

A three-masted sailing ship with white sails is shown on a body of water. The ship is reflected in the water below it. The background consists of a clear blue sky and a dense line of green trees. The overall scene is peaceful and scenic.

Continuing
the
Voyage

Henrico County
2006-07
Annual Report

HONORABLE BOARD OF SUPERVISORS

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Cover: A replica of the Godspeed — one of three ships that brought the first English settlers to Jamestown in 1607 — heads up the James River after leaving Henricus Historical Park in May. The ship was part of activities marking the 400th anniversary of the settlement of Jamestown.

Above (top to bottom): James B. Donati, Jr., Chairman, Varina District; David A. Kaechele, Vice Chairman, Three Chopt District; Richard W. Glover, Brookland District; Patricia S. O'Bannon, Tuckahoe District; Frank J. Thornton, Fairfield District.

MESSAGE FROM THE MANAGER

With a history stretching over the course of four centuries, Henrico County can trace its origins to the earliest days of the unique enterprise that ultimately would become the United States of America. Along the way, Henrico residents have been witnesses to — and participants in — many of our nation’s foundation events.

History, however, is not a passive process; it doesn’t end when the book is closed. It’s as much about the journey as the destination. In Henrico, history is an ongoing, creative endeavor, a continuing voyage. It is made and written each day, designed and built by county staff who strive for excellence as they lay the groundwork — in the form of libraries, fire stations, emergency planning, parks, schools, roads and top-quality services — for future generations.

With the leadership of our Board of Supervisors, the voyage continued in 2006-07.

Tremendous new libraries opened at Tuckahoe and Twin Hickory, while a longtime favorite of our outstanding Recreation and Parks program — Three Lakes Nature Center and Aquarium — reopened its doors to large crowds. Henrico’s own “field of dreams” — The Glen Allen Stadium at RF&P Park — began drawing youth baseball players and fans from around the country. Health officials coordinated a special exercise, with the help of hundreds of community volunteers, testing the county’s ability to respond to a large-scale emergency health event. Revitalization of one of Henrico’s mature commercial areas, Willow Lawn, continued, while development of major new projects in the county’s east end, White Oak Village and Tree Hill Farm, got under way. Our Division of Police won awards for safety programs at our schools and in our shopping centers, while the Division of Fire further enhanced its ability to provide emergency services with the addition of a new fire medic unit. Henrico’s premier Schools division won national awards for its programs and teachers. And other agencies countywide also received national recognition for developing and implementing a variety of innovative programs.

These wide-ranging efforts were implemented last year while reaffirming our accountability to Henrico’s taxpayers. The Board reduced our already-low property tax rate even further, to 87 cents.

Whether reflecting on history’s lessons or writing new ones for future use, Henrico County remains committed to providing the best government possible to you, our residents. That voyage continues, now and through the days ahead.



Virgil R. Hazelett, P.E.
County Manager

Sincerely,

A handwritten signature in black ink that reads "Virgil R. Hazelett".

Virgil R. Hazelett, P.E.
County Manager

HENRICO COUNTY 2006 — 07 ANNUAL REPORT

Board of Supervisors

Henrico County comprises five magisterial districts: Brookland, Fairfield, Three Chopt, Tuckahoe and Varina. Each district elects one representative to the county's Board of Supervisors. The board appoints the county manager, who is the chief administrative officer, overseeing 35 agencies and the county's daily operations. In addition, the board appoints members to 42 local boards and commissions to ensure the best possible administration of the county.

Division of Police

A chronic challenge for many communities, underage drinking became the target of a special effort by Henrico's Division of Police in fiscal year 2007.

Police employed a comprehensive strategy to combat the acquisition and consumption of alcohol by minors, coordinating several ongoing enforcement programs through the Underage Alcohol Use Work Group. This group brought together several entities to engage in the effort, including Police, Alcohol Beverage Control Board, Henrico courts and schools, and area businesses.

Its work included school education programs, public information campaigns through area media and a variety of enforcement activities, such as saturation DUI patrols; Operation Brew Through, which targeted businesses selling alcohol to minors; and, perhaps most visibly, Operation Party Crashers.

A monthlong blitz in the late spring, Operation Party Crashers focused attention on residential parties and the teenage drinking associated with them. The special effort resulted in 154 arrests for underage alcohol possession, 18 arrests of adults for contributing to the delinquency of a minor, and eight arrests for driving under the influence. Operation Party Crashers drew significant local and national media coverage, perhaps contributing to a more significant statistic — during the monthlong blitz, no Henrico residents under the age of 21 died in an alcohol-related car crash.

While working to keep alcohol from the hands of Henrico's young people, Police also worked to ensure their safety on the county's school buses. Through a trio of programs — School Bus Safety Week, Operation Back to School and Bear on the Bus — Police provided a high-visibility presence at

bus stops and school zones and targeted drivers speeding and passing buses illegally. The effort earned the division the Governor's Transportation Safety Award for Pupil Transportation.

Another program received national recognition last year. Police implemented Holiday Patrol for 33 days at the height of the holiday shopping season, concentrating officers in and around the county's major shopping malls, business districts and surrounding areas. Ten-person teams of officers were deployed on foot, bicycle and police vehicles for high-visibility patrols, aggressively enforcing traffic violations and providing rapid response to calls for service.

Holiday Patrol netted 40 felony and 96 misdemeanor arrests, issued more than 1,300 traffic summonses, contacted more than 650 merchants and responded to 925 calls for service. The special effort, popular with area businesses and residents, also earned a National Association of Counties Achievement Award.

Division of Fire

Drivers in Henrico know the West Broad Street corridor delivers an abundance of people and vehicles into county neighborhoods and shopping centers. But the combination of residents and traffic on the well-traveled roadway too often brings an abundance of medical emergencies as well.

In FY 07 the Division of Fire significantly enhanced its ability to provide emergency medical services in one especially busy stretch of West Broad — the area between Hungary Spring and Gaskins roads — when it added a fire medic unit to Fire Station 12. The \$275,000 ambulance features state-of-the-art equipment and technology, including hospital-quality cardiac monitors and carbon monoxide monitors, both of which allow rapid evaluation of potentially life-threatening conditions.

The unit — the 12th for the division — is operated by nine additional personnel. The new staff didn't wait long to get into action: in its first month in service, Fire Medic 12 responded to the second-greatest number of calls of all the division's ambulances.

While providing life-saving service to residents is always a priority, Fire also focused attention on helping firefighters save themselves last year. The "Saving Our Own" training program taught personnel strategies for confronting a particularly dangerous situation — escaping a large commercial structure, such as an office building or "big-box" retail store, when disoriented, separated from others and the hose line, and running low on oxygen. More than 300 firefighters learned techniques to remove themselves from the potentially life-threatening situation. "Saving Our Own" has become a component of the Fire's broader air-management training program.



Henrico Police continued its focus on school bus safety last year, targeting drivers speeding through school zones and passing buses illegally. The division received the Governor's Transportation Safety Award for Pupil Transportation for its bus-safety programs.

Fiscal year 2007 saw another segment of the division, the Fire Marshal Office (FMO), restructure to boost further its efficiency and customer service. The 13-member office, whose responsibilities include public education programs, inspections, code enforcement and fire investigations, added a one-person evening shift to its work calendar.

The change eliminated FMO's overtime costs while simultaneously enabling the office to keep a staff member "on the street" during the afternoon and evening hours. The new shift rotates between personnel, each of whom has been cross-trained and is well-versed in FMO's varied duties. With the restructuring, the office reduced staff costs and enhanced customer service both to the public and other Fire personnel.

Planning

While development in Henrico has been focused on the county's west end for much of the past two decades, attention has begun shifting to the eastern and central areas in recent years. The Planning Department played an important

role in a pair of projects during the past fiscal year.

The revitalization and redevelopment of one of the county's traditional commercial corridors — the Shops at Willow Lawn and the surrounding area — continued in FY 07.

The open-air shopping center, one of the first malls in the metropolitan region, witnessed the opening of popular Panera Bread restaurant, First Market Bank, and AAA travel and retail center. In the immediate vicinity, a Chipotle restaurant began serving customers and a CVS pharmacy was under construction. Within a five-minute walk, the Monument Square project, featuring upscale condominiums, broke ground and began taking shape. And urban mixed-use zoning was granted for the Staples Mill Centre, a combination of commercial, office and residential space that will rise on the edge of nearby older neighborhoods. Planning helped usher in this revival, reviewing development plans to ensure proffer conditions of the highest quality and communicating with

developers about other opportunities for redevelopment.

The department also played a key role in a special effort that laid the design groundwork for Tree Hill Farm, a unique project in eastern Henrico. Situated on 500 riverfront acres along the James River, Tree Hill Farm traces a colorful history through the Civil War, Revolutionary War and earlier, when Native Americans lived on the land. The property also features unrivaled views of Richmond's modern skyline.

