

1 Minutes of the Capital Improvement Program Presentation, held in the County
2 Administration Building in the Government Center at Parham and Hungary
3 Spring Roads, beginning at 6:00 p.m. Thursday, February 12, 2009. Display
4 Notice having been published in the Richmond Times-Dispatch on January 29,
5 2009 and February 5, 2009.

6

Members Present: Mrs. Bonnie-Leigh Jones, Chairperson (Tuckahoe)
Mr. Ernest B. Vanarsdall, C.P.C., Vice Chairman
(Brookland)
Mr. E. Ray Jernigan, C.P.C., (Varina)
Mr. C. W. Archer, C.P.C. (Fairfield)
Mr. James B. Donati, Jr. (Varina)
Board of Supervisors Representative
Mr. R. Joseph Emerson, Jr., Director of Planning,
Secretary

Members Absent: Mr. Tommy Branin, (Three Chopt)

Also Present: Mr. Virgil Hazelett, County Manager
Mr. John Vithoulikas, Director of Finance
Mr. Gene Walters, Budget Director
Ms. Jean Moore, Assistant Director of Planning
Mr. James P. Strauss, CLA, Principal Planner
Ms. Sylvia Ray, Recording Secretary
Other Departments Heads and Key Officials

7

8

9 Mrs. Jones - I'd like to call the meeting to order. If you'd rise for
10 the Pledge of Allegiance, please.

11

12 Thank you. Before we get started, I'd like to just please remind everyone for the
13 courtesy of all in the room to make sure that your cell phones are either turned
14 off or muted at this time.

15

16 We're gathering here tonight for a public hearing on the Capital Improvement
17 Program. This is a public hearing to consider the Fiscal Year 2009 to 2010
18 through Fiscal Year 2013 to 2014 Capital Improvement Program. I will turn the
19 meeting over to our secretary, Mr. Emerson.

20

21 Mr. Emerson - Thank you, Madam Chair. As you stated, the first
22 item on our agenda is the public hearing for the Capital Improvements Program.
23 As usual, the County Manager has come to make that presentation to us, along
24 with numerous county staff. We welcome everybody here; we're happy to see
25 you.

26

27 Mr. Vanarsdall - While Mr. Hazelett is coming to the microphone,
28 Madam Chair, I say this every year, so I want him to not think I forgot it. This
29 seems to be like the who's who in Henrico County. This is like the Oscars of the
30 County. We never have all of these people under one umbrella until we have this.
31 We're very glad to have all of you, and as I say every year, we have two
32 meetings a month, and when you don't have anything else to do, you can come
33 over here and just really enjoy yourself.

34

35 Mr. Hazelett - Thank you, Madam Chair, members of the Planning
36 Commission, and Mr. Donati. As I begin this evening, I'll take a little point out of
37 order. There's an individual with us this evening that you'll probably see for the
38 last time in an official capacity. That is our Director of Public Works, Mr. Lee
39 Priestas, who has been with us since 1975. He will be retiring effective
40 tomorrow, unless I lose the paperwork between now and then. So, Lee's last day
41 is tomorrow. Lee, if you'd stand up. I know they know who you are, but let's let
42 them see that you've lost a little bit more hair.

43

44 Madam Chair, members of the Planning Commission, as always, it is a privilege
45 to come before this body to make a presentation. We usually tell you that we're
46 here to answer all the questions, and the bus is outside, waiting, running, in case
47 we can't. The bus is not outside; we can't afford the fuel to run it. We're here to
48 make a presentation to you concerning the proposed CIP for five years and, of
49 course, the Capital Budget for 2009 to 2010.

50

51 In this difficult economic environment, reaching a balance between the County's
52 many, many infrastructure needs and the continued careful stewardship of the
53 physical resources has become extremely difficult. What is more difficult is the
54 aspect that I'm the midst of an operating budget that usually by this point in time
55 is locked down. It is not. So, I have difficulties on two fronts as we move forward.
56 To tell you about some of that this evening, I'd like to share some of the
57 economic realities that face us as a County for the coming fiscal year.

