

COUNTY OF HENRICO, VIRGINIA
BOARD OF SUPERVISORS
SPECIAL MEETING
November 28, 2017

The Henrico County Board of Supervisors convened a special meeting on Tuesday, November 28, 2017, at 5:00 p.m., in the County Manager's Conference Room, Administration Building, Henrico County Government Center, Parham and Hungary Spring Roads, Henrico, Virginia.

Members of the Board Present:

Patricia S. O'Bannon, Chairman, Tuckahoe District
Frank J. Thornton, Vice Chairman, Fairfield District
Courtney D. Lynch, Brookland District
Tyrone E. Nelson, Varina District

Member of the Board Absent:

Thomas M. Branin, Three Chopt District

Other Officials Present:

John A. Vithoukas, County Manager
Joseph P. Rapisarda, Jr., County Attorney
Barry R. Lawrence, CMC, Assistant to the County Manager/Clerk to the Board
Tanya B. Harding, CMC, Deputy Clerk/Administrative Assistant
Timothy A. Foster, P.E., Deputy County Manager for Community Operations
W. Brandon Hinton, Deputy County Manager for Community Services
Douglas A. Middleton, Deputy County Manager for Public Safety
Anthony J. Romanello, Deputy County Manager for Administration
Randall R. Silber, Deputy County Manager for Community Development
C. Michael Schnurman, Jr., Legislative Liaison
Tamra R. McKinney, Director of Public Relations & Media Services

Mrs. O'Bannon called the meeting to order at 5:05 p.m.

Mr. Vithoukas recognized a seventh-grade student from Brookland Middle School who was observing the meeting for her civics class.

Henricus Historical Park Update

Mr. Vithoukas recognized Charlie Grant, Executive Director of Henricus Historical Park, who narrated a slide presentation on this item. Mr. Grant began his presentation by reviewing the Henricus Foundation's public/private partnership with Chesterfield and Henrico Counties; education programs serving pre-kindergarten through 12th grade students in local and more distant school districts, including 60 percent of Henrico's elementary school students; and many academic partnerships and partnerships with other agencies and organizations. He also highlighted recent events held at Henricus Historical Park, including

Publick Days 2017 with the *Godspeed* replica ship from the Jamestown settlement, Hops in the Park, the Boar's Head feast, and the third annual naturalization ceremony. Mr. Grant next provided information on the park's church and meeting hall, which was completed in December 2014 with state-of-the-art geothermal climate control, and noted its role in the park becoming a venue for special events such as weddings. Mr. Grant continued his presentation by providing an overview of the park's soon-to-be completed relic river boardwalk; upcoming exhibit of *The Sea Lion*, a replica of a late 16th century British sailing ship that will be used as a dry-docked classroom; and animals, which are a popular attraction at the park. He concluded his presentation by inviting the public to check out the park on social media and thanking Board members, especially Mrs. O'Bannon, for their support of the park. He noted Mrs. O'Bannon's prominent role in helping develop a vision for the park when it was founded in 1987.

Mr. Thornton pointed out he held a town meeting at the park in recent years and suggested the foundation expand its partnerships to include historically black colleges and universities, particularly Virginia Union University. Mrs. O'Bannon reflected on her involvement with the establishment of Henricus and complimented Mr. Grant on his leadership since he was appointed executive director several years ago. She spoke to the partnership between Henrico and Chesterfield in developing and operating the park through the foundation. At her request, Mr. Grant explained the park's policy of requiring patrons to unplug their cell phones and digital devices while visiting. He responded to questions from Mr. Nelson regarding the park's evolution and the financial participation of school districts in the park's educational programs. Mrs. O'Bannon elaborated further on the history of the park's establishment and development.

GRTC On-Demand Care Service Pilot Program

Mr. Vithoukas recognized Todd Eure, Transportation Development Division Director for the Department of Public Works. Mr. Eure introduced John Donlon, CEO of UZURV; Travis Snellings, UZURV's Vice President for Special Transportation; Harrison Jones, UZURV's Operations Manager; Tim Barham, Chief of Transit Operations for GRTC Transit System; and Carrie Rose Pace, GRTC's Director of Communications.