Development of the historic, scenic Tree Hill Farm generated significant interest for the area's residents, so Planning and property developer GrayCo, Inc. sought to include the public in the process. In November GrayCo brought in the internationally renowned town-planning design company Duany Plater-Zyberk to lead an eight-day charrette — an intensive workshop open to the public, county agencies and other interest groups — that began designing Tree Hill Farm. The inclusive process yielded plans that preserve the historical character of the property while providing unique mixed-use development opportunities, featuring residential and commercial activities based on the town-center concept, a school, fire station and open park space.

Also last year, Planning received an Achievement Award from the National Association of Counties for the program "Shelter in Place." The department identified 85 facilities throughout the county with special-needs populations, such as retirement complexes, nursing homes and assisted-living centers, and assessed their ability to be self-sufficient — to shelter in place — in a natural disaster or emergency event.

Department staff mapped these facilities using the county's Geographic Information System. They also created a database with information about the facilities' services, infrastructure, population size and other details. The program allowed Planning to suggest ways these facilities can increase self-sufficiency and better serve their residents, such as maintaining large generators on site. It also enhanced county awareness of the special needs of certain residents and their ability to provide for their health, safety and welfare.

Community Revitalization
The Henrico Enterprise Zone (HEZ), a powerful tool in the Department of Community Revitalization's work to enhance development in mature commercial and residential corridors, was the focus of some key activities in FY 07.

Community Revitalization implemented an expansion of the HEZ last summer that extended the zone to include areas along Audubon Drive, Mechanicsville Turnpike, Laburnum

Avenue and Staples Mill, Williamsburg and Nine Mile roads. The HEZ, created in 2003, nearly doubled in size, increasing from 1,822 to 3,246 acres.

But much like the proverbial tree falling in the forest, the expansion of the enterprise zone does little good if area businesses aren't aware of it. So the department undertook a special effort to market and promote the HEZ, which encourages business and industry investment in older commercial areas through real estate tax exemptions, rehabilitation grants, architectural assistance and other state and county incentives.

Community Revitalization coordinated with HCTV-17 to produce the feature program "Enterprise Zones," developed a brochure and information packet detailing the benefits of the enterprise zone and held a workshop for business and property owners. In September, the department hosted a kickoff event — attended by some 75 people — highlighting the expansion of the HEZ. The event resulted in a 10 percent increase in business visitation over the same period in the previous year; in the expanded zone, a dozen property owners have received design assistance and two have qualified for rehabilitation grants.

The National Association of Counties recognized the promotion program, honoring Community Revitalization with one of its achievement awards.

Areas of the HEZ also were featured in another department promotion effort in FY 07 — a revitalization bus tour held for members of the Board of Supervisors, Planning Commission, county administration and local media. The extensive, countywide tour made 40 stops at current development sites as well as mature commercial corridors and neighborhoods, providing a firsthand glimpse of various rehabilitation and new construction projects for county leaders.

Economic Development

In FY 07, the Economic Development Authority (EDA) helped one major local employer expand its operations and

laid the groundwork for two other significant projects to get under way.

The EDA worked closely with Cadmus Communications, a company with long-established roots in the community, as the printing and packaging giant increased its production capacity and added new jobs. Cadmus — the world's largest provider of content management and production services to scientific, technical and medical journal publishers and the fifth-largest printer of periodicals in North America — invested \$37.4 million in local expansion, creating 250 positions in the process. Coordinating with state agencies, Henrico EDA helped Cadmus obtain various expansion incentives, most notably a significant training package to assist the company as it brings its new employees and production online.

The agency also lent its expertise to a key project in eastern Henrico — The Shops at White Oak Village. Located

tenants and facilitating the development process.

Also in FY 07, EDA worked with the American Red Cross to establish a new disaster recovery center in Henrico. Located in an existing 210,000-square-foot structure on Carolina Avenue, the supply center will support communities throughout the Mid-Atlantic region in recovery from natural disasters and other emergency events. EDA helped the American Red Cross locate the site and coordinate communications with the property owner.

Building Construction and Inspections

The steady pace of residential and commercial construction continued in Henrico last year, making FY 07 another busy year for the staff of the Department of Building Construction and Inspections. Inspectors worked to ensure builders and contractors followed the standards of the Virginia Uniform Statewide



Henrico's newest ambulance, Fire Medic Unit 12, began service along the West Broad Street corridor in 2007. The unit, which quickly became one of the Division of Fire's busiest, features cutting-edge technology and equipment, including hospital-quality cardiac and carbon monoxide monitors.

near the intersection of Laburnum Avenue and Interstate 64 on the former Viasystems site, White Oak Village will give residents of the county's east end an accessible shopping and entertainment destination. It could also have a spill-over effect, encouraging additional investment and development for eastern Henrico.

The \$160-million project will offer more than 900,000 square feet of retail space, including Target, Circuit City, Lowe's and J.C. Penney, restaurants and a 140-room Hyatt Place hotel. EDA was involved in the project from the outset, working with developers to purchase the property and obtain enterprise zone benefits, coordinating visits with prospective

Building Code, providing safe structures in which county residents could live, work and play.

Staff conducted 86,130 site inspections, examining plumbing, fire protection, structural, electrical, access for the physically disabled and numerous additional aspects of construction and building maintenance. In addition, the department granted 20,905 permits, valued at nearly \$712.7 million, and issued 2,590 certificates of occupancy.

The Permit Center

The Permit Center continued its customer-oriented work in fiscal year 2007, providing Henrico's general

contractors and do-it-yourself homeowners a streamlined process for the review, approval and issuance of residential-addition and accessory-structure building permits.

Operating from both of the county's Government Center locations, The Permit Center combines the functions of Building Inspections, Planning, Public Works and Public Utilities, bringing together staff from the different agencies into a single site. State-of-the-art technology such as Geographic Information System and Tidemark System, as well as the consolidation of county maps, further enhances the service provided to the public. Customers can often obtain an electrical, plumbing or simple building permit in one hour.

In FY 07, the center served more than 24,340 walk-in and telephone customers and reviewed some 5,750 residential permits.

Public Utilities

Refuse collection in Henrico embarked on a new era in FY 07 as Public Utilities introduced automated trash pickup services in designated areas countywide. The new system promises greater efficiency and enhanced customer service for residents.

Certain neighborhoods in each of the county's magisterial districts — 6,000 customers in all — began receiving 95-gallon carts in February as part of the first phase of the automated system implementation. The wheeled "super cans," which hold the equivalent of three standard trash cans, may be moved curbside easily by customers. They also allow easy access for the automated system's new trucks, which use a mechanical arm operated by the driver to lift and empty the can into the top-loading truck.

Automated refuse collection boosts efficiency, replacing the traditional rear-loading trucks and their three-person crews with the single-operator system, while also reducing injuries for county employees. Another benefit: the new service was introduced without a cost increase for customers.

Five new trucks came online in fiscal year 2007. Public Utilities plans to add another two trucks and will convert an additional 9,000 customers to automated collection within the next year.

While introducing new methods to keep Henrico's streets clean, Public

Utilities also was earning high marks for keeping the county's water clean. The Water Treatment Plant

attained a perfect regulatory record, meeting all of the Virginia Department of Health's (VDH) requirements for protecting the health of the county's 91,500 water customers. Through filtration, chlorination and each successive step of the treatment process, the Water Treatment Plant met all the parameters prescribed by VDH.

Public Works

Henrico's popularity as a residential, commercial and business destination brings thousands of people — and their vehicles — across the county's roadways each day. As one of Virginia's two counties that maintains its own roads, Henrico relies on the Department of Public Works to ensure its streets can safely accommodate this ever-increasing flow of people and traffic. In FY 07, the department completed roadway enhancement projects in both ends of the county.

One such project addressed congestion on Nuckols Road, a major arterial road serving western Henrico, the thriving Innsbrook area and approximately 25,000 vehicles each day. Working between Springfield and Cox roads, Public Works widened Nuckols, upgraded its traffic signals and installed grass medians to better channel traffic. The \$3.26 million effort has helped traffic flow and eased congestion in the area.

Public Works also turned its atten-

tion to a busy intersection in eastern Henrico — the junction of Brittles Lane and Gay Avenue. The area, which connects Nine Mile and Williamsburg roads, has experienced increasingly heavy traffic with the growth of the county's east end. Public Works made significant changes to the intersection, installing traffic signals and turn lanes while also

improving drainage. The project, which cost just under \$1 million, has enhanced safety and traffic flow at the intersection.

Another project upgraded drainage facilities in the Westshire neighborhood and residential area along Sunnybrook Road. The \$477,000 effort installed storm sewers and replaced the gutter and curb, solving an ongoing drainage problem in the neighborhood.

FY 07 also brought a new director to the agency. Edward L. Priestas, a longtime member of Public Works' staff, took the department's reins in August. Joining the department in 1975 as a civil engineer, Priestas had served most recently as its assistant director, a post he held for 11 years. He received bachelor's and master's degrees from the University of Maryland and holds the designation of Registered Professional Engineer in Virginia.

County Attorney

The County Attorney's Office played an important role in a pair of significant development projects last year.