58

59 It's really hard to turn on a television or pick up a newspaper without seeing
60 reports of the global financial crisis that we all face. As you can see from the
61 headlines, it doesn't paint a very pretty picture. Sometimes Wall Street seems a
62 little distance; however, the troubles in the real estate market, the stock market,
63 and now the local job market have begun to directly impact Henrico County. The
64 full impact of the jobs and the corporate losses that have already occurred have
65 not yet been felt by Henrico County. What is more troubling is that we have no
66 indication that we know where the bottom is, and you will hear me say this
67 several times because it's the one that keeps me awake at night, and in 37
68 years, that's a rarity. This compels us to conserve the resources that we have
69 and to do everything in our power to reduce our future obligations in the short-
70 term. We must be able to operate. We must be able to provide services to the
71 citizens. These actions are not desirable, they are essential to the operation of
72 this County. The most updated Metropolitan Richmond Announced Job Loss

73 Report—some of you have seen this; Mr. Donati has seen it—has nearly 10,000
74 jobs cut in this area, the metropolitan area, since the beginning of 2008. Those
75 highlighted in yellow are in Henrico County. Many of these employees live or
76 shop in Henrico County, and thus have an impact on our economy. You don't
77 have to add the numbers there. In Henrico County, it's a little over 6,400 jobs of
78 those 10,000.

79

80 One of the companies on this list is Qimonda, which operated, of course, in the
81 east end of Henrico County. It has been the County's top real estate and
82 personal property tax payer since it began operation in 1997, as well as the
83 County's top customer of water and sewer funds. Qimonda did announce that
84 they will close in the next several months, and it will be a total loss of over 3,000
85 jobs. In addition to that loss of jobs, which is extremely important to me because
86 it will impact a number of other jobs and other corporations, I'm facing the loss of
87 over \$4 million in tax revenue, and almost a half a million dollars in revenue to
88 the water and sewer fund. Those have to be accounted for not in the capital
89 budget that we're going to be discussing, but, of course, in the operating budget.

90

91 We shift a little bit. Foreclosures are something you have seen in the paper. It's
92 talked about in a lot of localities. Some localities it is absolutely horrendous.
93 There's one to the north of us that has 800 foreclosures a month. Eight hundred.
94 Over 8,000 in the last year. In Henrico County, you can see this. From 2001 to
95 2008, you notice 2007 being 241, 2008 being 462. It is doubled. But that
96 number is not quite as significant as it is in some other jurisdictions due to the
97 fact that we over a 105,000 residential parcels. It is symptomatic; it is an
98 indication that we are being impacted, but perhaps not to the degree of some
99 other localities. Those are the items that we talk about on the national front. If
100 that's not enough, we need to turn to the state budget and its impact on Henrico.

101

102 The Commonwealth, like many states, is facing a budgetary shortfall of
103 increasing magnitude, and I emphasize the word, "increasing." In October,
104 Governor Kaine released a statement that the state budget was expected to have
105 a shortfall of about \$2.5 billion in the biennium. He addressed that with a number
106 of one-time cost-cutting efforts. One time in the fact that some of it included delay
107 of salary increased, expenditure and hiring freezes, use of the Rainy Day Fund—
108 many of those things that we would do also if we found ourselves in that
109 predicament. But as they were one time in nature, it meant that the County was
110 spared any real impact. We made our adjustments in the budgets in the current
111 fiscal year.

112

113 With that being said, I also have to tell you that those one-time measures do very
114 little to offset the impact in the upcoming 2009-2010. In essence, those one-time
115 efforts more or less pass it to the next fiscal year where it will impact us. As
116 such, the Governor has also indicated—again, we're talking about the period of
117 October and a little bit into November—that if he had to make additional cuts, no
118 program would be spared, including education. Well, guess what? In December,

119 he presented his 09-10 Budget Amendments to the General Assembly in which
120 he estimated a new budget shortfall. This time, 3.2 billion, sixty days after he
121 indicated 2.5 billion. Seven hundred million dollars difference in sixty days.
122 Recent news indicates that those revenue pictures continue to fall. Some
123 estimates are close to \$4 billion at this point in time. The Governor will make a
124 revised presentation to the General Assembly before it leaves town so they can,
125 of course, act upon that. That will probably be done during the latter part of
126 February. However, addressing the shortfall for Fiscal Year 2010, the necessary
127 budget adjustments won't be complete, really, before we lock down the operating
128 and capital budget for Henrico County. It is possible that we'll have to redo both
129 of these budgets again. And perhaps even another time.

