

The Office of Internal Audit maintained its mission to ensure governmental accountability and proper use of the taxpayer's dollar during the 2006 fiscal year. The office examined controls over access to county computer resources — a significant issue, considering that Henrico general government has nearly 5,000 computer users. Terminated employees were not always removed from computer access in an expedient manner, Internal Audit found; the office recommended enhancements to ensure their more timely removal from the system.

Also in FY 06, Internal Audit reviewed more than \$25 million of revenue collected for business license taxes. The office determined that some county agencies should take a more aggressive approach when dealing with the



Henrico's steady growth requires quality infrastructure to sustain it. In FY 06, the newly expanded Water Reclamation Facility received approval to treat up to 75 million gallons per day; currently, the facility handles an average of 43 million gallons per day.

state, which collects sales taxes and distributes 1 percent back to Henrico. Internal Audit suggested to some agencies the need to analyze reports from the state more closely to ensure the county receives its proper portion of sales tax. In addition, Internal Audit recommended new billing and license systems to better serve customers and separate incompatible duties within the new systems.

Human Resources

Henrico County further enhanced its position as one of the nation's top employers in fiscal year 2006, thanks in large part to the efforts of the Human Resources Department (HR). Henrico's long-standing reputation as a stable employer — key to attraction and retention efforts — was reinforced by an employee-turnover rate of approximately 9 percent, making FY 06 the 19th straight year the county maintained a single-digit turnover rate.

Human Resources' jobs Web site, www.henricojobs.com, proved popular again as the county received more than 25,000 applications online. Henrico selected only the top 2 percent of applicants for full-time employment.

In addition to its award-winning leadership development and succession management programs, HR continued its ongoing efforts to encourage professional development among employees. Noteworthy among these was the Intellectual Capital Series, which used panel discussions and leadership book clubs to facilitate the knowledge-sharing process and also included special training sessions with the county manager.

Human Resources' work again earned recognition from the National Association of Counties Achievement Award Program. The agency received

two awards, including one for the Intellectual Capital Series, giving it an unprecedented 37 NACo awards over the past 20 consecutive years.

Mental Health and Retardation Services

Through Hermitage Enterprises, a program of Henrico Area Mental Health and Retardation Services (MH/MR), dozens of adults with mental disabilities receive vocational training, life-skills support and employment with a variety of local businesses.

In 2003, MH/MR staff formed an Employer Advisory Council to get a better idea of the personnel needs of local companies and to help build an employment community for county residents with disabilities. The collaboration of the council and MH/MR staff led to an expansion in the number of companies employing Henrico residents. To celebrate the successful effort, MH/MR held an awards banquet in FY 06, honoring 21 businesses that employed more than 60 residents with disabilities.

MH/MR redesigned access to its mental health and substance abuse programs, significantly enhancing its customer service in the process. The agency centralized several staff members and eliminated what had been a confusing system of multiple access points for residents seeking services.

The changes have allowed an overwhelming majority of clients to speak with a trained professional on their first call for service, rather than leaving information on a call-back system. Previously, 45 percent of clients would have tracked into the call-back system. In June, the new system received 1,310 calls, 1,112 of which — 85 percent — were answered by a professional. MH/MR ultimately hopes to raise that number above 95



The more than 47,000 students in Henrico County Public Schools benefit from top-quality instruction, innovative programs and cutting-edge technology.

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of a new space for the Commonwealth's Attorney's Office Victim-Witness Assistance

office determined that some county agencies should take a more aggressive approach when dealing with the

percent. The centralized system also allows access to walk-in clients; 61 took advantage of this service in June. Previously, MH/MR lacked access for emergency walk-ins.

Similar changes were instituted at the county's two substance-abuse service centers to enhance access for walk-in clients. Twice each week, residents needing substance-abuse services can meet face-to-face with staff to schedule an initial appointment for treatment.

This early, direct contact with walk-in clients has produced a significant jump in the number of new cases for substance-abuse services: the program is now on pace to nearly double the number of clients receiving services over the previous year.

Social Services

Recognizing that good communication skills are key to building any successful interpersonal relationship, especially a marriage, the Department of Social Services developed a unique program to help foster these skills in its clients.

The Healthy Marriage Initiative offered 18 workshops — three of which were open to the general public — designed to help participants build their communications skills, develop strategies for resolving conflicts and better understand other behaviors considered important for the success of intimate relationships. Some 540 people participated in the workshops. The Healthy Marriage Initiative earned external recognition as well, receiving honors from the National Association of Counties Achievement Award program last year.

Working to prevent homelessness in Henrico, Social Services joined with Interfaith Services of Henrico to win a \$27,500 grant from the National Emergency Food and Shelter Program. The department used the funds to pay one month's mortgage or rent for Henrico families caught in an emergency situation, facing eviction or the loss of their home. Through the



Listed on the National Register of Historic Places, Walkerton Tavern unveiled a \$3.1 million facelift in December. The county landmark received new walkways, outbuildings and other enhancements.

end of the fiscal year, the program had helped 86 families keep their homes or apartments.