Staff worked to create the Reynolds Crossing Community Development Authority (CDA) and The Shops at White Oak Village CDA. The CDA can issue tax-free bonds that would pay for public infrastructure improvements, including utilities and roads, facilitating development of the two massive projects.

The office also assisted the county's purchase of the Tuckahoe Sports Complex at Tuckahoe Park. The 65-acre site, home to Tuckahoe Little League, includes a dozen youth baseball and softball fields and more than 20 acres of undeveloped space.

County Attorney staff spent more than 18 months on the effort, negotiating various terms and conditions of the \$6.5 million purchase. Tuckahoe Little League will continue to use the existing fields and agreed to comply with certain county regulations regarding youth sports. The league also agreed to build two additional fields, one of which will be specially designed and equipped for disabled children.

The purchase of the property also enabled the county to acquire a significant parcel of open property — a unique opportunity in highly developed Tuckahoe. Henrico Recreation and Parks will use public input to design a master plan for the unused land.

General Registrar

Henrico voters went to the polls twice in fiscal year 2007, turning out in high numbers to cast ballots in a November general election and returning again in June for a primary election. The Voter Registration and Elections Office — home to Henrico's General Registrar — conducted both elections, operating poll sites for approximately 175,000 eligible county voters.

Of course, there's more to holding an election than counting ballots on Election Day. The General Registrar trained more than 1,000 election officials to run the county's 91 poll sites; deployed and maintained hundreds of WINvote touch-screen voting machines; provided up-to-date and accurate voter registration lists; accounted for provisional and absentee ballots; and ensured a fair process for county voters.

And another election always lies around the corner — preparations by the office's nine-person staff for the next general election in November 2007 were already under way.

While working to provide a quality voting experience for Henrico residents in FY 07, the General Registrar also made it easier for residents to obtain quality voting information.

The office unveiled a new Web site that is simpler to navigate, with services categorized and arranged for the general public and for candidates for office. The more user-friendly site features detailed, downloadable district maps, available online for the first time; a polling-place locator tool; downloadable voter registration forms; voting guides and touch-screen voting machine instructions; lists of the county's elected officials, as well as their contact information; campaign finance reports; results from past general elections; and links to the Virginia State



A clean drink of water was easy to come by in Henrico in FY 07. The Water Treatment Plant maintained a perfect regulatory record, meeting all Virginia Department of Health requirements for protecting the health of the county's 91,500 water customers.

tion to a busy intersection in eastern Henrico — the junction of Brittles Lane and Gay Avenue. The area, which connects Nine Mile and Williamsburg roads, has experienced increasingly heavy traffic with the growth of the county's east end. Public Works made significant changes to the intersection, installing traffic signals and turn lanes while also

Reynolds Crossing, a mixed retail, office and commercial project, is located on 71 acres near the intersection of Broad Street, Glenside Road and Interstate 64. A landmark project for eastern Henrico, The Shops at White Oak Village will feature more than 900,000 square feet of retail space, restaurants and a 140-room hotel.



Public Works crews improved a number of county roadways in FY 07, including Nuckols Road, Brittles Lane, Gay Avenue and Sunnybrook Road. Henrico is one of Virginia's two counties that maintains its own roads.

Board of Elections.

Log on to the new site at www.co.henrico.va.us/registrar.

General District Court

Henrico's steady growth continues to bring more vehicles onto the county's roadways — a condition that often translates into a corresponding increase in traffic violations. Fiscal year 2007 maintained that trend, as another rise in traffic cases helped produce a record caseload for General District Court.

More than 120,000 new cases were filed in District Court last year. Some 72,000 of those were produced by traffic violations, a 6 percent increase over the previous year. Criminal cases grew slightly in FY 07, while civil cases experienced a slight decrease. Overall, only five Virginia localities handled a heavier caseload last year than Henrico's District Court.

General District Court handles most traffic violations; hears misdemeanor criminal cases and conducts preliminary hearings for felony criminal cases; and has exclusive authority to hear civil cases with claims of \$3,000 or less. Henrico's four District Court judges are appointed by the General Assembly for six-year terms.

Circuit Court

The Henrico Circuit Court is the 14th Judicial Circuit Court in Virginia and is the trial court of general jurisdiction. Five full-time judges serve on the court's bench. Henrico's Circuit Court remains one of the state's busiest, consistently ranking in the top five for criminal cases commenced.

The Circuit Court has authority to try a full range of cases, both civil and criminal, jury and non-jury. Civil

cases include a wide variety of business disputes, personal injury and domestic relations cases.

The court is organized into two divisions: criminal and civil. The Criminal Division handles all felony cases as well as misdemeanor appeals from the General District Court and Juvenile and Domestic Relations Court. The Civil Division handles writs; garnishments; money and contract disputes; and equity suits, or those claims seeking judgment for something other than money, including divorce proceedings, property disputes, adoption proceedings and name changes. It also handles appeals from Juvenile and Domestic Relations Court, primarily regarding support, custody and visitation issues. Circuit Court has exclusive original jurisdiction for all law cases exceeding \$15,000.

Henrico's Circuit Court is also home to Drug Court, a unique model that targets adult probation violators who have a long history of substance abuse. Approximately 20 percent of the 6,500 criminal cases concluded each year deal with new charges for probation violations; Drug Court focuses on this group to reduce crime and recidivism rates with intensive supervision and treatment services. An offender's prison sentence is suspended on condition that he or she successfully completes the court's 12 to 18 month program and meets its strict behavioral requirements. In FY 07, Drug Court had more than 75 active participants.

Each year Circuit Court gives students from Henrico's public schools the opportunity to observe court proceedings. Judges meet and discuss legal issues with the students.

Clerk of the Circuit Court

The Clerk of the Circuit Court continued a multi-year project during FY 07 designed to make the county's land records electronically accessible. The upcoming phase of the project promises to be the largest undertaken by the office.

In the previous year, the Clerk created digital copies of deeds, deeds of trust, easements, wills and other land records. During fiscal year 2007, the office began work to make these records available to the public through a remote access site. The system will allow interested parties such as title companies, attorneys and banks to complete a contract with the Clerk and establish an account permitting access to the remote site. The businesses then will be able to search the land records from their offices. County agencies such as Finance and Real Property also will have access to the records from their offices.

The project, a joint effort with the county's Information Technology department and a private company, is mandated by the General Assembly and Code of Virginia. Henrico's Clerk is required to have the remote access system in place by July 1, 2008.

An elected constitutional officer, the Clerk serves as the administrative officer of the Circuit Court, is the register of deeds and acts as probate judge. The

Clerk maintains and administers the files in felony cases; claims exceeding \$15,000; equity matters including adoptions, divorces and disputes regarding will, estates and property; and misdemeanor appeals and civil appeals from General District Court. In addition, the Clerk issues marriage licenses, notary certificates and permits for concealed handguns.

Commonwealth's Attorney

Henrico's Commonwealth's Attorney's Office successfully prosecuted several high-profile cases in fiscal year 2007, including an unsolved murder dating back nearly three decades.

The application of some 21st-century technology helped police crack the January 1977 death of Henry Long, a manager of a pizza parlor who was attacked and killed at his West Broad Street restaurant. At that time, investigators lacked the analytical means to evaluate the DNA samples and other evidence.

Time and technology caught up with the defendant, however, when he was convicted recently of an unrelated crime. A DNA sample taken from him — as required by Virginia law — and analyzed by the state Department of Forensic Science matched blood left at the scene of the 1977 crime. The defendant was tried by a jury and sentenced to serve life in prison. The case represents the oldest database hit on a DNA sample in Virginia to date.

The Commonwealth's Attorney's Office also gained capital murder and robbery convictions in the death of Chip Ellis. A high school senior, Ellis was abducted in Chesterfield County in May 2006; his vehicle and body were located in Henrico several days later. Another high school student was convicted of the crime, receiving two life sentences plus eight years; he is not eligible for parole.

Sheriff's Office

Tracking inmates at Jails West and East got easier last year as the Sheriff's Office implemented OffenderTrak, a cutting-edge jail management system.

Introduced in January, the new software program replaces a 20-year old system, providing comprehensive management of all inmate information. It calculates time remaining on sentences; gives speedy access to photos, fingerprints and other biometric information, helping facilitate proper release of inmates; and integrates their medical and medication records into the system, allowing medical staff to distribute medicine to inmates more efficiently.

The Sheriff's Office acquired the jail management system without the aid of taxpayer dollars. Payment for the \$500,000 effort came from the inmate canteen fund.



The 50,000-gallon aquarium at Three Lakes Nature Center is once again a favorite destination for residents and tourists. The center, which reopened in April following extensive repairs, attracted more than 50,300 visitors in its first three months.



Henrico's own field of dreams opened in 2007, when youth baseball players and fans helped usher in the inaugural season of The Glen Allen Stadium at RF&P Park. A 2005 bond referendum project, the cutting-edge facility features a digital scoreboard, sunken dugouts and individual seating for more than 600 people.