Mr. Donlon narrated the first portion of a slide presentation titled *UZURV – Providing a "Smart City" Specialty Transportation Solution: Addressing ADA Requirements, Seniors and Non-Emergency Medical Transportation*. He began by sharing U.S.A. population pyramid data for 2000 as compared with 2015 and noted existing public transportation services for people age 65 and over are highly inefficient and expensive. Mr. Donlon also shared statistics from a U.S. Conference of Mayors report documenting that providing accessible and affordable transportation is a top priority for mayors. He explained how UZURV is providing a Smart City solution to critical transportation needs by utilizing the Rideshare ecosystem and focusing on the strengths and interests of drivers. Mr. Donlon informed the Board how UZURV is creating a trained and certified independent contractor driver base and connecting drivers to riders. He reviewed how UZURV works and its benefits, which include demonstrated, life-changing technology for the underserved; personalized, certified transportation; and a significant cost reduction over current Americans with Disabilities Act (ADA)/Non-Emergency Medical Transportation (NEMT) providers. Mr. Donlon noted UZURV was founded in Richmond in June 2015, now operates in 155 markets in the U.S. with 53,000 drivers signed up, and launched the GRTC ADA program in August 2017 with "Care on Demand" same-day reservations and transportation. He spoke to UZURV's recent

contracts with GRTC and the American Cancer Society; documented UZURV's steady increase in GRTC biweekly ride totals since August; provided a program analysis in terms of time, distance, performance, and cost; and identified UZURV's active program discussions with other public transportation entities throughout the country.

In response to a question from Mr. Thornton following Mr. Donlon's presentation, Mr. Snellings expounded on the diversity of UZURV's driver pool in terms of gender, age, and ethnicity. Mr. Snellings and Mr. Donlon responded to questions from Mrs. Lynch pertaining to UZURV's compensation package for drivers and attractiveness as a part-time employment option for retired seniors. They responded to comments from Mrs. O'Bannon relating to the genesis of UZURV service and how this public/private partnership supplements GRTC's CARE service.

The Board recessed for dinner at 5:56 p.m. and reconvened at 6:04 p.m.

Regency Mall Road Improvements Update

Mr. Vithoukias recognized Steve Yob, Director of Public Works. Mr. Yob introduced Mark Slusher, Senior Vice President for Thalhimer Realty Partners, and Robert Hargett, Principal of the Rebkee Company. He narrated a slide presentation titled *Quioccasin Road/Regency Square Redevelopment Project Update*. Mr. Yob began by sharing a photograph of the July 1974 Regency Mall groundbreaking. The mall opened in September 1975. He also showed photographs of the Regency bridge demolition, which began in September 2017, and its removal as well as the rebuilding of eastbound Quioccasin Road. Mr. Yob noted the project will contain six phases and is scheduled for completion in August 2018.

Mr. Slusher narrated a slide presentation titled *Regency Sneak Preview*. He began by advising the Board exciting new tenants have been announced for Regency Square mall and the major multi-million-dollar renovation and redevelopment is underway. Improvements will transform the entire center and create a unique shopping, dining, and entertainment destination. Mr. Slusher provided statistics relating to the annual retail expenditures, education level, and per capita income of persons living within a close radius and short driving time of the mall. He showed renderings of planned improvements to the mall that highlight what will be changing, including transforming the mall into a shopping, dining, and entertainment destination; building a new entrance and access; and establishing a new look and feel with different exterior materials, a warm color palette, and reimagined interiors.

Mr. Hargett pointed to an agreement between his company and the County's Economic Development Authority (EDA) that will help finance infrastructure improvements that are critical to the mall's redevelopment. He also elaborated on the challenges of attracting customers to the mall in today's rapidly changing retail environment. In response to a question from Mrs. O'Bannon, Mr. Hargett commented on plans for the areas of the mall previously occupied by Sears for its store and its Tire America business. Mr. Vithoukias responded to a question from Mrs. O'Bannon concerning the EDA financing agreement and how this differs from the County's use of Community Development Authorities to finance infrastructure improvements for Short Pump Town Center, Reynolds Crossing, and The Shops at White Oak Village. There was discussion by Mrs. Lynch and Mr. Hargett relating to the types of tenants the owners of Regency Square hope to attract as the mall is redeveloped. Mr. Slusher and Mr. Hargett responded to questions from Mr. Nelson regarding

plans for the former Sears area, the anticipated timeframe for redeveloping the mall, and the mall's new restaurant scene. They responded to questions from Mr. Thornton concerning the availability of data on changing tastes and expectations among American shoppers and consumers.