130
131 If the national and the state economic picture is not enough, let's discuss the
132 largest local revenue source that we have—real estate. Real estate revenues
133 account for over half of our local revenues in Henrico County. New construction
134 of single-family homes is down significant. The number of single-family
135 household permits was down 16% in 2007-2008 as compared to the previous
136 fiscal year. More recent data further suggests that permits in the first half of
137 2008-2009 reflect a reduction of 42% in the same period in the previous year.
138 You as the Planning Commission have also seen the slow-down in the number of
139 subdivisions coming to you and recording, and also the number of POD's that
140 have been submitted in reference to prior years.

141
142 So, while those numbers are down, we also must look at the values that will be
143 attached. This graph pretty much sums up the County's real estate value in
144 2008. Look right over to those last two red dots or squares that you see. Yes, we
145 actually do see a slight increase in the real estate tax base in 2008—0.5%.
146 That's the lowest figure of increase over the last 30 years in Henrico County, but
147 it is a positive. A lot of that is because of commercial construction that is going
148 on. This positive growth is directly attributed to some small increase in
149 residential development and the commercial construction that is occurring. I will
150 also tell you that while you saw a number of indications in the paper about
151 reductions in real estate values in some of our sister localities of 1.5%, Henrico
152 real estate assessment in residential has declined by 1.8%. Yes, values are
153 decreasing. Values are also increasing. But overall, we're seeing a reduction.

154
155 This chart was put in there so that you could reflect upon those two items that I
156 just presented to you. Real estate tax, state revenue, which make up over 70%
157 of the revenue that is available, the total revenues. In other words, the vast
158 majority of our resources are expected to either decline or remain relatively flat.
159 That leaves a remaining 30% of the revenues available to our local government,
160 those shown in green, to carry the load in the next fiscal year. Or at least I wish it
161 were that simple.

162
163 Other revenues that are directly impacted by a struggling economy are, of
164 course, our personal property tax and local sales tax. This combined make up

165 18% of all of those resources. Those revenues are very, very elastic. What that
166 means is that the slightest change in the economy can impact them, which, of
167 course, we're seeing. Obviously, with the current shape of the economy, these
168 revenues will also see little to no growth in the next year.

169
170 Given the state of our economy, it is necessary to exercise increased caution and
171 some sleeping pills in managing our resources. We must continue to provide the
172 services that our citizens expect, extremely outstanding services by all of these
173 individuals behind me. And we must do so with limited resources. I've been
174 through the Executive Operating Budgets; the Board of Supervisors will do that in
175 March. I can tell you it wasn't very comfortable. It wasn't difficult because all of
176 these men and women behind me stepped forward and did what they had to do
177 in order for us to get through this. That is something that is always done in
178 Henrico, and I'm very, very proud of them for that.

179
180 In short, though, difficult decisions do lie ahead of us. This multi-faceted
181 economic crisis that currently exists is going to have a significant impact on the
182 decisions we make. While we remain ambitious in our agenda for continued
183 growth and prosperity for the citizens, we must make the most prudent fiscal
184 decisions based on the reality of the situation we're in. Some people would not
185 envy the position that I stand in because of that, but we have to make those. As I
186 mentioned earlier, this economic climate has made the balance between
187 resources and competing priorities very difficult.

188
189 Due to these current economic conditions, and the uncertainty of future
190 revenues, the proposed 2009-2010 Capital Budget delays the appropriation of
191 funding for the 2005 Bond Referendum projects that were originally slated for
192 2009-2010. There is debt service with that, which is very large. Those delays
193 include education, fire, public safety, and road projects, but we believe it is
194 necessary, and we believe that we can do it without impacting the current service
195 level to our citizens. In addition, education projects that typically see funding
196 directly from the state—state lottery and construction funds—as well as Public
197 Works' projects that receive funding from the state—known as our gasoline
198 allocation for construction—are not included in the proposed improvement
199 program due to the fact that the state is telling us that money's not available.
200 Possibly. We're still holding out breath a little bit. If the General Assembly
201 approves a budget that includes funding for either of these areas—construction
202 funding for Public Works, or state lottery and construction funds for school—they
203 will be appropriated via an amendment to the budget once we know that that
204 funding is there.