It's difficult to underrate the role substance abuse plays in crime; an estimated 80 percent of Henrico's jail inmates are behind bars, directly or indirectly, because of drugs and alcohol. The Sheriff's Office, which long has recognized the need to address substance abuse problems with its inmates, added another program in FY 07 — a weekly Narcotics Anonymous meeting.

Held on Saturday nights in the Jail West lobby, the Narcotics Anonymous meeting brings together work-release inmates, weekend inmates and their families to listen to a speaker and discuss their experiences. The meeting has proven popular with inmates and their families, as an estimated 100 to 130 people attend each week, and has become the "home" meeting for many participants. And it's unique in another way — it may be the only such gathering in the country held outside of a jail's secure area, demonstrating the positive experience it provides for participants.

Also last year, the Sheriff's Office worked with Henrico representatives in the General Assembly to strengthen Virginia's code regarding drug-screening of weekend inmates. Jail policy required these inmates to be free of drugs and alcohol, a condition that often went unmet. The new legislation gives the Sheriff's Office the authority to require violat-

ing inmates to serve their sentences straight through to its termination, instead of on weekends. Previously,

the Sheriff had no recourse other than to refer weekend inmates that violated the drug-free policy to a lengthy court process for review.

Community Corrections
Community Corrections staff continued to implement evidence-based practices in FY 07, serving as one of 10 pilot sites in Virginia for the unique program.

Now in its second year, the program employs national best-practice models for probation and pretrial officers as they work with offenders. Staff continued to learn and apply techniques for motivational interviewing, a more scientific approach to reducing recidivism that teaches specific strategies for interacting with offenders. Staff help offenders identify personal goals and address the behavior and actions that prevent them from attaining those goals.

Evidence-based practices can be adapted to fit the requirements of individual cases, allowing probation and pretrial officers freedom to spend more time with certain clients and better manage their volume of work. The partially implemented program received positive marks last year.

That volume of work again grew dramatically in FY 07, as Community Corrections set new records for probation and pretrial cases as well as program caseload.

Probation officers opened 1,856 cases last year — a 20 percent increase over the previous year — as a growing number of adult offenders were sentenced to probation to complete court-ordered requirements, such as programs for domestic violence and substance abuse. Also, courts placed a record 1,189 pretrial placements under Community Corrections' supervision.

Pretrial services also carried a record average daily caseload of 330, an increase of more than 20 percent.

Juvenile and Domestic Relations Court

Henrico's Juvenile and Domestic Relations Court welcomed two new judges to the bench in fiscal year 2007.

The Virginia General Assembly appointed Richard S. Wallerstein to fill the court's fifth judgeship, resenting the first expansion of the court since 2000. The General Assembly also named Margaret W. Deglau to the bench. Both judges began work at the outset of FY 07.

With an additional judge on staff last year, Juvenile and Domestic Relations Court needed an extra courtroom for him to hear cases, and a temporary fifth room was completed in September. "Temporary" was the key word, however; space limitations required the new courtroom be constructed in the building's waiting area.

Planning was well under way for a permanent, two-courtroom addition to the Juvenile and Domestic Relations court facility. Construction of the \$2.7 million addition will begin in April 2008; when complete, it will allow room for a sixth judgeship.

The additional space may come in handy. The court's caseload grew by 16

percent last year, marking at least three straight years of double-digit growth. The Henrico court was also the lowest-staffed five judge court in the state.

Juvenile Probation

Fiscal year 2007 marked a busy year for Juvenile Probation staff, as intake officers processed approximately 10,000 complaints, including juvenile charges and domestic relations issues. The department supervised more than 700 juveniles on probation and some 90 on parole. More than 1,000 young people were referred to the Shoplifters Program, Court Alternative Program, Community Service Program and related services.

Funding from the Virginia Juvenile Community Crime Control Act provided services for more than 900 juveniles and their families in FY 07. Programs included anger management, parenting groups, Project Fresh Start, home-based services, electronic monitoring, detention outreach and day-treatment services. In addition, the Truancy Committee met weekly to provide recommendations to the court on truant and runaway youth.

Although Juvenile Probation staff often see youth struggling and making mistakes, they also have the opportunity to witness some dramatic turnarounds in their young clients. In May, staff gathered to recognize and celebrate these success stories at the fourth annual Stepping Stones award program.

Probation officers, foster care workers, Juvenile Court judges and other county officials honored 11 young people who successfully completed their probation or foster care plans. Local television reporter and anchor Aaron Gilchrist served as keynote speaker and the James River Inspirational Choir provided entertainment before the honorees highlighted the event with often-emotional stories about the changes in their lives.

The young people received more than \$2,500 in savings bonds for their education and career-development plans. Henrico County Community Partners presented the program with the help of several agencies, including Juvenile Probation, James River Juvenile Detention Center and Social Services.

Demographics

Population:	299,443
Land area (square miles):	244.12
Total housing units:	125,972
Assessed value of taxable land and improvements:	\$32,519,865,100
Public schools:	68
Public school enrollment:	48,010
Roads (linear miles):	1298.30
Roads (lane miles):	3280.54
Voting precincts:	91
Total registered voters:	174,245

Juvenile Detention

The young people detained in Henrico Juvenile Detention got a glimpse of opportunities potentially available to them, as the home's department of education held its first Career Day in FY 07.

Designed to give the residents — ranging in age from 13 to 17 — insight into possible career choices on a personable level, Career Day featured representatives from a variety of fields, including construction, cosmetology, transportation, recreation and the U.S. military. The young people could ask questions and discuss their vocational interests on a face-to-face level with employers, who shared their personal stories and experiences.

Responding to the popularity of the program, Juvenile Detention held four Career Days over the course of the fiscal year. The series will continue as the home seeks to expand community involvement in the effort next year.

Juvenile Detention marked a key moment in FY 07 when it again earned three-year certification from the Virginia Department of Juvenile Justice (DJJ). The rigorous process reviewed every phase of the Henrico center, examining some 400 standards, services and programs, including the physical plant; recreation; meal preparation; conditions of confinement; and processing and treatment of juveniles.

DJJ gave high grades to Juvenile Detention's entire operation, especially with regard to the quality of its physical plant and staff interaction with juveniles. Certification means the Henrico facility has received its license to operate for another three years.

Juvenile Detention ended its 27th year on another successful note, without any escapes or serious injury to its 20 juvenile residents and 29 full-time staff. The home thus maintained its well-established record of operating a safe, secure facility for both staff and detainees.

James River Juvenile Detention

Another Henrico juvenile facility, the James River Juvenile Detention Center (JRJDC), passed an important review process in fiscal year 2007 as well. JRJDC met the standards of the Juvenile Justice and Delinquency Prevention Act, an annual federal review that examines facility records, ensuring that young people are properly and safely detained and a host of other standards are followed.

When they weren't preparing for regulatory audits, JRJDC staff worked to highlight the talents and skills of the center's residents through a variety of special events and activities.



The \$13.4 million Twin Hickory Area Library boasts 40,000 square feet of 21st-century features: meeting rooms with multimedia capabilities; wireless access; dozens of personal computers, scanners and color printers; and self-check machines with radio frequency identification technology. It also includes reading rooms designed specially for children and teenagers.

The young people renewed their stage skills in December when they planned, wrote and directed the center's fifth annual Christmas play, a JRJDC version of "The Wizard of Oz." Community groups joined the effort, donating costumes and props for the performance, which has become a holiday tradition at the center. A number of officials, including Juvenile and Domestic Relations Court judges, Henrico County Public Schools personnel, county administrators, probation officers and others, attended the program.

In addition, regular talent shows gave residents a forum for singing, dancing, reading original poetry and displaying their own artwork.

More than 50 residents volunteered for the special events, which are designed to enhance their self-image and help them recognize their own talents and capabilities.

FY 07 heralded another unique effort at JRJDC: the creation of the center's first basketball team. Coaches — volunteers from center staff — held tryouts for the team, which ultimately was comprised of 12 residents, ages 14 to 17, from the center's post-disposition program (post-disposition juveniles may go into the community for jobs and ad-

ditional services and activities).

The James River Blue Devils, sporting uniforms and warm-ups, played a 12-game schedule against churches and other community teams. They also



took to the road for a game with the Staunton detention facility, marking the first time that detention home residents had traveled to meet each other. JRJDC residents not playing on the team created a newsletter to report on the Blue Devils' games.

Team members learned to support, communicate and work with each other, solve problems and adjust to adversity. The team will become a regular part of JRJDC activities.

Finance

Good stewardship of the taxpayer's dollar is a common mantra for politicians and governments at all levels. In Henrico, however, it's much more than talk — it is reality, ingrained through many years of sound fiscal policies and management.

The county regularly earns high marks for its financial practices, and FY 07 was no different. The Department of Finance continued its decades-long standard of excellence last year, receiving top honors from the Government Finance Officers Association (GFOA) for its work in financial reporting and budget presentation.