HCPS Data Center Infrastructure Refresh

Mr. Vithoukas recognized Al Ciarochi, Assistant Superintendent of Schools for Operations; Tom Owdom, the County's Director of Information Technology; and Brian Maddox, Director of Technology for Henrico County Public Schools (HCPS). He provided an overview of a budget amendment included in a resolution on the 7:00 p.m. agenda that will provide partial funding of \$2.9 million for the HCPS data center infrastructure refresh project. The total estimated project cost is \$5.9 million, with the remaining funding to be provided from within the education budget with savings from various meals tax projects. Mr. Ciarochi gave a brief history of the project, which involves consolidating the data centers that are currently operated separately by HCPS and the County's general government.

At the request of Mr. Vithoukas, Mr. Maddox offered brief biographical information before narrating a slide presentation on this item. He began his presentation by offering the School and County Information Technology (IT) perspective and showing a diagram identifying their respective IT customers. Mr. Maddox noted HCPS' existing computer and network infrastructure are both older than the industry average. He identified the benefits of HCPS' data center refresh, which will include taking advantage of a renovated and modern western Government Center data center, new HCPS data center technologies, improved security and privacy for the school district and its students, and synergy between County and School IT operations. He reviewed the following four major components of the refresh project: data center compute infrastructure (\$2.1 million), data center network infrastructures (\$2 million), data center security and privacy data (\$750,000), and data center disaster recovery and business continuity (\$925,000). Mr. Maddox concluded his presentation by highlighting the future HCPS data center refresh cycle through 2026. Mr. Owdom advised the Board that the new data center housed at the western Government Center is one-third the size of the previous one and the unused space will be converted to offices.

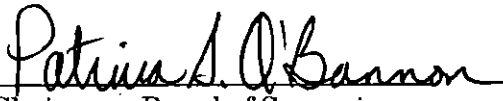
Regular Meeting Agenda Items

Mr. Vithoukas reviewed the items for the 7:00 p.m. meeting. He noted there was one board and commission appointment resolution on the agenda and asked Mr. Rapisarda to explain the necessity of the one public hearing item, which would authorize condemnation proceedings to acquire right-of-way and easements for the Dabbs House Road Project. Mr. Vithoukas informed the Board that no citizens had signed up in advance to speak during the public comment period.

During the review of the six items listed on the general agenda, Mr. Vithoukas requested various staff members to explain the items. Mr. Silber addressed a resolution to approve the issuance of bonds by the EDA for new a new senior living building and clubhouse facility at Lakewood Manor retirement community. Justin Crawford, Management and Budget Division Director, elaborated on a resolution to introduce budget amendments for December 2017. Mr. Yob and Mr. Foster responded to questions from Mr. Nelson relating to appropriations for the second phase of an automated traffic management system and for the Richmond-Henrico Turnpike. Ned Smither, Director of Finance, summarized a resolution to

receive the Count's audited annual financial report for fiscal year 2017. Mr. Foster explained a resolution authorizing the County Manager to execute two agreements with the Central Virginia Electric Cooperative for electrical service to the Cobbs Creek Reservoir. He responded to questions from Mrs. O'Bannon and Mr. Nelson pertaining to the project. Mr. Thornton requested that Mr. Vithoulkas schedule another bus tour of the reservoir, so the Board can observe progress that has been made since the Board's first visit. Mr. Vithoulkas suggested this follow-up visit occur in the spring of 2018. Mr. Foster also reviewed a resolution for the acceptance of roads in the Three Chopt District.

There being no further business, the meeting was adjourned at 6:51 p.m.


Chairman, Board of Supervisors
Henrico County, Virginia