205
206 So, with that background, let me go through the proposed CIP for five years, as
207 well as the proposed Capital Budget. These are the summary aspects. The first
208 one is a project my immediate staff and I have been working on for probably
209 three years. It's the Customer Relationship and Management Effort, which in
210 essence is a simple system to increase the efficiency of responding to our

211 citizens. Because of the increase in numbers and the density of the population in
212 the County, as you can see it carries a very large price tag. At one point in time,
213 we will consider it. It will be presented to the Board of Supervisors. So, it is in the
214 five-year program.

215
216 A little over \$598 million for education. That includes five new elementary
217 schools, two middle schools, two new high schools, a school administration
218 building, renovations and additions to number of other schools. Fire's request is
219 \$79.5 million includes funding for three new fire stations, rebuilding and
220 relocation of four stations, and land associated with eleven fire stations for
221 renovation and expansion. General Services, \$319 million over the five years. It's
222 always a big request. This includes roof repair, mechanical improvements,
223 pavement rehabilitation, those things that are absolutely necessary for the
224 operating aspect of the general government. Human Resource is requesting
225 funding, a small amount of funding for consideration of feasibility study for a
226 fitness and wellness center. While that sounds small, it is critical to the future of
227 this County simply because of the amount of money that the County puts in to
228 the healthcare of all its employees, and the fact that we must control that in the
229 future. Information Technology, a request of \$3.9 million to replace the current E-
230 911. Very important to our citizens, as well as the continuation of our computer
231 software program.

232
233 Police, \$1.2 million for a special service facility, which would go into the
234 renovation of a former animal shelter. Libraries, almost \$84 million for three new
235 libraries, renovations, and expansion of a library, and again, land purchases.
236 Also, the landfill. This totals \$3.6 million for two projects that would be associated
237 with the Springfield Landfill. That, in essence, would close out those activities at
238 Springfield in the five-year period. As always, \$57 million. Mr. Priestas would
239 like to see all the done before he leaves. I'd like to tie his contact to that, but I
240 don't think it'll work. Fifty-seven million dollars is requested for 81 drainage
241 projects. Geographic Information System, \$1.5 million. That, again, is over five
242 years. All of these are over five years to allow for the accumulation of funds to
243 continue to fly the County, as we must do.

244
245 Road projects, \$34.3 million to improve and alleviate congestion, and safety
246 concerns. Recreation and Parks—a more and more high priority for the citizens
247 of this county—\$257.5 million for projects including improvements to our existing
248 facilities, as well as development of new parks. The Registrar has submitted a
249 project totaling a million dollars for electronic polling books to make it much
250 easier for our citizens to vote. The Sheriff's Office includes two projects totally
251 \$317 million to add air conditioning to areas of Jail East, and a feasibility study—
252 believe it or not, something that I don't relish at all—for the future expansion of
253 the County's jail efforts due to the increasing population.

254
255 The next slide reviews our Enterprise Funds, Public Utilities, which, of course, is
256 water and sewer, and the Belmont Golf Course. Public Utilities, that number is

257 very large. Of course, being an Enterprise Fund, it initiates its own source of
258 revenue—\$416.9 million. That includes projects to rehabilitate, expand, and
259 modernize our water and sewer system, something that has to continue in order
260 to ensure that those facilities are available for our citizens. The Belmont Golf
261 Course is requesting funding of \$6.9 million for additional parking and
262 improvement of the golf course itself.

263

264 In total—you see that total—\$1.87 million, the largest CIP request in the County's
265 history. More demands are being placed on us. That's not coincidental to the
266 economic aspect that we're in, but it's simply because the County continues to
267 grow—over 305,000 in population at this point in time. While we're in the
268 economic dilemma, we will not, I believe, be in it for a longer period of time. I use
269 the word, "ER." We will come out of this, and these are needs that we will have to
270 face.