The international association presented the agency the Certificate of Achievement for Excellence in Financial Reporting — the top citation for governmental accounting and financial reporting — for the 26th consecutive year. The award recognized the department's Comprehensive Annual Financial Report, which details all of the county's budgeting and accounting activities over the course of the fiscal year.

GFOA also saluted Finance's work with the Distinguished Budget Presentation Award, applauding Henrico's budget for its effectiveness as a policy document, financial plan, operations guide and communications device. FY 07 marked the 18th straight year GFOA has honored Finance for its budget work.

More than adding to the county's trophy case, these awards have a broader significance for Henrico residents. They represent a level of expertise and quality to the nation's leading bond-rating agencies, enabling Henrico to maintain its triple-A bond rating and thus allowing the county to repay bonds at the lowest available cost — a significant savings of taxpayers' dollars. They also indicate the county's budgeting process is rigorous, transparent, accessible

and understandable for residents and taxpayers.

Information Technology

With 6,000 to 7,000 criminal warrants on file at any given time, Henrico Police often face a daunting task. In FY 07, Information Technology designed a program that significantly enhances police ability to track down and serve offenders.

The Wwatch System, implemented in February, manages all criminal warrants issued in Henrico as well as warrants from other jurisdictions requiring service on county residents. The Web-based system, which upgrades a 25-year-old program, operates on desktop personal computers as well as the mobile data terminals in Police vehicles.

Wwatch can automatically tap into a variety of law enforcement databanks, including the state's magistrate system, regional wanted-person inquiry system and arrest and booking system; it also allows single-point access to all county law enforcement information. Though on the streets for a matter of months, the new system has already received positive reviews

from Henrico Police.

While helping Police locate missing offenders in FY 07, Information Technology also was assisting a variety of county agencies in their efforts to locate delinquent funds. The Debt SetOff (DSO) program, another Web-based system, gives Finance, Public Utilities, Recreation and Parks and other participating departments the ability to automatically submit and track difficult-to-collect debts with the Virginia Department of Taxation. The automated process allows Henrico to "get in line" rapidly with the state agency, which captures tax refunds and other money owed to localities on a first-come, first-served basis.

Through FY 07, the DSO system has processed and maintained more than \$5.2 million in county debt. It collected nearly \$500,000 of funds owed to Henrico in this year's first five months alone.

Information Technology also installed a second Internet line last year, helping a number of county agencies conduct their day-to-day operations. The new line relieves pressure on the system, which was stretching to 70 to 80 percent of its capacity as more and more county applications have become Internet-dependent. The new line enhances performance and efficiency for a variety of county agencies and functions.

Libraries

Fiscal year 2007 heralded a new era for Henrico Libraries as two premier facilities — the Tuckahoe and Twin Hickory Area libraries — opened their doors. County library fans promptly marched through those open doors, with close to 7,000 attending the two dedication ceremonies.

The area library is designed to better serve the county's changing demographics, operating more efficiently with larger staff, longer hours, enhanced facilities and greater holdings. Tuckahoe and Twin Hickory establish the model for future area libraries, boasting 53,000 and 40,000 square feet, respectively, and opening-day collections of 183,000 and 110,000 books, periodicals, DVDs, audio books and other items.

The libraries are also designed to fit into the communities they serve, with distinctive architecture and landscaping, convenient hours and easy access. Henrico voters approved

funding for the facilities — \$15 million for Tuckahoe and \$13.4 million for Twin Hickory

— in the 2000 bond referendum.

While opening these unique facilities, Libraries also took steps to make all of its services more accessible, beginning a multi-phase process of standardizing library hours. Prior to FY 07, library service times varied widely countywide. Area libraries now maintain longer hours, and branch libraries are gradually expanding their hours and adopting more uniform schedules.

With new facilities and services becoming available in fiscal year 2007, Libraries introduced new tools to help spread the word. The "Evanced" online calendar allows patrons to research special events and activities at different libraries according to age group, event type, date and time and more. Evanced also enables patrons to reserve meeting rooms without having to visit the library. The calendar can be accessed at www.henricolibrary.org.

In addition to the online system, Libraries created "Connections," a quarterly newsprint publication. Connections provides information about a variety of library programs such as computer classes, children's story times, book dis-

cussions and guest speakers. Distributed in libraries and through the Richmond Times-Dispatch, Connections reaches more than 90,000 households.

Since the advent of Evanced and Connections, more than 38,000 people have attended programs at Henrico libraries.

Schools

Henrico County Public Schools (HCPS) further entrenched its position as one of the nation's leading school systems in FY 07, winning top awards for academic achievement, programs and teachers.

In October, the U.S. Department of Education named Pocahontas Middle School a 2006 No Child Left Behind-Blue Ribbon School. Pocahontas earned the honor for closing the achievement gap between its students on statewide tests and for the number of students testing in the top 10 percent. The Henrico school was one of only 10 schools in Virginia and 250 nationwide to receive the award.

HCPS earned another national distinction last year when it again received the "Best 100 Communities for Music

Education" designation. Based on a nationwide survey and sponsored by the NAMM Foundation and American Music Conference, the award honors Henrico's support of music education throughout the school division. HCPS boasts a music curriculum supported by 80 music staff. Nearly half of all secondary students participate in some type of elective music program, while elementary students are required to take music education.

Henrico is the only school division in the country to earn the designation for eight consecutive years.

A pair of HCPS teachers also grabbed prestigious awards in FY 07. Lisa Hall, a math teacher at Jacob Adams Elementary, and Beth Lewis, a teacher in Moody Middle School's international baccalaureate program, were both named 2006 Presidential Award winners for Excellence in Mathematics and Science Teaching. Among other honors, Hall and Lewis received a \$10,000 award from the National Science Foundation.

Recreation and Parks

FY 07 was a year to remember for Henrico's youth baseball fans and players, as Recreation and Parks opened one premier facility and acquired another.

In March, the first pitch was thrown at The Glen Allen Stadium at RF&P Park. The centerpiece of the park's youth sports fields, The Glen Allen Stadium evokes classic, early 20th-century ballparks such as Wrigley Field and Fenway Park and incorporates the original RF&P (Richmond, Fredericksburg and Potomac) railroad cars already present in the park.

While its appearance recalls an earlier time, the stadium boasts an array of 21st-century features, including a digital scoreboard and message board; a press box with a public address and audiovisual system and five pan-tilt cameras that can film, edit and broadcast games; a playing field engineered for quick drainage; sunken dugouts with restrooms; and covered bleachers with more than 600

Financial Resources & Requirements for Fiscal Year 2006-07 (A)

General Resources: (A)	2006-07 (B)	2005-06	Difference
Current Property Taxes	\$338,688,128	\$313,844,632	\$24,843,496
Local Sales Tax	54,958,224	53,253,966	1,704,258
Business and Professional Licenses	31,217,291	28,628,015	2,589,276
Other Local Revenue	75,188,936	79,695,839	(4,506,903)
Total Local Revenue	500,052,579	475,422,452	24,630,127
State and Federal Sources	329,573,646	298,771,962	30,801,684
Total Revenue	\$829,626,225	\$774,194,414	\$55,431,811
Net Transfer/Adjustments to Fund Balances (C)	(117,269,011)	(92,698,872)	(24,570,139)
Total Resources	\$712,357,214	\$681,495,542	\$30,861,672
General Requirements: (A)	2006-07 (B)	2005-06	Difference
General Government (D)	\$162,947,229	\$149,285,439	\$13,661,790
School Operating	360,933,063	354,846,915	6,086,148
Public Safety	140,438,449	135,132,897	5,305,552
Debt Service (E)	48,038,473	42,230,291	5,808,182
Total Requirements	\$712,357,214	\$681,495,542	\$30,861,672

Notes:

(A) Includes both General and Debt Service Funds. FY2005-06 amounts reflect audited actuals.

(B) Figures are preclosing for FY2006-07.

(C) Includes \$38,355,560 to Capital Projects Fund in FY2006-07.

(D) Represents all other Governmental expenditures inclusive of Recreation, Libraries and Social Services. The FY2006-07 total for General Government also includes new facility cost for libraries and recreation authorized through prior referenda.

(E) Amounts include both General Governments and School Debt Service Requirements.



Public Relations & Media Services delivers county information to residents through several media, including the Web, HCTV-17 and a variety of print publications. The Henrico Today, hot off the press here, is produced quarterly.

individual seats.

The Glen Allen Stadium's inaugural season climaxed in August when it hosted the Babe Ruth League 14-Year-Old World Series. Henrico voters approved funding for the \$4 million project in the 2005 bond referendum.

Voter-approved funding also played a role in the acquisition of another youth facility — the purchase of the Tuckahoe Sports Complex at Tuckahoe Park. The county purchased the 65-acre site, which includes 12 baseball and softball fields as well as 21 acres of open space — a rare commodity in the heavily developed area — in May. The site will continue to serve as home for the Tuckahoe Little League while Recreation and Parks will use public input to help design a master plan for the open acreage. The resulting park will be the Tuckahoe District's first significant park.