Meanwhile, Social Services partnered with Leadership Metro Richmond (LMR) to enhance its award-winning Fatherhood Initiative.

Started in 2003, the Fatherhood Initiative includes a 12-week program designed to increase awareness of the critical role fathers play in the lives of their children; it provides resources and services to nearly 100 men annually to help them become responsible fathers and role models. Social Services recruited LMR to recommend ways to strengthen the infrastructure of the Fatherhood Initiative and develop a road map to integrate its approaches throughout the community. The department also partnered with LMR to apply for a federal grant that will help create self-sustaining fatherhood support groups throughout the community.

In personnel matters, Social Services gained a new director in FY 06 as Jane D. Crawley took the department's helm, succeeding former director Gordon Ragland. Crawley, who joined the Social Services staff in 1991, brings more than 26 years of experience to the position. She received a bachelor's degree from Norfolk State University and a master's degree from Virginia Commonwealth University.

Public Health Department

Working closely with a vari-

ety of local partners last year, the Public Health Department took steps to further strengthen its ability to gauge potential health threats to the community. Public Health coordinated with hospitals, urgent care centers, schools and other partners to enhance its surveillance systems — reports from physicians, information from hospital emergency rooms, absentee data from schools — to ensure adequate awareness of potential health threats.

An essential component of the department's efforts involves public education. In FY 06, Public Health worked closely with community groups, businesses and the health care community to inform residents of the potential risk of pandemic influenza. With a dangerous flu outbreak in mind, the department strengthened its ability to lead a response to a large-scale health emergency through multiple response models, including plans for mass clinics to distribute vaccine.

Meanwhile, the department continued its education efforts for an important segment of the public health sector — the food-service industry. Through the ServSafe program for food-service managers, the department's Environmental Health Team provided quality environmental-health training and education. The team led five ServSafe courses in FY 06, providing instruction on the prevention of food-borne illness to more than 120 participants; the team also experienced a higher demand for the Spanish-language version of the course.

Public Health continued efforts to enhance staffing in its core service areas — surveillance and investigation, clinical programs and environmental health services — in FY 06. The department recruited highly qualified personnel to fill key positions such as district epidemiologist, nursing and administrative support staff.

Virginia Cooperative Extension

The Henrico Extension Office's popular 4-H Program showed its "smarts" to Virginia and the nation in FY 06, as several members teamed to win a statewide competition and finish highly in a national competition.

The Henrico 4-H Titans claimed the 2006 Virginia LifeSmarts title and went on to represent the state in April at the National LifeSmarts Competition in Philadelphia, grabbing fifth place overall and first in the T-shirt design contest. LifeSmarts helps teenagers develop consumer and marketplace skills, providing lessons in personal finance, consumer rights and responsibilities, technology, health and safety and the environment.

As statewide plans to mark the 400th anniversary of the establishment of Jamestown moved forward, Virginia Cooperative Extension joined the celebration with the America's Anniversary Garden (AAG) project. With the goal of encouraging patriotic gardens and landscape plantings in red, white and blue across the state in 2006-07, Henrico Extension and its Master Gardeners program joined other offices in providing design suggestions, plant lists, planting instructions and other information. During FY 06, Henrico Master Gardeners arranged AAG displays at the Maymont Flower and Garden Show, Richmond Home and Garden Show and the Southern Women's Show, providing tips and answering questions from approximately 1,650 people in the process.

While helping area residents participate in the Jamestown celebration, Henrico Master Gardeners marked an anniversary of their own — the program enjoyed its 25th year of operation during fiscal year 2006.

Meanwhile, the Extension Office helped hundreds of Henrico young people learn about good eating habits and healthy lifestyle choices through the Smart Choices Nutritional Education Program. Some 450 students — grades preschool through high school — graduated from the six week program, learning about good nutrition, exercise, body image and other topics.



DIRECTORY As of August 24, 2006

ADMINISTRATION

County Manager

Virgil R. Hazelett, P.E.

Deputy County Manager for Administration

Leon T. Johnson

Deputy County Manager for Community Development

Harvey L. Hinson

Deputy County Manager for Community Operations

Robert K. Pinkerton

Deputy County Manager for Community Services

George T. Drumwright, Jr.

Deputy County Manager for Special Services

Angela N. Harper

Assistant to the County Manager for Board Affairs/Clerk to the Board of Supervisors

Barry R. Lawrence

Building Official

Gregory H. Revels

Chief, Division of Fire

Ronald L. Mastin

Chief, Division of Police

Henry W. Stanley, Jr.

Coordinator, Community Corrections Program

Bruce N. Crusier

County Agent

Karen F. Carter

County Attorney

Joseph P. Rapisarda, Jr.

Director, Capital Area Training Consortium

Rosalyn D. Key-Tiller

Director, Community Development

Frederick F. Overmann, III

Director, Community Revitalization

S. Mark Strickler

Director, Finance

Reta R. Busher

Director, General Services

Paul N. Proto

Director, Human Resources

George H. Cauble, Jr.

Director, Information Technology

Steven M. Lewis

Director, Internal Audit

Gary L. Martin

Director, Libraries

Gerald M. McKenna

Director, MH/MR Services

Michael D. O'Connor

Director, Planning

Randall R. Silber

Director, Public Health

Mark J. Levine, M.D.