271

272 If we look at the proposed budget, the one that I ask you to consider this evening,
273 it has been drastically cut, as I've indicated. You will see \$2.5 million for
274 education because we have to continue with roof replacement and mechanical
275 improvements of the various school buildings thought Henrico County. I have \$7
276 million proposed in the area of finance to create a reserve for land acquisition for
277 various facilities in the County. You heard me talk about 11 acquisitions for the
278 Fire Department, new libraries and so forth. While it's difficult for me to say,
279 acquisition of land during these economic downturns is a very sincere and critical
280 concern of Henrico County. We can get land at a very, very good price for the
281 future of our citizens.

282

283 General Services funding of \$1.9 million includes for the planning and design
284 costs of our Human Services building HVAC system. These buildings cannot
285 operate, as they're closed buildings without ventilation and air conditioning.
286 These are necessary. We cannot shut these buildings down. Replacement of the
287 central automotive maintenance fuel management system. We want to make
288 sure that all of these vehicles that we are providing and operating to provide
289 services to our citizens are fueled properly, and that we can control those
290 expenditures.

291

292 Information Technology, \$2.6 million of that will replace that current E-911
293 system. We do not have a choice there. We also have a funding source for it.
294 The funding of \$3.6 million for landfill, for the indications that I'd mentioned, the
295 transfer station, as well as design and construction for the closure. That would be
296 in the future. A hundred and seventy-five thousand dollars is recommended for
297 the County's Geographic Information System, something that we cannot stop.
298 That is an accumulation of money for the flyover on a routine basis. Public
299 Works, a very, very small amount of money for road improvements—\$850,000.
300 That won't go far, but there is a revenue source, which you'll see in just a
301 moment. Recreation funding of \$300,000 for facility rehabilitation across the
302 County. And funding of \$150,000 for the Sheriff's Office to support that jail

303 expansion study. We cannot afford to get behind in reference to those needs.
304 And \$33.8 million for Public Utilities. That is for the expansion and rehabilitation
305 of our water and sewer system. Of course, there is a funding source outside of
306 general government for them.

307

308 This slide is an effort to help you understand. It's quite different from what you've
309 seen in the past. It does not include revenues from General Obligation Bonds for
310 education or general government. It does not include state lottery or state
311 construction funds, and it does not include the State Transportation Funding for
312 roads. Obviously, you see the Enterprise Fund, almost 64%. That, of course, is
313 their own funding source in reference to the rates which they have in effect at this
314 point in time. The General Fund totally \$14.1 million includes capital projects
315 encompassing both general government and education, which are necessary. I
316 believe that we can do this within our existing revenue sources. The landfill that
317 I've mentioned. Public Works that I've mentioned. Central automotive
318 maintenance. There's a funding source from that. We have reoccurring budget
319 charges. And the Enterprise Fund, which is \$33.8 million.

320

321 So, that totals the \$52.9 million of budget.

322

323 Madam Chair, members of the Commission, as you've seen throughout this
324 presentation, there are still a number of unknowns in regard to the economic
325 downturn, and a number of County resources which are, quite frankly, a moving
326 target right now. Where will the state budget shortfall end, and what is the impact
327 on this County? I don't know. I wish I did. The Governor stated he will update
328 those revenue projections this month, and well revise anticipated shortfalls as
329 necessary. Quite frankly, I'm afraid of that because I think it may impact our
330 education system. I think it may impact some of our shared expenses for the
331 services that we offer our citizens. Then we have more difficult decisions to
332 make.

333

334 Then there's that highly-publicized Federal Economic Stimulus Package, which
335 may contain funding for certain public infrastructure in an effort to spur the
336 economy. Will the County receive those funds? If so, under what conditions, and
337 strings, and restrictions? We review this about every other day, and I still have to
338 give you the same answer—I just don't know. I can't hold my breath on this one,
339 because we have no idea of how it's going to come, what's going to come, where
340 it's going to come from. Probably through the state of Virginia, and all of the
341 strings that will be attached.