Funding for the \$6.5-million purchase came in part from the 2000 and 2005 bond referenda.

One of Recreation and Park's most popular facilities — Three Lakes Nature Center and Aquarium — reopened its doors and resumed its place as one of the region's top tourist draws in FY 07. Closed since August 2004 when Tropical Storm Gaston caused extensive flood damage, the facility underwent \$1.4 million in repairs and opened again in April.

Fully restored and modernized, Three Lakes Nature Center and Aquarium now features more live animals on exhibit and additional interactive displays and animal habitats. The centerpiece remains the 50,000-gallon

aquarium.

In 2003, the last full year it was open, the center ranked fifth among metropolitan region attractions. Word of its reopening traveled quickly: in its first three months, the center drew more than 50,300 visitors.

In personnel matters, Recreation and Parks gained a new director in FY 07 when longtime county staff member Karen Mier took the department's helm. Mier, who succeeds former director Wes Malcomb, had most recently served as the division's

assistant director and brings 35 years experience to the position. She received bachelor's and master's degrees from Virginia Commonwealth University.

Public Relations & Media Services

Henrico County unveiled a pair of significant emergency preparedness initiatives in FY 07 and Public Relations & Media Services (PR&MS) played an important role in each effort, conducting comprehensive public information campaigns and lending communications expertise to the planning process.

In November, the county's Public Health Department spearheaded Operation HEALTH, a special exercise designed to test Henrico's plans to respond to a large-scale health emergency requiring the mass-dispensing of vaccine. To properly simulate the effects of a pandemic flu outbreak and the stress it could place on the local health care system, Health officials needed to enlist the help of people. Lots of people.

That's where PR&MS got involved. Staff prepared public service announcements, news releases and bulletins for HCTV-17, explaining the purpose of Operation HEALTH, the need for community volunteers, ways they could register and the benefits — a free flu shot — of participating. The success of the public information campaign was easy to measure, as nearly 900 residents volunteered to participate, enabling Health officials to adequately test their plans for a mass-vaccination event.

PR&MS assisted with another emergency preparedness effort in FY 07 — the Emergency Notification System

(ENS). Designed to enhance the county's ability to communicate with residents during extreme circumstances, such as severe weather, ENS sends emergency bulletins to residents by way of voice and text messages.

PR&MS staff implemented a comprehensive campaign, producing a short feature for broadcast on HCTV-17, preparing a brochure and fact sheet for distribution to Public Utilities' customers and other residents, and sending a public service announcement and news release to local media.

The broadcast arm of PR&MS, HCTV-17, produced 27 original, full-length programs in FY 07. Topics ranged from Alzheimer's disease and a history of early radio in central Virginia to a study of Henrico's disappearing honeybees. Two programs — "Living with Autism" and "Culture and Pride: Native American History in Virginia" — were nominated for Emmy Awards, the first such recognition for an HCTV-17 program.

The Emmy-nominated programs weren't the only department efforts to receive recognition last year. PR&MS staff claimed 23 awards at state, national and international competitions.

Serving as the county's primary point of contact for external audiences,

PR&MS responded to numerous requests for assistance from the media and general public. In FY 07, staff answered nearly 11,000 inquiries from the public; distributed more than 13,200 mailings and information packets and another 5,300 DVDs; and made more than 9,300 contacts with media.

General Services

More than 100 area businesses learned the ins and outs of becoming a county vendor last year, thanks to a unique business opportunity fair held by General Services.

Designed for small, women and minority-owned (SWAM) businesses, Henrico County Connections 2007 provided information on how to do business with the county, the registration and bidding process, Web site resources and insurance requirements.

Representatives from nearly 20 county agencies met with fair participants, discussing the types of goods and services used to support their operations. Officials from state agencies including the Department of Minority Business Enterprise and the Department of Business Assistance also were on hand to answer questions. Some 110 SWAM businesses attended the fair.

General Services played a key role in FY 07 in a significant public

safety initiative: the development and implementation of the Emergency Notification System (ENS). A new tool in Henrico's emergency response effort, ENS uses reverse-911 technology and a text-messaging component to provide emergency information — such as a flash flood or tornado warning or the location of a hazardous-materials spill — to county residents.

General Services worked to acquire and install ENS. Staff held lengthy negotiations with Verizon to secure the enhanced-911 database, worked with vendors Sigma and ROAM Secure to acquire the system and installed servers and other equipment at the county's two government centers.

In addition, General Services oversaw the completion of several major capital projects in FY 07, including Tuckahoe Area Library and Fire Station 21. The library, a \$15 million project, features \$2.8 million in furnishings and



Henrico students played a sweet tune again in 2007, helping Henrico County Public Schools earn a unique national distinction. HCPS received the "100 Best Communities for Music Education" designation again last year, making it the county's only school division to earn the award eight consecutive years.



The Health Department coordinated Operation HEALTH in November, testing the county's plans for a mass-vaccination effort during an outbreak of pandemic flu or similar emergency event. Nearly 900 Henrico residents lent a hand — and a shoulder — to the exercise, receiving free flu shots for their participation.

equipment and \$1.8 million in library materials. Planned with potential growth in mind, the two-floor facility is designed to expand another 25,000 square feet; currently, it can accommodate up to 369 patrons as well as an additional 120 in its multipurpose meeting room.

Fire Station 21, located in northwest Henrico, features a three-bay design that houses engine, truck and hazardous material companies. The \$4.1 million project contains a battalion chief's office and bunk room, a Police substation and additional living space for its three companies.

Henrico voters approved funding for the projects in recent bond referenda.

Capital Area Training Consortium

While the Capital Area Training Consortium (CATC) works to help young people develop the employment skills necessary to enter the workforce of the 21st century, it strives to cultivate their leadership skills as well. In February, CATC helped organize and host the fourth annual Central Virginia Youth Leadership Summit, "Today's Youth — Tomorrow's Leaders."

The daylong conference sought to build a sense of motivation and positive outlook in young people; increase youth participation in the community; encourage young people to develop solutions to current youth-related problems; and enhance their work-readiness skills and work ethics. The conference included breakout sessions on topics such as gangs, careers and conflict resolution,

and also featured motivational speaker Dr. Adolph Brown of Hampton University.

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More than 250 youth attended. The Crater and Richmond City workforce areas joined CATC to sponsor the event.

Real Property

As Henrico continues its mission to enhance services for its growing population, the county requires additional land for new infrastructure. Addressing these needs in fiscal year 2007, the Real Property Department completed three major projects, several smaller projects and acquisitions of sites for county facilities.

The department acquired a 96-acre site on Staples Mill Road for a new central high school. Henrico voters approved the project in the 2005 bond referendum.

Real Property worked to obtain rights-of-way for several significant projects, including the John Rolfe Parkway. Coordinating with Public Works, the department completed Phase I of the project as well as 85 percent of Phase II.

In addition, acquisition of rights-of-way and easements for 22 parcels of land between Roslyn Hills Drive and Ralston Road was completed for the River Road Improvement Project.

Internal Audit

The Office of Internal Audit initiated several projects in FY 07 to ensure governmental accountability and proper use of Henrico's tax dollars.

One effort involved the handling of personal information in the conduct of county business. Agencies acquire and dispose of a variety of personal data in the operation of government programs, including information related to employees, residents, clients and suppliers. Internal Audit reviewed procedures in Human Resources and General Services'

Purchasing division for proper controls and compliance with regard to personal information. The office recommended a countywide privacy policy as well as enhanced documentation practices and more robust physical security for the personal information.

Internal Audit also reviewed Henrico's process for tracking the thousands of computer hardware, software and work orders processed in general government operations. The office recommended several measures — including reinstating agency inventories, tracking software licenses and adopting other improvements in work order procedures — to better account for the county's significant investments in computer equipment.

In addition, Internal Audit examined the methods used by General Services when it charges other county agencies for the various services it provides, including telecommunications, records management and transportation vehicles. Internal Audit tested the processes for these internal charges and recommended paying telecommunications bills promptly; charging instead of transferring costs; and reviewing or supporting all cost distributions.

Human Resources

Henrico County strengthened its position as one of the nation's top employers in fiscal year 2007, thanks in large part to the efforts of Human Resources (HR).

The county's long-standing reputation as a stable employer — key to attraction and retention efforts — was reinforced by a dramatic increase in employment applications. Henrico received more than 34,000 job applications last year, a jump of nearly 9,000 — or 35 percent — over the previous

year. In addition, the employee-turnover rate remained in single digits for the 20th consecutive year. County pay and benefits continued to lead the region as well.

HR also turned its attention to employee fitness in FY 07, working to promote a healthier workforce with fitness and wellness initiatives. Employees can participate in a variety of group and individual exercise classes and training sessions as well as "Fat Busters." The 12-week program, which received a National Association of Counties Achievement Award, promotes healthy weight loss in a competitive and motivational environment. County employees lost more than 3,000 pounds during the first two Fat Busters competitions.