Director, Public Relations & Media Services

Tamra R. McKinney

Director, Public Utilities

Arthur D. Petrini

Director, Public Works/County Engineer

E. Lee Priestas

Director, Real Property

T. Michael Briggs

Director, Recreation and Parks

J. Wesley Malcomb

Director, Social Services

Jane D. Crawley

Executive Director, Economic Development

Frederick T. Agostino

General Registrar

Mark J. Coakley

Probation Director

Kay D. Frye

Superintendent, Juvenile Detention Facility

Michael D. Bingham

Superintendent, James River Juvenile Detention

Patricia F. Carrington

Superintendent, Schools

Frederick S. Morton, IV

ELECTED CONSTITUTIONAL OFFICERS

Clerk of the Circuit Court

Yvonne G. Smith

Commonwealth's Attorney

Wade A. Kizer

Sheriff

Michael L. Wade

JUDGES Circuit Court

Daniel T. Balfour
Catherine C. Hammond
L.A. Harris, Jr.
Gary A. Hicks
Burnett Miller, III

General District Court

John Marshall
L. Neil Steverson
Archer L. Yeatts, III
James S. Yoffy
Lawrence G. Sprader, Clerk

Juvenile and Domestic Relations Court

Margaret Deglau
Denis F. Soden
Richard Wallerstein
Sharon B. Will
Stuart L. Williams, Jr.
C. Thomas Elliott, Clerk

Magistrates

William J. Conner, Sr.
Eugene B. Hughson, Jr.
Karen A. Luzier
John E. Mehfoed
Suzanne N. Wade
Nicholas Zachary

BOARDS AND COMMISSIONS

Association of Volunteer Rescue Squads

Frank J. Thornton

Board of Building Code Appeals

Joseph J. Hayes, Jr.
Mark J. Hourigan
Joseph M. Kelleher, Jr.
Bernard C. Mills, Jr.
Robert F. Nelson
R. Sydnor Reames, P.E.
Robert T. Royster
Donald L. Strange-Boston
Kurt P. Thompson

Board of Real Estate Review and Equalization

Ronald L. Carey, Ph.D.
Sheila C. Epps
John G. Myers, Jr.
John J. Schwartz
Marilee M. Tretina

Board of Social Services

John A. Ficklin
Richard W. Glover
David Goodall, Sr.
Judith M. Roberts
W. Fred Rose, D.Min.
Lynne M. Yurchak

Board of Zoning Appeals

Elizabeth G. Dwyer
Helen E. Harris
Richard E. Kirkland
James W. Nunnally
Russell A. Wright

Cable Television Advisory Committee

Thomas M. Branin
Herbert L. Dunford, Jr.
Samuel B. Straus

Capital Region Airport Commission

Robert M. Atack
James B. Donati, Jr.
David A. Kaechele
Thomas E. Pruitt

Capital Region Arts and Cultural Funding Consortium Board of Directors

Grant L. Moffett
Walter H. Ryland

Central Virginia Solid Waste Management Plan Citizen Advisory Committee

Charles M. Schnurman, Jr.

Central Virginia Waste Management Authority Board of Directors

Gentry Bell
Marcia E. Kelley
William I. Mawyer
Arthur D. Petrini
Robert C. Whiteman
Steven J. Yob

Chickahominy Disability Services Board

Keith A. Enroughty
Jesse R. Evans, Jr.
Sheila A. Luellen
Beth B. Tetrault
Quincy R. Umphlette

Community Criminal Justice Board

Mac R. Beaton
Donald L. Boswell
George T. Drumwright, Jr.
J. Douglas Freeman
William M. Gibson
Frederick D. Goodwin, III
Brendan T. Hayes
Gary A. Hicks
Wade A. Kizer
Deborah G. LaVecchia
John E. Mehfoed
Grant L. Moffett
Henry W. Stanley, Jr.
William J. Viverette
Michael L. Wade
Sharon B. Will
James S. Yoffy

Economic Development Authority Board of Directors

Stephanie T. Ford
John F. Hastings
Julian N. Holland, Jr.
Sam Kornblau
S. Floyd Mays, Jr.
Benjamin B. Miles
Harold D. Parker, Jr.
Marsha S. Shuler
Christopher Shumaker
John M. Steele

Electoral Board

Ronald B. Chaney
Alice F. Creighton
Bebe W. West

Greater Richmond Partnership Board of Directors

David A. Kaechele

Historic Preservation Advisory Committee

Valerie M. Bell
Beverly H. Davis
Vee J. Davis
Beverly L. Hale-Cocke
Courtney S. Hunt
J. Wesley Malcomb
Richard C. McNeil
Charlotte W. Melton
Henry L. Nelson, Jr., Ph.D.
G. Norwood Nuckols, Jr.
Margaret M. Thistlethwaite

J. Sargeant Reynolds Community College Local Board

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Beverly G. Donati
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Osborne Park — Henrico's first on the James River — features terraced gardens, wooded trails, a fishing pier and picturesque views of the historic river.

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