342

343 When some of these uncertainties become more concrete, there is a possibility,
344 as I mentioned, that we will have to revise the Capital Budget, as well as the
345 Operating Budget, in the future. That's not a comfortable position to present to
346 you, or to the Board of Supervisors in the coming weeks. But Madam Chair,
347 members of the Planning Commission, what you see this evening I decided to
348 present to you so that you understand the plight and dilemma of your local

349 government. It is very real. Henrico County is not an island. In many aspects,
350 because of the way we do our budgetary considerations, we are probably better
351 off than a lot of our sister localities, but it is impacting us. What you hear on the
352 news and read in the paper does, and has, and will impact Henrico County.
353 What you've seen this evening as the proposed Capital Budget reflect what I
354 think is absolutely necessary, a very prudent fiscal approach. Given the
355 economic environment that we have, I think it is the only responsible approach
356 that is available to us. In short, we cannot err, we cannot fail. The impact of that
357 is so great on this County, on its citizens, and on its employees.

358

359 I'd like to thank you for making the opportunity available to me and to staff. We'll
360 try to answer any questions that we possibly can on this \$52.9 million CIP budget
361 effort, and, of course, any questions on the over five-year program. I don't mean
362 to give you doom and gloom, but I do think that it's appropriate that you do
363 understand some of what faces staff. Some of the Board members have seen
364 this. I do try to talk with them about it when I get the occasion. And, of course, it
365 will be coming forward as both the Operating and Capital Budget.

366

367 With that, Madam Chair, members of the Planning Commission, I and staff are
368 available for any questions you have.

369

370 Mrs. Jones - Mr. Manager, I thank you very much. I'm very please
371 that you have been here tonight. The length and breadth of your presentation
372 which was somber and it is a somewhat difficult time to discuss anything in
373 economic terms. This County, I've always been so proud of the fiscal
374 conservatism, and the oversight for citizens, firms and the stewardship of the
375 County that have [inaudible], and that certainly everyone [inaudible] part in
376 [inaudible]. So, thank you for what is a realistic analysis of our plan.

377

378 With that, I'll ask if anyone has questions.

379

380 Mr. Archer - I have two, Mr. Manager. In your indication that the
381 budget would have to be revisited possibly some time in the future, does that
382 mean that you and your staff have to go through this process again, and make
383 another presentation to us and to the Board for re-approval, I suppose?

384

385 Mr. Hazelett - It depends, Mr. Archer, on when it occurs and the
386 magnitude of that. Certainly if they're small in number, it would not require us to
387 come back, I don't think. Until I know what the magnitude of those possibilities
388 are, I can't answer the question. I wish I could. Certainly, the Board of
389 Supervisors who appropriates the funds will have to revisit, but there is a
390 possibility we'll have to bring it back here also. It all depends upon the
391 magnitude.

392

393 Mr. Archer - I think we talked about this a little bit last year.
394 Anticipating the topping out of the landfill, have we anticipated what we'll do when
395 that occurs? Do we have to acquire new land, or could we outsource that?
396

397 Mr. Hazelett - One of the two projects with Springfield Landfill is the
398 creation of a transfer station, where we would, of course, pick it up and by
399 contract, take it to a landfill outside of Henrico County. We do own land in the
400 eastern part of the County. We could site another landfill, but at this point in the
401 age of Henrico County, I do suspect that we would go elsewhere through that
402 transfer station.
403

404 Mr. Archer - Thank you, sir.
405

406 Mr. Vanarsdall - Mr. Hazelett, you touched on this. I understand the
407 other localities are not in as good shape as we are, and I think it's a reflection on
408 you and your team. We appreciate everything you've done. It also has a
409 reflection on our longstanding Board. I think we'll make it. This is probably the
410 toughest time since you've been manager, isn't it?
411