Also last year, Human Resources began implementing the state-of-the-art Human Resource Management System (HRMS). The new system, which is designed to interface with the county's Oracle Financial System, will serve more than 12,000 general government and school employees. County staff will be able to access the user-friendly system from both work and home and will have the ability to report time and submit changes online. HRMS replaces the aging MAPS system, developed in 1985.

HR continued efforts in FY 07 to provide innovative training programs for county employees. The diverse programs offer instruction on a variety of topics, including customer service, technology and leadership development.

Mental Health and Retardation Services

For individuals struggling with substance abuse, the ready availability of treatment services can play a critical role in the battle with drug and alcohol



MH/MR Residential Services built a new group home for several clients in FY 07. The Shurm Heights facility includes four bedrooms, two-and-a-half baths and ADA-compliant living quarters for its adult residents.

dependency. In FY 07, Henrico Area Mental Health and Retardation Services (MH/MR) expanded its ability to serve walk-in clients and further enhanced access to its mental health and substance abuse programs.

Building on changes introduced in the previous fiscal year, MH/MR added this capacity to a third substance abuse service center, increasing its ability to accommodate walk-in clients. More than 1,000 individuals took advantage of the expanded drug and alcohol treatment services, while another 500 walked in for non-emergency mental health services. Prior to fiscal year 2007, MH/MR could not serve non-emergency walk-in clients.

The enhanced access reduced wait times for first appointments and increased the number of clients served by more than 10 percent. The ability to provide immediate services to substance abuse clients is key — by seeing them when they feel motivated to seek help, MH/MR improves its ability to treat these individuals.

Also last year, MH/MR completed a long-range planning process that will help clients with mental retardation build additional skills toward employment.

The agency developed STEP (Skills Training for Employment Program), a pilot program designed to help clients ages 18 to 25 make the transition from high school to adult services. Clients leaving high school programs today have more vocational skills but may need help enhancing their social skills in a work environment. STEP allows MH/MR to build those skills through intensive supervision and work in small-group settings. The cutting-edge pilot program served 35 clients; STEP will expand early in FY 08.

Several clients of MH/MR's residential services got new digs in FY 07. In April, the female residents of the former Treva Group home moved into a newly constructed house in Shurm Heights, near Williamsburg Road.

The new home will better accommodate the women, who are aging and experiencing mobility problems. The living quarters of the four-bedroom, two-and-a-half bath house are contained entirely on its first floor, improving the clients' ability to move around the home. And, because it was constructed from the ground up, the Shurm Heights home is already ADA-compliant inside, with wheelchair-accessible doors, bath and bedrooms.

The new home represents MH/MR's ongoing efforts to help individuals with developmental disabilities live independently.

Social Services

The Department of Social Services enhanced its work to support Henrico families last year, further strengthening

successful programs while introducing new ones as well.

The department again was a leading member of the Greater Richmond Earned Income Tax Credit Coalition, a partnership of public and private agencies that provides free income-tax preparation services — for qualifying individuals and families. In Henrico, 15 volunteers helped residents file 189 returns, resulting in \$321,490 in refunds. The free program, now in its fifth year, saved participants more than \$37,000 in tax-preparation fees.

The Henrico Fatherhood Initiative continued efforts to increase awareness of the critical role fathers play in the lives of their children and families. Thirty men completed the program in FY 07, learning skills to help them become responsible fathers and role models. The Fatherhood Initiative honored an outstanding local father last year, naming David E. Green the recipient of the third annual Gene Akers Father of the Year award.

Social Services also introduced the Family Visitation Program, a joint public-private effort designed to reunite children in the department's foster care program with their biological families.

An innovative partnership with Lutheran Family Services, the program provides a comfortable, accessible, family-friendly facility in which foster care children and their birth parents can meet. It also offers clinical support, additional staffing and other services, helping parents become more engaged in the lives of their children. Five children participated in the Family Visitation Program in its first three months.

Public Health Department

How does a community prepare for a major health crisis, such as an outbreak of pandemic flu or a bioterrorism attack, which could threaten the health of thousands of residents and overwhelm community resources?

Henrico's answer in FY 07 was Operation HEALTH — a special exercise designed by Public Health officials to test the county's plans to respond to a large-scale health emergency requiring the mass-dispensing of vaccine to residents.

Held in November, Operation HEALTH simulated a real health crisis. Hundreds of local residents served as volunteer "patients" and were delivered via mass transportation to two specially located sites — Fairfield Middle and Dumbarton Elementary schools — where county health personnel administered seasonal flu vaccine. The exercise tested a variety of components of the county's response plan, including communications, traffic control, security, cold storage of vaccine and service of handicapped residents.

Operation HEALTH coordinated the interaction of a dozen different county agencies and 200 county staff and medical volunteers, who successfully vaccinated 895 volunteer patients in less than three hours.

Also last year, Health officials began a program to visit the county's long-term care facilities (LTCF), such as nursing homes and major assisted-living centers. Staff discussed a variety of topics, including communicable disease control, prevention efforts and emergency preparedness, and provided print and online resources for LTCF personnel.

Health staff visited more than half of the county's 29 LTCF facilities in FY 07.

Public Health continued its work to build and train the Henrico chapter of the Medical Reserve Corps (MRC). Comprised of community volunteers primarily from health care fields, the MRC would play a key role in a large-scale health crisis or similar emergency event. Henrico's MRC grew to some 220 members last year.

In addition, the department maintained a pair of key community-service efforts in FY 07. The Environmental Health team held four ServSafe food-manager certification courses — including one for Spanish speakers — attended by 99 local restaurant staff. The Clinical team provided prenatal care to indigent women in an ongoing program.

Virginia Cooperative Extension

An important resource for the local community, the Henrico Extension Office offered a variety of programs in FY 07 designed to assist individuals and families around their homes and in their daily lives.

The Smart Choices Nutritional Education Program (SCNEP) helped residents with limited income learn to stretch their resources and make better, healthier food choices. The program, a year-round effort, provided lessons on food safety, simple recipes, grocery shopping and other topics.

Extension staff made SCNEP accessible, offering in-home instruction while leading group sessions as well. Staff also took the program into Henrico schools, teaching hundreds of young people about developing good eating habits and making healthy lifestyle choices. Some 75 adults and 447 students graduated from the program.

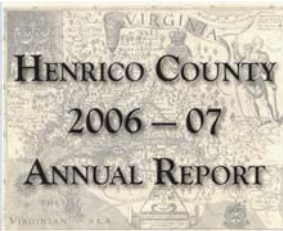
Not stopping at food, Extension helped residents with their personal finances as well. The popular "Money Madness" seminar, offered in three sessions last fall, taught individuals how to better manage their finances, avoid burdensome debt and set and attain financial goals. Nearly 80 participants learned to track expenses, create a budget, understand credit reports, repair credit and use credit cards appropriately.

In addition, Extension helped dozens of Henrico homeowners develop lush, healthy, environmentally responsible yards through SMART Lawns.

A comprehensive lawn-care program, SMART Lawns teaches a seasonal, five-step process for building a healthy lawn without straining the environment or the homeowner's budget. More than 50 Henrico Master Gardeners visited participants' homes and developed plans tailored to fit their specific lawn-care needs. Some 150 Henrico homeowners grew SMART lawns last year.



Henrico Police's marine patrol escorted a replica of the Godspeed in May when it sailed up the James River as part of festivities marking the 400th anniversary of the settlement of Jamestown.



DIRECTORY
As of September 10, 2007

ADMINISTRATION

County Manager
Virgil R. Hazelett, P.E.

Deputy County Manager for Administration
Leon T. Johnson

Deputy County Manager for Community Development
Harvey L. Hinson

Deputy County Manager for Community Operations
Robert K. Pinkerton, P.E.

Deputy County Manager for Community Services
George T. Drumwright, Jr.

Deputy County Manager for Special Services
Angela N. Harper

Assistant to the County Manager for Board Affairs/Clerk to the Board of Supervisors
Barry R. Lawrence

Building Official
Gregory H. Revels

Chief, Division of Fire
Edwin W. Smith

Chief, Division of Police
Henry W. Stanley, Jr.

County Agent
Karen F. Carter

County Attorney
Joseph P. Rapisarda, Jr.

Director, Capital Area Training Consortium
Rosalyn D. Key-Tiller

Director, Community Corrections Program
Bruce N. Crusier

Director, Community Development
Frederick F. Overmann, III

Director, Community Revitalization
S. Mark Strickler

Director, Finance (Acting)
John A. Vithoukaskas

Director, General Services
Paul N. Proto

Director, Human Resources
George H. Cauble, Jr.

Director, Information Technology
Steven M. Lewis

Director, Internal Audit
Gary L. Martin

Director, Libraries
Gerald M. McKenna

Director, MH/MR Services
Michael D. O'Connor

Director, Planning
Randall R. Silber

Director, Public Health
Mark J. Levine, M.D.

Director, Public Relations & Media Services
Tamra R. McKinney

Director, Public Utilities
Arthur D. Petrini

Director, Public Works/County Engineer
Edward L. Priestas

Director, Real Property
Vacant

Director, Recreation and Parks
Karen K. Mier

Director, Social Services
Jane D. Crawley

Executive Director, Economic Development
Frederick T. Agostino

General Registrar
Mark J. Coakley

Probation Director
Kay D. Frye

Superintendent, Juvenile Detention Facility
Michael D. Bingham

Superintendent, James River Juvenile Detention
Patricia F. Carrington

Superintendent, Schools
Frederick S. Morton, IV

**ELECTED
CONSTITUTIONAL
OFFICERS**

Clerk of the Circuit Court
Yvonne G. Smith

Commonwealth's Attorney
Wade A. Kizer

Sheriff
Michael L. Wade

JUDGES

Circuit Court
Daniel T. Balfour
Catherine C. Hammond
L.A. Harris, Jr.
Gary A. Hicks
Burnett Miller, III

General District Court
John Marshall
L. Neil Steverson
Archer L. Yeatts, III
James S. Yoffy
Lawrence G. Sprader, Clerk

Juvenile and Domestic Relations Court

Margaret Deglau
Denis F. Soden
Richard Wallerstein
Sharon B. Will
Stuart L. Williams, Jr.
C. Thomas Elliott, Clerk

Magistrates

William J. Conner, Sr., Chief Magistrate
Ashley N. Chambliss
Andrew B. Inge
Karen A. Luzier
Sara Munoz
Jennifer Robinson
Tony Tate
Whitney B. Yarchin
Nicholas Zachary

BOARDS AND COMMISSIONS

Association of Volunteer Rescue Squads
Frank J. Thornton

Board of Building Code Appeals
Joseph J. Hayes, Jr., P.E.
Mark J. Hourigan
Joseph M. Kelleher, Jr.
Bernard C. Mills, Jr.
Robert F. Nelson
R. Sydnor Reames, P.E.
Robert T. Royster
Donald L. Strange-Boston

Board of Real Estate Review and Equalization
Ronald L. Carey, Ph.D.
Sheila C. Epps
John G. Myers, Jr.
John J. Schwartz
Marilee M. Tretina

Board of Social Services
John A. Ficklin
Richard W. Glover
David Goodall, Sr.
Ruth M. Langdon
Judith M. Roberts
Lynne M. Yurchak

Board of Zoning Appeals
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Helen E. Harris
Richard E. Kirkland
James W. Nunnally
Russell A. Wright

Cable Television Advisory Committee
Joshua M. Dickerson
Herbert L. Dunford, Jr.
Samuel B. Straus

Capital Region Airport Commission
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James B. Donati, Jr.
David A. Kaechele
Thomas E. Pruitt

Capital Region Arts and Cultural Funding Consortium Board of Directors
Grant L. Moffett
Walter H. Ryland

Central Virginia Solid Waste Management Plan Citizen Advisory Committee
Open

Central Virginia Waste Management Authority Board of Directors
Gentry Bell
Marcia E. Kelley
William I. Mawyer
Arthur D. Petrini
Robert C. Whiteman
Steven J. Yob

Chickahominy Disability Services Board
Keith A. Enroughty
Jesse R. Evans, Jr.
Sheila A. Luellen
Patricia A. Swanson
Beth B. Tetrault



The fully restored Three Lakes Nature Center now features more live animals on exhibit and additional animal habitats.

Community Criminal Justice Board
Mac R. Beaton
Donald L. Boswell
William J. Conner, Sr.
George T. Drumwright, Jr.
J. Douglas Freeman
William M. Gibson
Frederick D. Goodwin, III
Gary A. Hicks

Wade A. Kizer
Deborah G. LaVecchia
Grant L. Moffett
Henry W. Stanley, Jr.
William J. Viverette
Michael L. Wade
Sharon B. Will
James S. Yoffy

**Economic Development Authority
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John F. Hastings
Julian N. Holland, Jr.
Sam Kornblau
S. Floyd Mays, Jr.
Benjamin B. Miles
Harold D. Parker, Jr.
Marsha S. Shuler
Christopher Shumaker
John M. Steele

Electoral Board

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Alice F. Creighton
Bebe W. West

**Greater Richmond Partnership
Board of Directors**

David A. Kaechele

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Beverly H. Davis
Vee J. Davis
Beverly L. Hale-Cocke
Courtney S. Hunt
John E. McDonald, Jr.
Karen K. Mier
Richard C. McNeil
Charlotte W. Melton
Henry L. Nelson, Jr., Ph.D.
G. Norwood Nuckols, Jr.

**J. Sargeant Reynolds Community
College Board**

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James Cuthbertson
Beverly G. Donati
Gerald E. Kilgore
George D. Long

**James River Development
Corporation**

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Leonard C. Cake
Gregory M. Clay
James B. Donati, Jr.
William E. Lowe
Oliver L. Way

**James River Development
Corporation Board of Directors**

James B. Donati, Jr.
William E. Lowe

**James River Juvenile Detention
Commission**

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Virgil R. Hazelett
Wade A. Kizer

Keep Henrico Beautiful Committee

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Elaine L. Burton
Cynthia T. Funk

Sherrina L. Gibson
Christina M. Harris
A. Carol LaVigne
Marian J. Martin
Virginia M. Martin
Jeanie V. Robinson
Patricia Kelsey Schultz
Linda B. Turner
Lynne M. Yurchak

Library Advisory Board

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Gregory M. Clay
Harmohinder P. Singh-Sandhu, Ph.D.
Anne D. Sterling
GayDonna Vandergriff

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C. Lester Jones, Jr.
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Tamra R. McKinney
Anna M. McRay
Patricia S. O'Bannon
Suzanne T. Roberts
Dennis A. Slade
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John T. Tatum
Nelson Wikstrom, Ph.D.
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Thomas J. Kirkup
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Gregory G. Morrison
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Joseph L. Coleman, Jr.
Elaine Eberly
Jeffrie L. Hedrick
Karen K. Mier
Faye A. Ould
Hugh C. Palmer
Carroll W. Robb
Alice L. Schulz
Frank J. Thornton
Tracy L. Whitley

Planning Commission

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Thomas M. Branin
E. Ray Jernigan
Bonnie-Leigh Jones
Frank J. Thornton
Ernest B. Vanarsdall

**Policy and Management Team for
Youth and Families**

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Kay D. Frye
Patricia I. Harris
Leon T. Johnson
Mark J. Levine, M.D.
T. David Myers
Michael D. O'Connor
Ruth M. Langdon

**Reynolds Crossing Community
Development Authority Board**

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C. Walton Makepeace
David H. Murphy

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Planning Organization**

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E. Todd Eure
Patricia S. O'Bannon
Edward L. Priestas
Randall R. Silber
Frank J. Thornton

**Richmond Area Metropolitan Plan-
ning Organization Citizens Trans-
portation Advisory Committee**

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tan Authority Board of
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Reginald H. Nelson, IV

**Richmond Metropoli-
tan Authority Stadium
Operating Committee**

David A. Kaechele

**Richmond Metropoli-
tan Convention & Visi-
tors Bureau Board of
Directors**

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Christopher D. Lloyd
Barbara R. Steverson

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David A. Kaechele
Patricia S. O'Bannon

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District Commission**

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Richard W. Glover
Jerilynn T. Grigsby
Harvey L. Hinson
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Patricia S. O'Bannon
Frank J. Thornton

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Area Agency on Aging Board of
Directors**

Gloria B. Johnson

**Short Pump Town Center Commu-
nity Development Authority Board**

Wilson H. Flohr, Jr.

H. Preston Harrison
J. Stephen Lindsey
Thomas W. Lockard
Felicia M. Perry

**The Cultural Arts Center at Glen
Allen Foundation Board of
Directors**

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Michael J. Haubenstock
John S. Henderson, Jr.
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William G. Hodges
S. Owen Hunt
Virginia V. Johnson
Bruce A. Kay
Juanita B. Leatherberry
Carl A. Loden
Beatriz G. McDougle
Karen K. Mier
Joe E. Mattys
Nancy L. McMahon
Janie R. Garrison Moyers
Rugene S. Paulette
Carrie Pettitt
Ronald B. Ramos
Kirk E. Spitzer
Jonathan S. Tunner
Kenneth L. Walker
Richard T. Wheeler, Jr.



Dabbs House has been home to a lot of Henrico history since its construction in 1820. Located adjacent to the Eastern Government Center, the facility has served as a Civil War field headquarters for Gen. Robert E. Lee, as the county alms house and as a headquarters for Henrico Police.

**The Shops at White Oak Village
Community Development
Authority Board**

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Christine E. Hardin
Michael J. Jones
Reginald W. Nelson
Randall G. Welch

**Transportation Safety
Commission**

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Stephen F. Alloway
George J. Haudricourt, Jr.
Patricia S. O'Bannon
Marvin R. Tart, Sr.
James M. Tyler, III
Marvin L. Ulmer

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of Directors**

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E. Todd Eure
David A. Kaechele
Edward L. Priestas