412 Mr. Hazelett - No one that I know of in this business has seen this.
413 And, of course, I've been with Henrico for 37 years. I talk to a lot of people in a
414 lot of different circles, and no one has sat in this chair. I've sat here for 17 years,
415 but no one has sat in a comparable chair for 37 years. No, we have not seen this.
416 The gnawing question is we don't know where the bottom is. If we did, we could
417 look at it and do something with it. Right now, it's hang on. Provide what you
418 have to, but hang on. It's not over. Two thousand eleven is going to be a more
419 difficult year; I already know that. Even if the economy increases, we have some
420 very large obligations that we have to meet in 2011; we have no choice.
421

422 Mr. Donati - You had mentioned \$850,000 on new roadway
423 projects. Is that above the new construction money that we get through our
424 formula, or are we still going to get that?
425

426 Mr. Hazelett - The new construction money at this point in time is up
427 for debate. They've given us one indication that there would be no construction
428 money. Then they indicated that there was a possibility of some. Until they make
429 that final decision, it has not included any construction money other than that
430 which is already obligated into a project. The \$850,000 is license fees that are
431 generated by Henrico County and not by state gasoline tax.
432

433 Mr. Donati - The new construction money and maintenance
434 money was from gas tax, correct?
435

436 Mr. Hazelett - Yes sir. Maintenance money is good, construction
437 money is not.
438

439 Mrs. Jones - Mr. Manager, do [inaudible] project. I'm sure that's a
440 multi-faceted project. Is there a direct correlation to projected savings from
441 [inaudible]?

442
443 Mr. Hazelett - There has not been. We have been to a number of
444 locations. There is a possibility of that, depending upon how you formulate it.
445 Two things would probably happen. One, of course, would be a 311 call center
446 where all of our customers could provide their complaints, requests for
447 information, and so forth. That could reduce some of our manpower needs within
448 the departments receiving that information. The distribution of that is either the
449 311 call center, or through our computerized center, web page enhancement,
450 and so forth, which could possibly reduce that. But there is a cost of maintaining
451 that system. Each locality is different, so until we get further in the process, I
452 couldn't tell you. But I think it's something that any locality which provides the
453 level of service that we do to our citizens, we have to consider it as we move
454 forward.

455
456 Mrs. Jones - This is a public hearing. If there are any members of
457 the public here who would like to come forward and ask questions or make
458 comments, this is the time. I'm not sure I see too many. I did need to ask.
459 Anything further? All right.

460
461 At this time, then, I'll ask if we're ready to move forward. I'll ask our secretary.

462
463 Mr. Emerson - Yes Madam Chair, you do have a resolution for
464 consideration regarding the Capital Improvement Program FY 2009-2010
465 through FY 2013-2014. Whereas, the County Manager has requested in
466 accordance with §15.2-2239 of the Code of Virginia the Planning Commission to
467 review the Capital Budget for fiscal year 2009-2010, and the Capital Improvement
468 Program for fiscal years 2009-2010 through 2013-2004, and to make appropriate
469 comments and recommendations to the Board of Supervisors, and whereas the
470 Planning Commission has completed its review of the Capital Budget together with
471 the five-year Capital Improvement Program, now therefore be it resolved that the
472 Henrico County Planning Commission finds that the Capital Budget for fiscal year
473 2009-2010 is generally consistent with the County's Comprehensive Plan, and
474 recommends its approval.

475
476 Mr. Vanarsdall - I move that this motion be adopted.

477
478 Mr. Archer - Second.

479
480 Mrs. Jones - Motion by Mr. Vanarsdall, seconded by Mr. Archer. All
481 in favor say aye. All opposed say no. The ayes have it; the motion passes.

482
483 I will now adjourn.

484

485 Mr. Emerson - You can continue. Yes ma'am. You can continue the
486 meeting until 7.

487
488 Mrs. Jones - All right. We will now continue the meeting until 7 p.m.

489
490 Mr. Archer - Madam Chairman, before everybody leaves, I'd like to
491 personally thank Mr. Priestas for all the help he has been to me over the years.
492 And I congratulate the start of your retirement. Call me and let me know how you
493 did it.

494
495 Mrs. Jones - We thank you all for being here.

496
497

498
499

500

Mr. R. Joseph Emerson, Jr., Secretary

501
502

503
504

505
506

Mrs. Bonnie-Leigh Jones, Chairperson